

CITIZENS TELEPHONE COMPANY OF KECKSBURG

RATES AND RULES

Governing the Furnishing of Telephone Service

IN

Westmoreland County, Pennsylvania

As Shown on Sheet 5

Issued: August 22, 2008

Effective: September 1, 2008

By Filed in compliance with PA Public Utility Commission's State Tax Adjustment Surcharge
procedure at PA Code §69.52

Richard K. Cutrell
President/Treasurer
Mammoth, PA



NOTICE

This tariff makes (Changes) in rates
See Sheet 2

CHANGES MADE BY THIS SUPPLEMENT

CHANGE:

This supplement makes a change to the State Tax Adjustment Surcharge in compliance with the Commission's STAS procedure.

See Section 1, Sheet 7

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(C)

(C) Indicates Change

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(C) Indicates Change

Citizens Telephone Company
of Kecksburg

One Hundred and eighth Revised Sheet 4
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CHECK SHEET

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| Section 4 - Sheet 11 | Original | | Section 6 - Sheet 16 | 1 st Revised |
| Section 4 - Sheet 12 | Original | | Section 6 - Sheet 17 | Original |
| Section 4 - Sheet 13 | Original | | Section 6 - Sheet 18 | Original |
| Section 4 - Sheet 14 | Original | | Section 7 - Sheet 1 | 7 th Revised |
| Section 4 - Sheet 15 | Original | | Section 8 - Sheet 1 | 2 nd Revised |
| Section 4 - Sheet 16 | Original | | Section 8 - Sheet 2 | 2 nd Revised |

(C) Indicates Change

TERRITORY SERVED BY THIS COMPANY

WESTMORELAND COUNTY

Villages

Acme
Alice
Brinkerton
Calumet
Carpentertown
Freeman Falls
Hecla
Hostetter
Humphrey
Kecksburg
Lycippus
Mammoth
Marguerite
Mutual
Norvelt
Pleasant Unity
Rodney
Trauger
United
Weltytown
Whitney

Townships

Mt. Pleasant
Unity

Citizens Telephone Company
of Kecksburg

Section 1
Second Revised Sheet 1
Canceling First Revised Sheet 1

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Citizens Telephone Company of Kecksburg, hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term "service" as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPE OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

EQUIPMENT, APPARATUS AND ACCESS LINES

(C)

Access line equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof excepted.

All connection to the network by the Company or by the Customer must comply with the rules and regulations of the F.C.C.

(C) Indicates Change

Citizens Telephone Company
of Kecksburg

Section 1
Second Revised Sheet 2
Canceling First Revised Sheet 2

GENERAL REGULATIONS (cont'd)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

All access wiring, protectors and/or network interface devices must be installed, maintained, repaired, relocated and removed by the Telephone Company. (C)
(C)
(C)

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business, professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

(C) Indicates Change

Citizens Telephone Company
of Kecksburg

Section 1
Second Revised Sheet 3
Canceling First Revised Sheet 3

GENERAL REGULATIONS (C)
(continued)

CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service, upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rate or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity.

(C)

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity.

(C)

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 -64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

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Effective: April 4, 2007

Citizens Telephone Company
of Kecksburg

Section 1
Fifth Revised Sheet 4
Cancels Fourth Revised Sheet 4

GENERAL REGULATIONS (cont'd)

PAYMENT OF SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephones are payable in advance.

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request. A late payment charge of 1 ¼% per month and applicable Federal Excise Tax will be charged on bills unpaid after the date due.

(C)
|
(C)

Charges for all local and toll messages sent from the subscriber's telephone station, and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call, are the responsibility of the subscriber.

(C)

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for such service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

LIABILITY OF TELEPHONE COMPANY

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities, and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided in Section 1 Sheet 8 of this tariff, exceed an amount equivalent the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company.

(C) Indicates Change

Issued: May 27, 2003

Effective: July 10, 2003

Citizens Telephone Company
of Kecksburg

Section 1
First Revised Sheet 5
Cancels Original Sheet 5

GENERAL REGULATIONS (C)
(continued)

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the Telephone Company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company, may be used in connection with any directory furnished by it.

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance, messages are contained in the toll tariff of the Pennsylvania Telephone Association, PA P.U.C. Toll No. 10, in which this company concurs.

(C)

(C) Indicates Change

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Citizens Telephone Company
of Kecksburg

Section 1
Second Revised Sheet 6
Canceling First Revised Sheet 6

GENERAL REGULATIONS
(continued)

LOCAL EXCHANGE SERVICE PERIODS

The Telephone Company may automatically control the length of local service connections and suspend service upon completion of a local message of 6 to 8 minutes duration. Disconnection may be effected automatically after a warning signal is given approximately 1 1/2 minutes prior to disconnection. This applies to all local calls except those originated by one-party line or PBX subscribers.

IDENTIFICATION OF PUBLIC ANNOUNCEMENTS

(C)

For the purposes of identification, subscribers to telephone service who transmit recorded public announcements over facilities provided by the Telephone Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided. Subscribers transmitting factual public announcements such as Time, Weather, Stock Market quotations, Airline schedules and similar information are excluded from the preceding condition.

For subscribers not complying with the foregoing the announcing device will be subject to disconnection from the telephone lines.

The Telephone Company reserves the right to release, upon request, the names and addresses of subscribers who transmit recorded or taped public announcements over telephone company facilities, when the announcing device is provided by either the telephone company or the subscriber.

(C) Indicates Change

Citizens Telephone Company
of Kecksburg

Section 1
57th Revised Sheet 7
Cancels 56th Revised Sheet 7

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2008, except on calls from pay telephones. (C)

| For services provided to: <u>Rate</u> | Surcharge | |
|---|-----------|-----|
| END USER | -1.819 % | (I) |
| ACCESS USER & LOCAL EXCHANGE CARRIER | -1.728 % | (I) |

The above charges will be recomputed, using the same elements prescribed by the Commission:

1. Whenever any of the tax rates used in calculation of the surcharge are changed.
2. Whenever the utility makes effective any increased or decreased rates.
3. And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change (I) Indicates Increase

Issued: August 22, 2008

Effective: September 1, 2008

GENERAL REGULATIONS (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

(C)

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
- (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted hereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or wilful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY

1. **GENERAL**

Telecommunications Service Priority (TSP) provides for priority treatment to provision and restore National Security and Emergency Preparedness (NSEP) telecommunications services.

NSEP services are defined as those telecommunications services which are used to maintain a state of readiness or respond to and manage any event or crisis which causes or could cause injury or harm to the population, damage or loss to property, or regrades or threatens the NSEP posture of the United States.

TSP services fall into two categories, Emergency and Essential. Emergency Services are newly ordered services so critical as to offer provisioning at the earliest possible time, without regard to the service user's cost. Essential Services are all other NSEP services assigned restoration and/or provisioning priorities within the system.

TSP service shall be provided in accordance with Part 64.401, Appendix A of the Federal Communications Commission's Rules and Regulations as well as the guidelines set forth in "Telecommunications Service Priority System for National Security Emergency Preparedness Service Vendor Handbook" dated July 9, 1990, and "Telecommunications Service Priority System for National Security Emergency Preparedness Service User Manual."

2. **RESPONSIBILITIES OF THE CUSTOMER**

a. Customer can request assignment to the TSP system through the following agencies:

| <u>Customer</u> | <u>Contact</u> |
|------------------------|---|
| Federal Agencies | - TSP Program Office |
| State & Local Govt.'s | - Federal Emergency Management Agency |
| Foreign Governments | - Department of State or Defense |
| Private Industry | - Any Federal organization, but normally one with whom they have a contractual relationship involving an NSEP function. |

The TSP Program Office is contained within the National Communications System.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

2. **RESPONSIBILITIES OF THE CUSTOMER** (cont'd)

- b. Once customers have received their TSP assignment, signified by a TSP Authorization Code, the customer must submit the code along with a service request to the Company.
- c. During certain emergencies, the Company will take TSP service requests verbally. In these cases, a written service order should follow within two working days.

3. **RESPONSIBILITIES OF THE COMPANY**

- a. The Company will send a Service Confirmation to the TSP Program Office upon the completion of an ordered TSP service within 45 calendar days of the completion.
- b. The Company will designate a 24-hour point of contact for receiving Emergency TSP provision requests and reports that a TSP service is unusable or out of service.

4. **RULES AND REGULATIONS**

- a. The Company will provision and restore, when necessary, those telecommunications services with TSP assignments before services without such assignments, both from this tariff and PTA's Access tariff and Toll tariff, in which this Company concurs.
- b. When spare facilities are not available, it may be necessary for the Company to preempt the facilities required to provision or restore a TSP service. When preemption is necessary, the sequence in which existing services may be preempted is as follows:
 - Non-TSP services
 - TSP services, selected in the inverse order of their TSP priority level assignment.

When such preemption is necessary, the Company will make every reasonable effort to notify the preempted customer of the action to be taken.

- c. The Company is not authorized to provide priority treatment to provision TSP services to customers that have no provisioning priority.

GENERAL REGULATIONS (cont'd)

TELECOMMUNICATIONS SERVICE PRIORITY (cont'd)

4. RULES AND REGULATIONS (Cont'd)
 - d. The Company may verify provisioning priority assignments with the TSP Program Office. However, the Company may not delay provisioning of an Emergency TSP service for verification purposes.
 - e. In obtaining TSP, the customer authorizes the Company to provide certain customer record information to the TSP Program Office to maintain and administer the TSP System. This customer information will include only the customer's name, TSP authorization code, Company Circuit ID, customer telephone number and customer mailing address.
5. RATES
 - a. In the event that the Company must utilize additional labor outside of normal business hours in the provisioning or restoration of a qualifying TSP service, additional labor charges may apply. Such charges will be based on cost and billed to the customer. The Company will attempt to inform the customer of approximately how much these charges will be in advance.
 - b. A Service Order Charge applies when TSP requests/changes are made to a customer's line record after a service has been connected. In addition, a one time charge, based on cost, for the initial establishment of TSP status in Company records will be billed to the customer.
 - c. In subscribing to TSP, the customer recognizes that quoting charges and obtaining customer permission to proceed with service installation or restoration would delay the installation or restoration process and grants the Company the right to assess additional charges, when applicable, after the installation or restoration has been completed. When possible, the Company will attempt to provide an estimate to the customer of the additional charges in advance of the work.
 - d. Facilities required by the Company for the provisioning, restoration, or maintenance are exempt from the TSP rules.
 - e. The Company will provide reconciliation of its TSP records with corresponding records contained in the TSP Program Office's database, in compliance with current program requirements. The Company reserves the right to apply the costs associated with updating the reconciling TSP database records.

GENERAL REGULATIONS (cont'd)

BROADBAND SCHOOL DISCOUNT

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carrier) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

Local exchange service includes the central office equipment with either rotary dial or push button dialing capability, outside plant distribution wire and cable, drop wire and station protector. The rates listed below do not include any terminal equipment - telephones, ringers, couplers, or inside station wiring.

| MONTHLY | Key <u>Trunk</u> | One <u>Party</u> | Two <u>Party</u> | Four <u>Party</u> | Multi <u>Party</u> | (C) |
|------------------|---------------------|---------------------|---------------------|----------------------|-----------------------|--------|
| | * | * | * | | | (C) |
| | * | * | * | | | (C) |
| KECKSBURG | | | | | | (C) |
| Business | \$22.10 | \$18.61 (I) | \$13.75* | \$----- | \$9.45 * | |
| Residence | ----- | | 11.00 (I) | 9.15* | 7.30* | 6.70 * |

* Service discontinued, applies only to existing customers at present location.

APPLICATION OF RATES

Within the exchange area as shown on Map, Section 2, the monthly rates above for Key System Trunks, One-party, Two-party and Four-party line service apply. (C)

* * * (C)

LOCAL SERVICE AREA

The local service area embraces stations bearing the designation of Kecksburg (Citizens Tel. Co. of Kecksburg); Mt. Pleasant, Latrobe and Greensburg (Bell of Pa.)

(C) Indicates Change (I) Indicates Increase

Citizens Telephone Company
of Kecksburg

Section 2
Seventh Revised Sheet 2
Canceling Sixth Revised Sheet 2

Base Rate, Zone Rate Area and Territorial Boundaries of KECKSBURG (C)

(C) Indicates Change

Citizens Telephone Company
of Kecksburg

Section 3
Second Revised Sheet 2
Canceling First Revised Sheet 2

SERVICE CONNECTION CHARGES (cont'd)

RATES

| | | | <u>Business</u> | <u>Residence</u> |
|--------------------------|-------|---------|-----------------|------------------|
| Service Order..... | | \$12.00 | \$ 7.00 | |
| Access Line..... | 4.00 | 4.00 | | |
| Premise Visit..... | 10.00 | 10.00 | | |
| | * * * | | | (C) |
| | * * * | | | (C) |
| Restoral of Service..... | 9.00 | 9.00 | | |

SERVICE MAINTENANCE VISIT CHARGE

A service maintenance visit charge applies when a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, at which customer-provided equipment or lines are connected to Telephone Company facilities, and a determination is made that the difficulty or trouble is not the result of failure of Telephone Company facilities.

The minimum charge for each service maintenance visit is \$20.00. Costs exceeding the minimum charge are the responsibility of, and will be billed to, the customer.

(C) Indicates Change

SERVICE CONNECTION CHARGES (cont'd)

Link-Up America

A. DESCRIPTION

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. **NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.**

B. REGULATIONS

1. Link Up America is available to residence customers who meet the following eligibility criteria:

a. The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.

The applicant must self-certify the requirement set out in (a).

b. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of a representative sample of Lifeline Service participants will be conducted annually by Citizens Telephone Company of Kecksburg.

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Pennsylvania Department of Public Welfare Link Up America Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * General Assistance (GA)
- * Supplemental Security Income (SSI)
- * Medicaid
- * Food Stamps
- * Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- * Federal Public Housing
- * National School Free Lunch Program

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The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Citizens Telephone Company of Kecksburg.

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(C) Indicates Change

SERVICE CONNECTION CHARGES (cont'd)

Link-Up America (cont'd)

B. REGULATIONS (cont.)

2. The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence. (C)
3. Link Up America applicants are not exempt from Telephone Company Deposit requirements.
4. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link UP America discount.
5. The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

C. RATES

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

(C) Indicates Change

LIFELINE SERVICE

A. DESCRIPTION

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. **NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.**

B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.

2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:

- a. One-Party Residence Unlimited Service and Local Measured Service, if available.
- b. Directory Listing (standard only).
- c. Non-Published or Non-Listed Telephone Number Service.
- d. Access to Directory Assistance Service.
- e. Touch Tone Calling Service.
- f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
- g. Access to Operator Services.
- h. Voluntary Toll Restriction Option.
- i. Link Up America (if eligible).
- j. Access to 800/888 Services.
- k. Access to Call Trace.
- l. Access to Alerting and Reporting Systems (9-1-1 dialing).
- m. Access to the Pennsylvania Telecommunications Relay Service.
- n. Caller ID Per-call and Per-line Blocking
- o. Other eligible telecommunications services at tariff rates.

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(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont.)

- 3. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of a representative sample of Lifeline Service participants will be conducted annually by Armstrong Telephone Company-North.

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Pennsylvania Department of Public Welfare Link Up America Service Programs:

- * Temporary Assistance for Needy Families (TANF)
- * General Assistance (GA)
- * Supplemental Security Income (SSI)
- * Medicaid
- * Food Stamps
- * Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- * Federal Public Housing
- * National School Free Lunch Program

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The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Citizens Telephone Company of Kecksburg.

- 4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by Citizens Telephone Company of Kecksburg. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

(C) Indicates Change

LIFELINE SERVICE

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B (2) above will be provided to Lifeline customers. (C)
7. Lifeline Service customers are required to apply for the Link Up America benefit when applicable.
8. Customer requested temporary suspension of Lifeline Service is not permitted.
9. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
10. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
11. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Citizens Telephone Company of Kecksburg.
12. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
13. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251 (c)(4) of the Telecommunications Act of 1996.
14. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
15. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
16. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change

Citizens Telephone Company
of Kecksburg

Section 3
Second Revised Sheet 8
Cancels First Revised Sheet 8

LIFELINE SERVICE

C. DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$1.75 (1).
2. Lifeline Service customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket Nos. 00-256, 96-45, 98-77, 98-166, and 00-193.
3. Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

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NOTE:

- (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

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(C) Indicates Change

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Effective: January 1, 2002

MILEAGE CHARGES (C)

EXTENSION STATION

When an extension station, bell, gong, or PBX station is located in a building separate and apart from that housing the main station, an additional charge applies to that portion of the line extending beyond the building in which the initial station is installed. This charge is computed on air line measurement from the point of exit from the main building to the location of the extension instrument per each wire circuit, as follows:

| | <u>Monthly Charge</u> |
|---|---------------------------|
| When the two buildings are on the same premises and are not separated by intervening buildings or by a public thoroughfare, for each 1/10 mile or fraction thereof..... | \$.40 |
| When the buildings are on separate premises or are separated by a public thoroughfare, for each 1/4 mile or fraction thereof..... | 1.00 |

(C) Indicates Change

MILEAGE CHARGES (cont'd)FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party trunk rate at the foreign exchange. In addition the following monthly charges apply:

1. Within the territory of this company, a mileage charge of \$.50 per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company.
2. Outside the territory of this company, such mileage charges as are provided by tariffs of other participating companies.
3. A supplemental charge of \$1.00 for each \$.01 multiple of the dialed day station-to-station initial period message toll rate between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchanges are in the same local service area.
4. When the subscriber is located outside the local base rate area, the appropriate zone rates as shown in Section 2 apply for the foreign exchange local channel.
5. Special repeaters where required for satisfactory transmission will be provided at \$15.00 per month each.
6. Intralata Foreign Exchange Loop Charges - For IntraLata Intercompany (C)
Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party rate of that exchange for residence customers.

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in "A" above will apply and the charges in "C" above apply unless a similar charge is made by the company in whose territory the subscriber is located.

(C) Indicates Change

MILEAGE CHARGES (cont'd)

INTER-EXCHANGE EXTENSION or PBX STATION (C)

When a subscriber of this company desires an extension or PBX station extended to a location in another exchange, the rate for the service is comprised of the following monthly charges:

1. Off-premises extension station.
 1. An inter-exchange channel charge of \$5.00 per mile, airline measurement from the service central office to the exchange boundary point of channel connection with the participating company.
 2. The charge of the participating company for the station, local channel, and its portion of the inter-exchange channel.
 3. A charge of \$2.00 for each \$.01 multiple of the dialed day station-to-station rate between the main station exchange rate center and the extension station exchange rate center.
2. Off-premises PBX station.
 1. A local channel charge of \$2.50 for the first 1/2 mile or fraction plus \$1.25 for each additional 1/4 mile or fraction, measured airline, from the center of the PBX building location to the serving central office.
 2. In addition, the charges under A (1, 2 and 3) above apply.

When a subscriber of another company desires an extension station or PBX station to be located in the territory of this company, the charges made by this company to the contracting company will consist of the charge for the station, local channel, and that portion of the inter-exchange channel as provided in A(1) above, and the supplemental charge as provided in A(3) above applies unless the contracting company makes a similar supplemental charge, in which case it is reduced by 50%.

If repeaters are required to provide satisfactory transmission, an additional charge will be made to cover the carrying charges on this equipment.

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INTERCOMPANY
PRIVATE LINE SERVICE (C)

1. General

1. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
2. With reference to the channel descriptions given below:
 1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
 2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provide equipment.
 3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
3. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
4. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

1. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
2. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.

4. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

5. Rate Schedules

1. Channels on the same or connected premises -
Type 1005 and Type 1006

| | |
|------------------------|---------|
| Each Two-Wire Channel | \$ 2.00 |
| Each Four-Wire Channel | 4.00 |

2. Channels between adjacent premises -
Type 1005 and Type 1006

| | |
|------------------------|---------|
| Each Two-Wire Channel | \$ 8.50 |
| Each Four-Wire Channel | 17.00 |

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Effective: April 22, 1986

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Intraexchange and Interexchange Channels

1. Local channel - one required for each premises at which a channel terminates

| | |
|------------------------|---------|
| Each Two-Wire Channel | \$21.00 |
| Each Four-Wire Channel | \$42.00 |

2. Mileage -

Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

| | Monthly Rate | |
|---------------------|-------------------|----------------------|
| | <u>Fixed Rate</u> | <u>Rate Per Mile</u> |
| 0 to 1 Mile | \$12.50 | ---- |
| Over 1 to 3 Miles | 11.00 | \$4.00 |
| Over 3 to 5 Miles | 14.00 | 4.00 |
| Over 5 to 15 Miles | 16.00 | 4.00 |
| Over 15 to 25 Miles | 32.00 | 3.00 |
| Over 25 Miles | 44.00 | 2.50 |

4. Transmission Function

Intraexchange and Interexchange -

| | Monthly Rate | |
|-------------------------|----------------------|----------------------|
| | <u>Intraexchange</u> | <u>Interexchange</u> |
| Type 1005 and Type 1006 | | |
| Data & Teletype | \$5.00 | \$16.00 |
| Miscellaneous Purpose | ---- | 6.00 |
| Type 1011 | ---- | 6.00 |
| Type 1012 | 1.00 | 6.00 |

5. Other Features and Arrangements

1. Multi-Point One-Way Type 1005 Channels
(furnished to existing customers only) - Monthly Rate \$3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

2. Station Arrangement Charges for Type 1006 Channels -
 In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

| | <u>Monthly Rate</u> |
|---|---------------------|
| Two-Point Type 1006 channel between terminals in | |
| Same building | \$15.50 |
| Same premises | 15.50 |
| Same Wire Center | 15.50 |
| Same Exchange - Different Wire Center | 28.00 |
| Different Exchanges | 28.00 |

III. Series 2000 Channels

1. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.

1. Regulations applicable to type 2001 channels

1. Type 2001 channels are furnished for voice transmission of approximate band - width of 300-3000 Hz.
2. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
3. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates.
4. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services

2. Automatic Signaling

1. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

(C) Indicates Change

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INTERCOMPANY PRIVATE LINE SERVICE (C)

2. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
- B. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operations of mobile radio telephone systems; for a two-point or multi-point service.
1. Regulations applicable to Type 2002 channels
 1. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.
 2. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
 - 1) Voice Channels
 - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
 - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels
 - 2) Control Channels
These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.
 - 3) For Combined Voice Transmission and Control Purposes
 - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.
- (C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
 - (3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
 - (3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.
- 4) Additional Equipment and Facilities
Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.
2. Conditioning applicable to Type 2002 Channels
- 1. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12 db
(+ means more loss)
 - 2. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

3. APPLICATION TO TYPE 2014 CHANNELS (OFF-PREMISES PBX SERVICE)
 1. The number of stations that may be connected and the distance over which satisfactory transmission is possible may be limited by operating and transmission factors.
 2. Signaling arrangements are furnished for use with grandfathered and registered PBX (or similar) equipment in accordance with Part 68 of the Federal Communications Commission's Rules and Regulations.

Type A - Furnished for use with Class A PBX (or similar) station ports capable of operation over loops with resistance in the range of 0-199 ohms.

Type B - Furnished for use with Class B PBX (or similar) station ports capable of operation over loops with resistance in the range of 200-899 ohms.

Type C - Furnished for use with Class C PBX (or similar) station ports capable of operation over loops with resistance in the range of 900 ohms or more.

 - (a) For channel connections to registered PBX (or similar) equipment, customers must specify their requirements for Type A, B, or C signaling arrangements. One signaling arrangement is required for each channels connected to a registered Class A, B, or C PBX (or similar) station port.

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INTERCOMPANY PRIVATE LINE SERVICE (C)

- (b) For new channel connections to grandfathered PBX (or similar) equipment, the Company will specify the requirement for Type A, B, or C signaling arrangements. One signaling arrangement is required for each channel connected to a PBX (or similar) station port classified as Class A, B, or C.
- (c) For new channel connections to grandfathered terminal equipment, customers may at their option either:
 - (1) Continue to provide their own off-premises service signaling capability; or
 - (2) Specify their requirements for Type A, B, or C signaling arrangements to be furnished by the Company.

If option (2) is selected, one signaling arrangement is required for each channel connected to a PBX (or similar) station port designated by the customer as Class A, B, or C. Type A, B, or C signaling arrangements will be furnished in accordance with the specification provided by the customer; if the customer subsequently requests a change to a different type of signaling arrangement, the request will be treated as a new order for service.

4. TIE Line Channels

- 1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX's.
- 2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
- 3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
- 4. Regulations applicable to Types 2021, 2025, and 2026 Channels.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

1. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
2. For Type 2026 channels connecting switching systems located in different central office service areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
3. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
4. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:
 - 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
 - 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premise with customer-provided PBXs when the tie-line is arranged with an E & M Signaling interface.
 - 3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.
5. Telephone Answering Service Channels
 1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial lines connected directly to Telephone Answering Service Equipment.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

1. Regulations applicable to Type 2040 Channels

- 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's service wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
- 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.

2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment.

1. Regulations applicable to Type 2041 Channels

- 1) When a secretarial line is connected to a concentrator located in the same central office service area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.
- 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
- 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service concentrator - identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.
 1. Regulations applicable to Type 2043 Channels
 - 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
 - 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.
 - 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

6. Rate Schedules

1. Channels on the same or connected premises
Type 2021

| | |
|------------------------|---------|
| Each Two-Wire Channel | \$ 2.00 |
| Each Four-Wire Channel | 4.00 |

2. Channels between adjacent premises
Type 2021

| | |
|------------------------|-------|
| Each Two-Wire Channel | 8.50 |
| Each Four-Wire Channel | 17.00 |

3. Intraexchange and Interexchange Channels

1. Local channel - one required for each
premise at which a channel terminates

| | |
|------------------------|-------|
| Each Two-Wire Channel | 21.00 |
| Each Four-Wire Channel | 42.00 |

(C) Indicates Change

Issued: February 21, 1986

Effective: April 22, 1986

INTERCOMPANY PRIVATE LINE SERVICE (C)

- 8. Conditioning
 - 1. Type C1
 - 1) On a two point channel not arranged for switching - each station \$ 6.00
 - 2) On a multi-point channel not arranged for switching - for the first station in an exchange \$11.50
- for each additional station in the same exchange as the first station \$ 8.00
 - 2. Type C2
 - 1) On a two-point channel not arranged for switching - each station \$22.00
 - 2) On a multi-point channel not arranged for switching - for the first station in an exchange \$32.00
- for each additional station in the same exchange as the first station \$11.50

IV. Series 3000 Channels

1. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16 dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operations for remove metering, supervisory control and miscellaneous signaling.

1. Regulations applicable to Type 3001 channels

1. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

2. For duplex service on the same of connected premises or to adjacent premises, the monthly rates for two channels apply.
 3. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
 4. The equipment and associated station wiring shall be provided by the customer.
 5. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
 6. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communications by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
2. Type 3002- A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16 dB; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
1. Regulations applicable to Type 3002 channels
 1. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

2. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.
 3. When these channels are furnished for multi-point service a bridging charge applies for each station bridged on the same circuit.
2. Conditioning applicable to Type 3002 Channel
1. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
-the loss deviation with frequency (from 1000 Hertz reference shall not exceed:
between 1000 and 2400 Hertz, -1db to +3db
between 300 and 2700 Hertz, -2db to +6db
between 2700 and 3000 Hertz, -3db to +12db
(+ means more loss)
 2. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
between 500 and 2800 Hertz, -1db to +3db
between 300 and 3000 Hertz, -2db to +6db
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

(C) Indicates Change

Issued: February 21, 1986

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INTERCOMPANY PRIVATE LINE SERVICE (C)

- 3. Type C4 - For a two-point, three-point or four-point channel
 - the envelope delay distortion shall not exceed:
 - between 200 and 2600 Hertz, a maximum difference of 300 micro-seconds
 - between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
 - between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
 - between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds
 - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
 - between 500 and 3000 Hertz, -2db to +3db
 - between 300 and 3200 Hertz, -2db to +6db
 - (+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

- 4. Type D1 - For a two-point channel not arranged for switching
 - Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

- Signal to C-Notched Noise Ratio 28db
- Nonlinear distortion:
 - (1) signal to second order distortion 35db
 - (2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Rate Schedule

1. Channels on the same or connected premise

Type 3002

| | |
|------------------------|---------|
| Each Two-wire Channel | \$ 2.00 |
| Each Four-wire Channel | 4.00 |

2. Channels between adjacent premises

Type 3002

| | |
|------------------------|---------|
| Each Two-wire Channel | \$ 8.50 |
| Each Four-wire Channel | 17.00 |

3. Intraexchange and Interexchange Channels

1. Local Channel - one required for each premise at which a channel terminates (Type 3002)

| | |
|------------------------|---------|
| Each Two-wire Channel | \$21.00 |
| Each Four-wire Channel | 42.00 |

2. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels.

| | Monthly Rate | |
|---------------------|-------------------|----------------------|
| | <u>Fixed Rate</u> | <u>Rate per Mile</u> |
| 0 to 1 mile | \$12.50 | \$ --- |
| Over 1 to 3 miles | 11.00 | 4.00 |
| Over 3 to 5 miles | 14.00 | 4.00 |
| Over 5 to 15 miles | 16.00 | 4.00 |
| Over 15 to 25 miles | 32.00 | 3.00 |
| Over 25 miles | 44.00 | 2.50 |

4. Transmission Function - one required per local channel

| | Monthly Rate | |
|-----------|----------------------|----------------------|
| | <u>Intraexchange</u> | <u>Interexchange</u> |
| Type 3001 | \$ 4.00 | \$10.50 |
| Type 3002 | 14.00 | 19.00 |

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point channels.

| | | Monthly Rate | |
|----|--|----------------------|----------------------|
| | | <u>Intraexchange</u> | <u>Interexchange</u> |
| 1. | At each premises at which a Type 3001 channel terminates | \$19.50 | \$19.50 |
| 2. | At each station at which a Type 3002 channel terminates | 19.50 | 19.50 |

6. Conditioning

| | | <u>Monthly Rate</u> |
|----|---|---------------------|
| 1. | Type C1 | |
| | - on a two-point channel not arranged for switching | |
| | - each station | \$ 6.00 |
| | - on a multi-point channel not arranged for switching | |
| | - for the first station in an exchange | 11.50 |
| | - each additional station in the same exchange as the first station | 8.00 |
| 2. | Type C2 | |
| | - on a two-point channel not arranged for switching | |
| | - each station | 22.00 |
| | - on a multi-point channel not arranged for switching | |
| | - for the first station in for exchange | 32.00 |
| | - each additional station in the same exchanges the first station | 11.50 |
| 3. | Type C4 | |
| | - on a two-point channel not arranged for switching | |
| | - each station | 35.00 |
| 4. | Type D1 | |
| | - on a two-point channel not arranged for switching | |
| | - per channel | 10.00 |

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practices. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 3,200 feet distant from then (D)
existing facilities, the applicant therefor may be required to pay for this construction or the use of another company's plant in lieu of such construction as follows:

For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 3,200 feet, route measurement, from the (D)
existing lines, a charge of \$10.00.

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

CONSTRUCTION ON PRIVATE PROPERTY

If it is necessary to place plant on private property in order to furnish service, applicants are required either to furnish, construct and maintain the necessary plant in accordance with the Telephone Company's specifications, or to pay to the Telephone Company charges for furnishing and constructing the necessary plant as follows:

When poles are to be furnished and erected either new or as replacements the subscriber is required to provide for any necessary tree trimming to secure and maintain satisfactory clearance for wires and to pay either:

- (a) A construction charge of \$20.00 per pole, or,
- (b) A monthly charge of \$.30 per pole.

(D) Indicates Decrease

Citizens Telephone Company
of Kecksburg

Section 5
Second Revised Sheet 2
Canceling First Revised Sheet 2

CONSTRUCTION AND ATTACHMENT CHARGES

Poles provided on a non-recurring basis shall become the property of the subscriber and shall be maintained and replaced when necessary in accordance with the Telephone Company's specifications by the subscriber, or at his expense.

Poles provided on a recurring charge basis shall be the property of the Telephone Company which will be responsible for their maintenance and replacement.

Where attachment charges are made for the use of poles owned by another company or individual and located on private property, the full attachment rental is charged to the subscriber.

Where an applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

New construction will be provided only where service is contracted for a minimum period of one year.

REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring charge are used for other purposes, such subscribers may be entitled to refunds as follows, provided they are still served by such construction:

If such lines are used to carry toll lines of the Telephone Company, the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction, allowing 3,200 (D)
feet for each main station for that pole line.

(D) Indicates Decrease

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd) (C)UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS

All telephone service shall be placed underground in residential developments of 5 or more adjoining lots in a recorded plan for the construction of single-family residence (detached or otherwise) including mobile homes intended for year-around occupancy, or one or more adjoining lots for the construction of one or more apartment houses containing an aggregate of five or more family units, if telephone service to such residential or apartment house lots necessitates extending the company's existing distribution lines.

1. A developer shall:
 - (1) At his own cost, provide the company with easements satisfactory to the company for occupancy and maintenance of distribution and service lines and related facilities except in public ways which the company has the legal right to occupy.
 - (2) At his own cost, clear the ground in which the aforesaid line and related facilities are to be laid, of trees, stumps and other obstructions, and provide trench for such lines according to telephone company specifications, and backfill within six inches of final grade or pay such related costs that may be incurred to include telephone lines in a common trench with other utility services.
 - (3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the company to avoid unnecessary costs.
 - (4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
 - (a) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution cable for the development.
 - (b) Such prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service received. The basis of total refund shall be 100 percent refund upon receipt of telephone contracts for telephone service from 50 percent of the total development within a ten-year period.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd) (C)

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

2. If the developer fails to comply with Paragraph A (2) or (3) or changes the plot plan after installation of the telephone company's lines has begun, or otherwise necessitates additional costs by his act or failure to act, such additional costs shall be borne by the developer or his agent.
3. All distribution and service lines, except pedestals, installed within a development shall be installed underground; shall conform to the company's construction standards; and shall be owned and maintained by the company. Such installations shall be performed by the company or by such other entity as the company may authorize to do the work. The company shall not be liable for injury or damage occasioned by the wilful or negligent excavation, breakage or other interference with its underground lines by other than its own employees or agents.

Citizens Telephone Company
of Kecksburg

Section 6
10th Revised Sheet 1
Cancels 9th Revised Sheet 1

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS

All subscribers, including pay telephones, are entitled to one or more listings in the official alphabetical directory published by the Telephone Company.

(C)

Listings furnished without charge:

| | <u>No. of Listings</u> |
|---------------------------------|------------------------|
| BUSINESS SERVICE LISTINGS..... | 1 |
| RESIDENCE SERVICE LISTINGS..... | 2 |

Additional listings are provided at \$1.00 per month. This charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes in his own name; or moves to a location where he is not accessible to the subscriber's station.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

NON-PUBLISHED NUMBERS

A telephone number is "non-published" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request and at a rate of \$1.75 per month, a subscriber may have a "non-published" number, but such requests are discouraged as far as possible, and the subscriber is required to sign a written statement releasing the Telephone Company from all responsibility for losses arising from such arrangement. Unless the specific call number is given by the person calling, connection will not be established with a telephone having a "non-published" number.

This charge does not apply if the subscriber has another telephone line at the same location which is listed in the directory and information lists.

When service for the same customer requires a number change in order to establish or continue "non-published" service, a charge as shown in Section 3 applies.

Pay telephone customers will not be charged for non-published telephone number.

(C)

(C) Indicates Change

Citizens Telephone Company
of Kecksburg

Section 6
Sixth Revised Sheet 2
Canceling Fifth Revised Sheet 2

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

* * * *

(C)

ROTARY TRUNK FEATURE

A group of consecutively numbered individual exchange lines furnished to the same customer may be arranged, at the customer's request, so that all calls to the group will be directed automatically to an idle line of the group.

Only the number of the initial line of the group is listed in the telephone directory and all calls are directed to this number. The additional consecutively numbered lines of the group are termed auxiliary lines.

A monthly charge of \$2.00 applies for each line of a rotary service in addition to the rate for the appropriate class and grade of service as specified in Section 2.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

SUSPENSION OF SERVICE AT SUBSCRIBERS REQUEST

(C)

Upon request from a residence subscriber, service will be suspended for a period of time of not less than one month for a \$25.00 one time charge.

CALL TRACE

After a harassing call has been received, the customer may initiate a Call Trace. This is accomplished by re-establishing dial tone and pulsing *57 or dialing 1157. A recording will come on advising the customer a charge of \$1.00 will be assessed if the customer wishes to continue. The customer will also be advised to notify the local law enforcement agency of the Call Trace, as the Call Trace will only be released to law enforcement officials.

PREFERRED TELEPHONE NUMBER

When initiating service, a customer may request a Preferred Telephone Number. If the number is available, a one time \$25.00 charge will be made.

TELEPHONE NUMBER CHANGE

A customer who currently has service may request a telephone number change. A one time \$25.00 charges applies. In conjunction with the request for a number change, the customer may also request a preferred number. If the preferred number is available an additional \$25.00 charge will be made.

VOLUNTARY TOLL SERVICE RESTRICTION

The customer may request Toll Service Restriction for a \$15.00 one time charge. No charge will be made for reactivation. Voluntary Toll Service Restriction is a limited service which provides blocking of certain types of toll calls from the customer's telephone while allowing local calls. This also allows the customer the option to restrict Collect and Calling Card Calls from being billed to the customer's telephone.

(C)

(C) Indicates Change

Citizens Telephone Company
of Kecksburg

Section 6
Seventh Revised Sheet 4
Canceling Sixth Revised Sheet 4

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

RETURN CHECK SERVICE CHARGE

A \$15.00 service charge will be added to the customer's monthly bill for each check which has been returned for any reason by the customer's bank. The customer will be notified whenever this charge is applied.

REFERRAL SERVICE

This basic service will provide the customer's number status and/or their new number through an automated announcements if the customer temporarily suspends, changes, or disconnects home service. This customer service is available at no charge for a period of thirty (30) days.

Citizens Telephone Company
of Kecksburg

Section 6
First Revised Sheet 4A
Canceling Original Sheet 4A

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

* * * *

(C)

PARTY-LINE CUSTOMER PREMISES EQUIPMENT

Party-line customers may purchase their own customer premises equipment from either the telephone company or other vendors. However, because of potential compatibility problems, the customer is urged to investigate such problems with the telephone company before making purchase.

If purchased or leased party-line equipment that is compatible with telephone company facilities, requires further modification because of any new arrangements of facilities by the telephone company, the telephone company is responsible for such modification.

Should customer purchase party-line equipment from another vendor, the telephone company will make a reasonable effort to modify the equipment to make it compatible for a charge of \$15.00, plus parts, if available. This equipment should as a minimum include changeable ringer leads, 3 conductor cords, removable housing, and have a wiring conversion chart.

Party-line customers may not use automatic answering devices which answer any ring on the line, nor automatic dialers which seize the line externally from the telephone.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

OPTIONAL SERVICES:

(C)

CALL ANSWERING (Voice Mail)

Call Answering is an optional service which allows incoming calls to a specific telephone number to be automatically answered, stored and retrieved. This service includes the Call Forwarding option. Call answering activates when the line is busy or when the customer doesn't answer. Call Answering is only available if the customer has touch tone service with * and # buttons. Specific operating instructions will be provided to the customers who order Call Answering service. Several options are available.

| Call Answering (Voice Mail) | <u>Monthly Charges</u> |
|--|------------------------|
| Activation Fee (Non-recurring) | \$10.00 |
| Single 30 Minute (Single user - 30 minutes storage) | 5.00 |
| Multiple 30 Minute (up to 8 users - 30 minute storage) | 8.00 |
| Single 45 Minute (single user - 45 minutes storage) | 6.00 |
| Multiple 45 Minute (up to 8 users - 45 minute storage) | 9.00 |

CALL FORWARDING - Busy Line & Don't Answer

Call Forwarding is an optional service which allows the customer to forward incoming calls to the customer's listed telephone number to a pre-selected telephone number. No activation code is required. Two types of Call Forwarding are available. The customer may order either or both features.

Busy Line Call Forwarding - to a pre-selected number if the line is busy - \$2.00

Don't Answer Call Forwarding - to a pre-selected number if the customer doesn't answer - \$2.00 per month.

CALL FORWARDING - *72 Activate - *73 Cancel

Call Forwarding is an optional service which allows the customer to forward incoming calls to any number which the customer can dial directly. If Call Forwarding is activated to a distant number which involves a toll charge, the customer is responsible for all such toll charges. Specific operating instructions will be provided to customers who order Call Forwarding.

Call Forwarding - \$3.00 per month.

(C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

OPTIONAL SERVICES: (cont'd)

REMOTE CALL FORWARDING

Remote Call Forwarding is an optional service offered as a companion to Call Forwarding and includes Call Forwarding in the monthly charge. The customer may remotely activate the Call Forwarding feature from a distant location. If Call Forwarding is activated to a distant number which involves a toll charge, the customer is responsible for all such toll charges.

Remote Call Forwarding - \$5.00 per month

Specific operating instructions will be provided to customers who order Remote Call Forwarding.

SELECTIVE CALL FORWARDING

Selective Call Forwarding is an optional service which allows the customers to select six different incoming callers phone numbers to be forwarded to a preselected number.

Selective Call Forwarding - \$4.00 per month.

Specific operating instructions will be provided to customers who order Selective Call Forwarding.

INTERCOM

Intercom and Enhanced Intercom are optional services which allow intercom between the customer's telephones on the same line. Intercom is available to residential customers only.

Intercom - \$2.00 per month

Enhanced Intercom - \$6.00 per month

Includes:

- Intercom Code Dialing - allows the customer to vary the ringing pattern to the intercom call to alert specific extensions.
- Selective Call Transfer - allows the customer to transfer an incoming call to another extension.
- Call Hold - allows the customer to put an incoming or an outgoing call on hold temporarily.
- Three-Way Calling - allows the customer to add another extension to either an incoming or outgoing call so that a three way conversation can take place.

Specific operating instruction will be provided to customers who order Intercom Service.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

OPTIONAL SERVICES: (cont'd)

THREE-WAY CALLING

Three-Way Calling is an optional service which allows two parties to be called from the customer's telephone. The customer and the two parties may then carry on a three-way conversation simultaneously. Three-Way Calling is activated by the customer by dialing the first number, after the first number answers, the customer puts the first number on temporary hold by depressing the hook switch. The customer then dials the second number. After the second number answers, the customer depresses the hook switch the second time to connect all parties. The same procedure is used for an incoming call except the customer does not have to dial the first number.

Three-Way Calling - \$3.00 per month

Customer Intercept Service (CIS)

Customer intercept Service is an optional service, available when a customer's phone service is disconnected, temporarily suspended or the customer's telephone number is changed. This optional service allows calls made to the customer's disconnected number to be automatically transferred to a number selected by the customer and/or to a recorded announcement. This service is available for 60 days after the service is disconnected. Toll charges incurred in the call transfer are the responsibility of the customer. Several options are available.

Direct Cut Through - calls made to the customer's disconnected number are automatically transferred to a referral number provided by the customer - \$9.00 per month.

Cut Through With Referral - calls made to the customer's disconnected number are automatically transferred to a recorded announcement which provides the calling party with the number status and the referral number and offers to transfer the call - \$9.50 per month.

Personalized Message - calls made to the customer's disconnected number are automatically transferred to a recorded announcement which provides the number status, the customer's name, new locality and referral number - \$20.00 per month.

Cut Through With Personalized Message - calls to the customer's disconnected number are automatically transferred to a recorded announcement which provides the number status, the customer's name, new locality and referral number, and offers to transfer the call - \$21.00 per month.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

OPTIONAL SERVICES: (cont'd)

CALL WAITING

Call Waiting is an optional service. Customers who order this service can determine, while using the telephone on either an incoming or outgoing call, when a second call to the customer's telephone is made. This service allows the customer to hold the first call while disposing of the second call. The customer may temporarily initiate a Tone Block to de-activate Call Waiting prior to making or receiving a call by pushing *70 or dialing 1170 after getting dial tone. Tone is reactivated after each use.

Call Waiting Service - \$3.25 per month.

SELECTIVE RINGING

Selective Ringing is an optional service which allows the customer to choose up to six phone numbers to ring in a special way on incoming calls. Any calls made to the customer's number from these six numbers will have the special ring. If the customer also has Call Waiting, Selective Ringing will provide a special Call Waiting tone for those numbers.

Selective Ringing - \$3.00 per month.

MULTI-NUMBER SAME LINE

Multi-Number Same Line is an optional service which allows the customer to have two or three different phone numbers on the same line. Each number rings differently and each can be listed in the Citizens Telephone Company of Kecksburg Directory. Multi-Number Same Line - \$4.00 per additional number per month, maximum of two additional numbers per line or a total of \$8.00.

PERSONAL TOLL SECURITY CODE

Personal Toll Security prevents unauthorized toll calls being placed on a customer's line. Upon the customer's request a three (3) digit personal identification number (PIN) is assigned to the customer and toll restriction placed on the customer's line. The customer de-activates the toll restriction by entering his PIN prior to making each toll call.

Personalized Toll Security Code - \$3.00 per month.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

OPTIONAL SERVICES: (cont'd)

SPEED DIALING

Speed Dialing is an optional service which allows the customer to program the line so that the customer can dial frequently called local or toll numbers by dialing only one or two digits. Two options are available.

Speed Dialing *74 or 1174 - 8 numbers (one digit dialing) \$1.00 per month.

Speed Dialing *75 or 1175 - 30 numbers (two digit dialing) \$2.00 per month.

Specific operating instructions will be provided to customers who order Speed Dialing.

TOUCH-TONE

Touch-Tone is an optional service which allows the customer to place calls using tone pulsing. Touch Tone works with all telephones and telephone equipment, such as Modems and Fax machines.

Touch Tone - \$.50 per month.

REPEAT DIALING (*66) (1166)

Repeat Dialing is an optional service which allows the customers to re-dial the last call placed if the line was busy.

Repeat Dialing will re-dial the called numbers for up to 30 minutes and signal the customer with a special ring if the called number becomes available. Repeat Dialing is activated by hanging up after the busy tone, re-established dial tone, then pulse *66 or dial 1166.

Repeat Dialing - \$3.00 per month.

RETURN CALL (*69) (1169)

Return Call is an optional service that allows the customer to call-back the last number that called the customer. It is not necessary for the customer to have answered the last call to activate the service. Return Call will re-dial the last number that called for up to 30 minutes or until that number is available. Return Call will notify the customer with a special ring when the number becomes available. Return Call is activated by pulsing *69 or dialing 1169 after obtaining dial tone.

Return Call - \$4.00 per month.

Citizens Telephone Company
of Kecksburg

Section 6
Original Sheet 5E

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

OPTIONAL SERVICES: (cont'd)

ACTIVATIONS CHARGES

An activation fee of \$5.00 will apply when adding a new custom feature to an existing service, unless a specific activation charge is listed in the corresponding tariff. When optional services are included with new basic service the prevailing installation charges plus the activation fee will apply. Citizens Telephone Company of Kecksburg may waive the activation charge during special promotions.

Discount Rates

When more than one of the above listed custom services are ordered the following discounts will apply:

- Three (3) Services - 10%
- Four (4) Services - 15%
- Five (5) Services - 20%

Citizens Telephone Company
of Kecksburg

Section 6
Second Revised Sheet 6
Canceling First Revised Sheet 6

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

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(C) Indicates Change

Citizens Telephone Company Section 6
of Kecksburg 2nd Revised Sheet 7
Cancels 1st Revised Sheet 7

PAY TELEPHONE LINE SERVICE(C)

4. GENERAL

7. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
8. Pay Telephone Line Service:
 5. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
 6. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
 7. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
 8. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
 9. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
 10. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
 11. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
 12. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
 13. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)(C)

1. GENERAL (cont'd)

10. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

2. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 3, Section 2.
2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
4. The business touch tone rate listed in Section 6 of this Tariff applies to Pay Telephone Line Service, if requested by the customer.
5. Directory assistance charges of \$0.50 per call apply to Pay Telephone Access Lines. (I)
6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

1. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.

(I) Indicates Increase

PAY TELEPHONE LINE SERVICE (cont'd)

(C)

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
2. Incoming Blocking - blocks all incoming calls.
3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).
4. Coin Supervision Additive - provides for the collection, return, recognition, announcements and pre-prompting for overtime; monitors signals from the pay telephone equipment to identify when and what denomination of coins are deposited; identifies the status of attempted calls and sends a signal to the pay telephone equipment to collect the appropriate coins when calls are completed, or returns coins when calls are not completed.

2. Rates:

| | <u>Monthly</u> | <u>Non-recurring</u> |
|--------------------------------|----------------|----------------------|
| 1. Incoming/Outgoing Screening | \$ 5.00 | \$10.00 |
| 2. Incoming Blocking | 3.00 | 10.00 |
| 3. Outgoing Blocking | 3.00 | 10.00 |
| 4. Coin Supervision Additive | 2.21 | N/A |

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Issued: March 18, 1997

Effective: April 15, 1997

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY ASSISTANCE SERVICE

1. **General**

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

2. **Regulations**

a. **Monthly Call Allowance**

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.

b. **Exceptions**

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.

2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

c. **Multiple Number Request**

A maximum of two requested telephone numbers per call are permitted.

3. **Rates**

| | <u>Per Call</u> | |
|--|------------------------|--------|
| 1. Where the customer direct dials Directory Assistance | \$.50 | (I) |
| b. Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator | | \$ (I) |
| .50* | | |
| c. Where the customer direct dials Directory Assistance from a pay telephone | \$.50 | (I) |
| d. Where the customer originates a Directory Assistance call from a pay telephone via a Telephone Company Operator | \$.50* | (I) |

*Plus the applicable operator handled rate.

(I) Indicates Increase

MISCELLANEOUS SERVICE AND EQUIPMENT

OPERATOR SERVICES

1. LINE STATUS VERIFICATION

Upon customer request the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

2. CALL INTERRUPTION

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

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3. OPERATOR CALLS

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

| <u>Calling Card Customer Dialed</u> | <u>Operator Station-to-Station #</u> | <u>All Types Person-to-Person</u> |
|---|--|---------------------------------------|
| \$.35 | \$.90 | \$2.50 |

- Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

A. **GENERAL**

The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc.

B. **SURCHARGE**

In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2008 (C)

| | | |
|--------------------------------------|---------------|-----|
| Per residence access line, per month | <u>\$0.08</u> | |
| Per business access line, per month | <u>\$0.08</u> | (D) |

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change

(D) Indicates Decrease

Citizens Telephone Company Section 6
of Kecksburg Third Revised Sheet 12
Cancels Second Revised Sheet 12

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

C. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff. (C)

The company will make available to the Telecommunications Relay Service (TRS) user a prepaid debit card. The rates for the prepaid debit card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

"900" INFORMATION SERVICE BLOCKING

1. GENERAL

Where central office facilities permit, "900" Information Service Blocking provides customers the capability to block origination of direct dialed calls to a "900" Information Service Number (900-NXX-XXXX).

2. REGULATIONS

1. Blocking is available on individual lines for residence and business customers.
2. When the blocking is activated, direct dialed calls to all "900" Service numbers are blocked.
3. Initial blocking is provided at no charge upon customer request. Subsequent requests for "900" Information Services Blocking will be provided at the rates listed below.
4. Blocking can be provided on a Foreign Exchange access line.
5. Blocking service may not be available with certain multi-line business arrangements.
6. There is no charge to remove "900" Information Service Blocking.

3. RATES

"900" Information Service Blocking

| <u>Residence (per line)</u> | <u>Service Charge</u> |
|-----------------------------|-----------------------|
| Initial Request | No Charge |
| Subsequent Request | \$15.00 |
| | |
| <u>Business</u> | |
| Initial Request | No Charge |
| Subsequent Request | \$20.00 |
| Per Line Equipped | \$15.00 |

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR CALLER ID

Caller ID is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to the following customers: Residence and Business One-Party Service and PBX Trunks. For calls originating from a line within a PBX Multi-line hunting group, only the "main" telephone number will be delivered.

The telephone numbers that will be displayed on a Caller ID subscriber's display unit include listed, non-list and non-published telephone numbers.

The telephone numbers that will not be displayed to the Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber, their display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated by dialing *77 (tone) or 1177 (rotary) and deactivate by dialing *87 (tone) or 1187 (rotary). This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a Caller who has activated the Per-Call blocking or Per-Line blocking, calls a Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocking telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR DELUXE CALLER ID

Deluxe Caller ID Service is an enhancement of the optional feature Caller ID Service. Deluxe Caller ID allows a subscriber to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Deluxe Caller ID works only on calls which originate from and terminate in central offices which are equipped to provide this service or between central offices that are equipped and have SS7 connectivity. Deluxe Caller ID is available to customers by monthly subscription only, which provides unlimited use of the service.

As facilities permit, Deluxe Caller ID Service will be provided to the following customers: Residence and Business One-Party Service and PBX Trunks.

The telephone numbers and names that will be displayed on a Deluxe Caller ID subscriber's display unit include listed, non-listed and non-published telephone numbers. The telephone numbers that will not be displayed the Deluxe Caller ID subscriber are: (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Deluxe Caller ID subscriber, their display unit will notify them that the calling telephone number and name is unavailable.

In addition to the ability to see the telephone number and name of incoming calls, Deluxe Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated by dialing *77 (tone) or 1177 (rotary) and deactivated by dialing *87 (tone) or 1187 (rotary). This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Deluxe Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Deluxe Caller ID subscriber that has activated ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Deluxe Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

Citizens Telephone Company Section 6
of Kecksburg First Revised Sheet 16
Cancels Original Sheet 16

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CALLER ID PER-CALL BLOCKING

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call. When this blocking feature is activated by the calling party, and they place a call to a Caller ID or Deluxe Caller ID subscriber, the subscriber's display unit will indicate that the incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers. Pay telephones in the Company serving area will only be equipped with the Caller ID Per-Call Blocking option. Instructions on how to use blocking will be provided at each pay telephone location.

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CALLER ID PER-LINE BLOCKING

The call party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name of all calls placed for that line to a Caller ID subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is the same as the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the Company serving area.

The Per-Line Blocking option can only be added or removed from a customer's line by placing a service order with the Telephone Company. When this service is removed, the line is automatically converted to the Per-Call Blocking capability. Caller ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CALLER ID PER-LINE BLOCKING (cont'd)

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID and Deluxe Caller ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her number and name calls a Caller ID or Deluxe Caller ID subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID or Deluxe Caller ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number; or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers of Citizens Telephone Company of Kecksburg who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge cannot be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternative methods.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

| <u>Rates</u> | <u>Nonrecurring Charges</u> (per order, per line) | <u>Monthly Charge</u> (per line) |
|-------------------------------------|--|--|
| <u>Caller ID Service (1)</u> | | |
| Residence | \$5.00 | \$6.00 |
| Business | 10.00 | 8.00 |
| <u>Deluxe Caller ID Service (1)</u> | | |
| Residence | \$5.00 | \$7.00 |
| Business | 10.00 | 9.00 |
| <u>Caller ID Blocking</u> | | |
| Per Call | ---- | No Charge |
| Per Line | ---- | No Charge |
| Residence | 10.00* | (applied only for reconnection at the same address) |
| Business | 20.00* | |

* Initial per line blocking is provided at no charge upon customer request. This nonrecurring charge would only apply for subsequent requests for Caller ID Blocking (Per Line) for the same customer at the same address. This nonrecurring charge will be waived for customers of the Citizens Telephone Company of Kecksburg who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

(1) Caller ID Service and Deluxe Caller ID Service will be offered on a monthly basis only.

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)**911 TARIFF LANGUAGE**

1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with 'service provider'.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company's rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company's liability and insurance provisions are fully stated in Pa. P.U.C. No. 3, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider's control prevent service restoration.

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)**911 TARIFF LANGUAGE**

2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

Citizens Telephone Company
of Kecksburg

Section 7
Seventh Revised Sheet 1
Canceling Sixth Revised Sheet 1
and Fourth Revised Sheet 1

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Issued: March 18, 1997

Effective: April 15, 1997

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(C) Indicates Change

Citizens Telephone Company
of Kecksburg

Section 8
Second Revised Sheet 2
Canceling First Revised Sheet 2

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(C)

(C) Indicates Change

Issued: May 1, 1974

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