

Pennsylvania  
Telephone Association

"The Communications  
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Membership  
Bulletin

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#09-10

February 13, 2009

**TO:** PTA Member Companies

**FROM:** Steven J. Samara

**SUBJECT:** PT ITORP January 2009 Input Error

Originating messages for Verizon companies (Verizon PA 008; Verizon North 169 formerly GTE; Verizon North 170 formerly Contel and Verizon North 201 formerly Quaker State) were incorrectly submitted to ITORP multiple times during January 2009 processing. This has overstated, in some cases up to doubling, ITORP terminating traffic from Verizon to the companies operating in the in Verizon's "Central" Pennsylvania Region for the month of January. The January ITORP Reports (January usage), that were distributed late in January were overstated by the duplicated usage.

**February Netting Statements, to be distribute later this month will accurately reflect company revenues and expenses.** Verizon has generated an error report that will show only the usage that was input in error and this report will be distributed via email to all ITORP companies before the distribution of the February Netting Statements. This one time special report, netted with the January ITORP reports will reconcile to the February Netting Statement.

This duplicated usage could also impact an affected company's expense due to any 800 or sent collect usage that may have been included with the duplicated input.

Only companies in Verizon's "Central Region" were impacted. Those companies are:

Armstrong North	North-Eastern
Buffalo Valley	Pennsylvania
Denver & Ephrata	South Canaan
Embarq	Sugar Valley
Frontier Breezewood	Venus
Frontier Canton	Verizon North f/Contel
Frontier Commonwealth	Verizon North f/GTE
Frontier Lakewood	Verizon North f/Quaker State
Frontier PA	Windstream (157)
Lackawaxen	Windstream (176)
Mahanoy & Mahantango	

Companies that are NOT affected by this issue are:

Bentleyville	Marianna & Scenery Hill
Citizens Kecksburg	Armstrong
Conestoga	Palmerton
Hickory	Pymatuning
Ironton	Yukon Waltz
Laurel Highland	

By way of further explanation, certain daily processing from the four Verizon entities was input to ITORP multiple times;

- On January 8, generations 001-005 were input.
- On January 9, generations 001-006 were input.
- On January 10, generations 001-007 were input.

This pattern continued until January 15, in which only the correct generation, (generation 010) was input. In total 26 generations were erroneously submitted in the January ITORP usage processing. Since the normal "Monday" generations include weekend usage, more than 26 "days" of additional usage was erroneously input.

The process of identifying duplicated usage and generating the error report was a largely manual and time consuming process on Verizon's part. Please review your company's error report and February ITORP revenues for reasonableness. Questions may be directed to any member of the ITORP committee or to Jerry Eisenhart at 717-777-4877 or [gerald.e.eisenhart@verizon.com](mailto:gerald.e.eisenhart@verizon.com)