

**For Release**  
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## **Telecom Executive Receives Telephone Industry Award**

**Award celebrates distinguished service to consumers and telephone industry**

Harrisburg, Pa. (July 21, 2009) - The Pennsylvania Telephone Association (PTA) honored Frank M. Coughlin last night at its Annual Convention by awarding him the industry's Distinguished Member Award. Coughlin is President and Chairman of LTC Communications, Inc., a local exchange carrier in Rowland, PA. He has served as an officer and/or director of the company since 1991.

Under Coughlin's leadership, the company has grown and thrived in a rapidly changing industry and world, providing the local community with modern, high-quality communications services. Some of the accomplishments include:

- Installed fiber-optic cable throughout exchange.
- Installed new switching equipment to offer high tech services and features
- Established a long-distance subsidiary – Lackawaxen Long Distance Company
- Moved into new office building in Rowland
- Began offering dial-up internet service
- Began offering high-speed DSL service
- Installed new billing and accounting system
- Began offering Advanced Network features
- Began offering on-line bill access
- New billing system enabling local office to print and mail customer's bill.
- Changed company name from Lackawaxen Telephone Company to Lackawaxen Telecommunications Services Inc. to reflect the tremendous changes affecting the industry and the services provided to customers
- Created LTC Communications Inc. (with Lackawaxen Telecommunications Services Inc and Lackawaxen Long Distance Company as its subsidiaries)
- Celebrated 100<sup>th</sup> Anniversary of Company in 2005

In 1972, Frank's father, Hale Coughlin, became the majority shareholder of Lackawaxen Telephone Company. Frank took over the company's leadership in 1994. He also serves as a director and Vice Chairman of the Pennsylvania Telephone Association and served as the Association's Chairman from 1998 to 2003.

Since January 2009, Mr. Coughlin has served as a trustee of the OPASTCO (Organization for the Promotion and Advancement of Small Telecommunications Companies) Retirement Trust. Between 1989 and 1998, he was Vice President of AMC Cellular Corporation, a cellular system operator in western Pennsylvania. Mr. Coughlin has been a director of the Company since 2006. He is Chairman of the Compensation Committee and a member of the Nominating and Governance Committee.

Coughlin has a wife Susan, a daughter, Kathryn; and stepsons Michael and Gregory Roberson. Coughlin and family reside in Fayetteville, NY.

Distinguished Member awards were inaugurated in 2002, during the Association's 100<sup>th</sup> anniversary year, to honor those pioneers who have helped pave the way to make PTA and the telecommunications industry in Pennsylvania, a critical component of the state's infrastructure.

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PTA represents rural local telephone exchange providers throughout the Commonwealth. Born under a different name in the early 1900's and today based in Harrisburg, PTA serves Pennsylvania's telephone companies, large and small. For more than a century, PTA gives its members a clear voice in the Commonwealth. Committed to the future of telecommunications, the PTA serves as an informational clearinghouse for its members, as an advocate with state regulators and legislators and as a watchdog of consumer protection. For more information about PTA, visit [www.patel.org](http://www.patel.org).