

**TDS TELECOM/SUGAR VALLEY TELEPHONE COMPANY**

**COMPETITIVE SERVICES TARIFF**

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**RATES AND RULES**

Governing the Furnishing of Telephone Service

IN

Loganton, Pennsylvania and Vicinity

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**Issued: September 17, 2010**

**Effective: September 20, 2010**

By

Allan Beilby, General Mgr.

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**NOTICE**

TDS Telecom/Sugar Valley  
Telephone Company

Sheet 2

**CHANGES MADE BY THIS TARIFF**

**CHANGE:**

This supplement grandfathers Personal Ringing Service.

See: Section 2, Sheet 3  
Section 2, Sheet 5

Supplement No. 4 - Telephone - PA P.U.C. No. 500

TDS Telecom/Sugar Valley  
Telephone Company

4<sup>th</sup> Revised Sheet 3  
Cancels 3<sup>rd</sup> Revised Sheet 3

<u>CHECK SHEET</u>			<u>EFFECTIVE DATE</u>	
Sheet 1	Original	Supplement No. 4-	09-20-10	(C)
Sheet 2	Original	Supplement No. 4-	09-20-10	(C)
Sheet 3	4 <sup>th</sup> Revised-	Check Sheet	09-20-10	(C)
Sheet 4	Original		01-02-07	
 <u>SECTION 1</u>				
Sheet 1	Original-		01-02-07	
Sheet 2	Original-		01-02-07	
 <u>SECTION 2</u>				
Sheet 1	Original-		01-02-07	
Sheet 2	Original-		01-02-07	
Sheet 3	1 <sup>st</sup> Revised-		09-20-10	(C)
Sheet 4	Original-		01-02-07	
Sheet 5	3 <sup>rd</sup> Revised-		09-20-10	(C)
Sheet 6	Original-		01-02-07	
Sheet 7	Original-		01-02-07	
 <u>SECTION 3</u>				
Sheet 1	Original-		01-02-07	
Sheet 2	Original-		01-02-07	
Sheet 3	Original-		01-02-07	
Sheet 4	Original-		01-02-07	
Sheet 5	Original-		01-02-07	
Sheet 6	Original-		01-02-07	
Sheet 7	Original-		01-02-07	
Sheet 8	2 <sup>nd</sup> Revised-		01-28-08	
Sheet 9	1 <sup>st</sup> Revised-		02-15-07	

(C) Indicates Change

INDEX

	<u>Section</u>
Advanced Calling Service.....	3
Custom Calling Service .....	2
Directory Assistance Service .....	1

## **DIRECTORY ASSISTANCE SERVICE**

1. General  
Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers.
2. Definitions
  - a. Local Numbers are any NPA/NXXs within the customer's local calling area or home NPA.
  - b. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
  - c. International numbers are numbers from outside the United States, Canada, Puerto Rico, and the U.S. Virgin Islands.
3. Regulations
  - a. Monthly Call Allowance  
An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts of the same customer.
  - b. Exceptions  
Charges for Local and National Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:
    1. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.  
  
Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled requesting national and international numbers will be charged the applicable rate.  
  
Calls requesting international numbers will be charged the applicable rate.
  - c. Multiple Number Request  
A maximum of two requested telephone numbers per call are permitted.

**DIRECTORY ASSISTANCE SERVICE (cont'd)**

4.	<u>Rates</u>	<u>Per Call</u>
a.	Where the customer direct dials Directory Assistance .....	\$ .35
b.	Where the customer places a call to the Directory Assistance attendant via a Telephone Company Operator .....	\$ .35*
c.	Where the customer direct dials Directory Assistance from a Telephone Company Pay Telephone Line .....	\$ .25
d.	Where the customer originates a Directory Assistance call from a Telephone Company Pay Telephone Line via a Telephone Company Operator .....	\$ .25
e.	National Direct Dialed .....	\$ .65
f.	International Direct Dialed .....	\$1.50

\* Plus the applicable operator handled rate.

## CUSTOM CALLING SERVICE

### A. GENERAL

1. Custom Calling Services are optional services offered in addition to regular exchange service, to those customers served by central offices so arranged to provide such services. The number of Custom Calling Service features available is subject to the availability of facilities.

2. Custom Calling Services are optional telephone service arrangements which provide one or more of the following features:

a. **Call Forwarding**

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

b. **Call Forwarding – Remote Access** (additive to Call Forwarding)

This service is an additive to the Call Forwarding service and allows the customer to activate and deactivate Call Forwarding from a telephone in another location. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

c. **Call Waiting/Cancel Call Waiting**

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

**CUSTOM CALLING SERVICE (cont'd)**

A. **GENERAL (cont'd)**

2. Custom Calling Services are optional telephone service arrangements which provide one or more of the following features: (cont'd)

c. **Call Waiting/Cancel Call Waiting (cont'd)**

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

d. **Three-Way Calling**

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

e. **Speed Calling**

Provides for the calling of a regular telephone number by dialing an abbreviated code. Two arrangements are available, either an 8-number capacity or a 30-number capacity, but not both on the same line.

f. **Hotline**

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

**CUSTOM CALLING SERVICE (cont'd)**

A. GENERAL (cont'd)

2. Custom Calling Services are optional telephone service arrangements which provide one or more of the following features: (cont'd)

g. **Warm Line Service**

An automatic line feature which allows the subscriber a specific amount of time to dial a number before it automatically dials a predesignated number. This allows the residential subscriber to use the telephone normally, but to go to a designated number simply by staying off-hook. This service is not intended to be a replacement or substitute for Emergency Dialing Services such as 911.

h. **Do Not Disturb**

This feature allows a customer to divert incoming calls to a special tone indicating that the phone is in the DO NOT DISTURB mode. When the feature is activated, incoming calls receive a busy tone.

i. **Call Reminder**

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

j. **Personal Ringing<sup>(1)</sup>**

(C)

This service allows the customer to have up to four distinct telephone numbers on a single line. The second, third and fourth number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all four telephone numbers can be forwarded.

k. **Toll Restriction with Authorization Code**

Permits originated calls to be completed within the local exchange area only, and restricts originating direct dialed calls from completing outside the exchange without the use of an authorization code which is assigned by the company and changeable by the company.

<sup>(1)</sup> This service is grandfathered to existing customers effective September 20, 2010. This service will not be available to new customers after this date.

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**CUSTOM CALLING SERVICE (cont'd)**A. **GENERAL (cont'd)**

2. Custom Calling Services are optional telephone service arrangements which provide one or more of the following features: (cont'd)

1. **Call Forward Busy (Programmed By Telco)**

This service automatically redirects incoming calls to a predesignated telephone number or voice mail service when the customer's line is busy. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the line is busy. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

m. **Call Forward No Answer (Programmed by Telco)**

This service automatically redirects incoming calls to another telephone number or voice mail service when the customer's telephone is not answered in a pre-determined number of rings. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer activates the service by contacting the telephone company and designating the number to which all calls will be forwarded when the telephone is not answered within an established period of time. The telephone company then establishes the fixed forward-to telephone number within the switch. To cancel the service or change the forward-to telephone number, the customer must contact the telephone company. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

n. **Call Hold**

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

o. **Call Transfer**

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

**CUSTOM CALLING SERVICE (cont'd)**

A. GENERAL (cont'd)

2. Custom Calling Services are optional telephone service arrangements which provide one or more of the following features: (cont'd)

p. **Long Distance Call Waiting** (additive to Call Waiting)

This service is additive to Call Waiting and uses a special tone signal to indicate to the customer that the incoming call is long distance. The tone is different than the Call Waiting tone signal received for a local call. The long distance caller will receive the usual ringing tone.

q. **Home Intercom-Basic**

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

B. RATES

The following monthly rates apply to Custom Calling Service Features. These rates are in addition to the rates and charges applicable to basic service, and all additional or associated equipment and facilities.

	<b>MONTHLY RATES</b>		
	<u>Residence</u>	<u>Business</u>	
1. <b>Individual Features:</b>			
a. Call Forwarding-per line	\$2.75	\$2.25	
b. Call Forward Remote Access*	2.00	2.00	
c. Call Waiting/Cancel Call Waiting	4.00	3.25	
d. Three-way Calling-per line	2.75	2.25	
e. Speed Calling-per line-8 codes	1.25	1.75	
Speed Calling-per line-30 codes	2.25	2.75	
f. Hotline	2.00	2.00	
g. Warm Line Service	2.00	2.00	
h. Do Not Disturb	2.00	2.00	
i. Call Reminder	2.00	2.00	
j. Personal Ringing <sup>(1)</sup>	4.00	4.00	(C)
k. Toll Restriction w/Auth. Code	4.00	4.00	
l. Call Forward Busy	2.75	2.25	
m. Call Forward No Answer	2.75	2.25	
n. Call Hold	2.00	2.00	
o. Call Transfer	2.00	2.00	
p. Long Distance Call Waiting*	1.50	1.50	
q. Home Intercom – Basic	1.50	1.50	

\*These Premium Features are not offered in Discount Packages.

<sup>(1)</sup> This service is grandfathered to existing customers effective September 20, 2010. This service will not be available to new customers after this date.

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**CUSTOM CALLING SERVICE (cont'd)****B. RATES (cont'd)**

## 2. Pay-Per-Use Features:

- a. Three-Way Calling: .75 per activation with a \$3.75 Cap
- b. Call Forwarding: .75 per activation with a \$3.75 Cap

## 3. Discounts:

A discount will apply to additional Custom Calling Features subscribed to based on the following:

	<b><u>Residence &amp; Business Credit Per Month</u></b>
Any 2 features	\$ .25
Any 3 features	\$ .75
Any 4 features	\$1.50
Any 5 features	\$3.75
Any 6 features	\$4.50
Any 7 features	\$5.25
Any 8 features	\$6.00
Any 9 features	\$6.75
Any 10 features	\$7.50

**C. CONDITIONS**

1. Custom Calling Services are furnished only in connection with individual line service. Pay telephone lines equipped with a coin collector are excluded from this offering.
2. The charges specified above will apply on a per line basis when Custom Calling Services are provided in conjunction with Key or Multiline Systems. All Features, except Call Waiting and Three-Way Calling are available to Key and Multiline Systems.
3. Except as specifically provided herein, Custom Calling Services are subject to the regulations, rates and charges applicable to other types of customer service.
4. Access line services equipped for Call Forwarding are assessed regular long distance message charges for each call transferred on a long distance basis.

**CUSTOM CALLING SERVICE (cont'd)**

C. CONDITIONS (cont'd)

5. Remote Call Forwarding (RCF) service provides automatic forwarding of all incoming calls to a seven-digit RCF number to a terminating number in the same or a different exchange. The terminating number may not be to a semi-public telephone service.
6. The Telephone Company does not provide identification of the originating telephone number of the calling party to the RCF customer.
7. RCF service is furnished upon the condition that the customer subscribes to adequate RCF and terminating facilities to permit the use of the service without impairment, disruption, or deterioration of the quality of other telephone services. If in the opinion of the telephone company additional RCF service or terminating facilities are needed, the customer must subscribe to the additional services or facilities. If the customer refuses to subscribe to adequate RCF services or terminating facilities, the RCF service is subject to termination.
8. Custom Calling Features are not available on any key, or Private Automatic Branch Exchange System.
9. Upon the effective date of this Tariff, and for the following 90 day period, all customers will be provided, at no charge, the following Custom Calling Features: Call Forwarding, Call Waiting, Cancel Call-Waiting, and Three-Way Calling. Any other Custom Calling Features will be provided at the basic monthly rate, per Section B.1 preceding. For the same 90 day period, no service connection <sup>(1)</sup> charges will apply for the addition or deletion of other Custom Calling Features.

After the initial 90 day period, those customers not having notified the Company that they wish to keep the services at the tariffed rates, will be disconnected at no charge.

(1) Service Connection Charge waived is the Central Office Work Charge.

**ADVANCED CALLING SERVICE****A. GENERAL**

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allow customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

**B. SERVICE DESCRIPTION****1. CALL REJECTION**

This service enables a subscriber to reject up to a maximum of six (6) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

**2. CALL RETURN**

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups. Call Return is available on a flat rate basis.

**3. PREFERRED CALL FORWARDING**

This service enables the subscriber to forward up to a maximum of six (6) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

**ADVANCED CALLING SERVICE (cont'd)**

**B. SERVICE DESCRIPTION (cont'd)**

**4. PRIORITY RINGING**

This service allows the subscriber to provide up to a maximum of six (6) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

**5. REPEAT DIALING**

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation. Repeat Dialing is available on a flat rate basis.

**6. SPECIAL CALL ACCEPTANCE**

This service enables a subscriber to allow up to a maximum of six (6) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

**7. CALLER ID**

Caller ID - Basic (Number only) is the available service.

a) **CALLER ID - Basic**

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide and connect their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

**ADVANCED CALLING SERVICE (cont'd)**

**B. SERVICE DESCRIPTION (cont'd)**

**7. CALLER ID (cont'd)**

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

**b) Caller ID - Deluxe**

This service utilizes specific network capabilities, where technically feasible, to transmit the name and number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide and connect their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

**8. CALLER ID BLOCKING**

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

**a) Caller ID Blocking - Per Call**

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing \*67 (1167 from a rotary phone) prior to placing the call. PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.

As of 1/1/97, per FCC Docket 91-281, Per Call Blocking will be provided on calls originating from pay telephone lines used by the general public and party lines.

**ADVANCED CALLING SERVICE (cont'd)**

**B. SERVICE DESCRIPTION (cont'd)**

**8. CALLER ID BLOCKING (cont'd)**

**b) Caller ID Blocking - Per Line**

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge for victims of domestic violence, domestic violence programs, social welfare agencies, health and counseling centers, public service hotlines, law enforcement agencies and staff thereof. In addition, all customers can request per line blocking at no charge. Per line blocking can be deactivated by dialing \*67 (1167 from a rotary phone) prior to placing the call.

**9. CALL TRACE**

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations the time the traced call was received.

The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the Company and made available to local law enforcement for ten business days after the trace has been initiated. Call Trace may not capture incoming telephone numbers marked "private" or "out of area". Only calls from locations with compatible signaling services are traceable using Call Trace.

**10. ANONYMOUS CALL REJECTION**

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement. Anonymous Call Rejection is included with the Caller ID at no charge.

**ADVANCED CALLING SERVICE (cont'd)**

**C. SPECIAL CONDITIONS AND LIMITATIONS**

**1. Special Conditions for Caller ID:**

- a. An originating caller's data may not be displayed to the called party under the following conditions:

- 1) The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
- 2) The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
- 3) Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the data message.
- 4) Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
- 5) Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
- 6) The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
- 7) The calling party has activated blocking.
- 8) Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay telephone lines and party line stations.

**ADVANCED CALLING SERVICE (cont'd)**

C. SPECIAL CONDITIONS AND LIMITATIONS (cont'd)

1. Special Conditions for Caller ID: (cont'd)

- b. The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

1) If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.

2) ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.

3) Caller ID services are available on all long distance calls where technically feasible.

4) All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.

5) All calling data will be passed, even for customers who do not subscribe to Caller ID.

6) Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

2. Limitations of Advanced Calling Services:

The management of these services is possible only:

- a. Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- b. When both the originating customer and the call terminating customer are served from the same central office;

**ADVANCED CALLING SERVICE (cont'd)**

**C. SPECIAL CONDITIONS AND LIMITATIONS (cont'd)**

**2. Limitations of Advanced Calling Services: (cont'd)**

- c. When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

Some services are available on a usage sensitive basis with a per activation rate and a specified number of chargeable activations. Each activation thereafter will be at no charge.

**D. RATES, DISCOUNTS\*\*, NON-RECURRING CHARGES AND PROMOTIONAL PERIODS**

**1. RATES**

- a) The monthly rates, credits and any non-recurring charges are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169).
- c) The below rates apply to both residential and business customers.

Call Trace and Caller ID Blocking \*\* are not offered as part of the above discount package.

TDS Telecom/Sugar  
Valley Telephone Co.

Section 3  
2<sup>nd</sup> Revised Sheet 8  
Cancels 1<sup>st</sup> Revised Sheet 8

**ADVANCED CALLING SERVICE (cont'd)**

**D. RATES, DISCOUNTS\*\*, NON-RECURRING CHARGES AND PROMOTIONAL PERIODS (cont'd)**

**1. RATES (cont'd)**

<u>One Service Per Line</u>	Rate Per		Activation	Deactivation	
	<u>Res.</u>	<u>Bus.</u>	<u>Code</u>	<u>Code</u>	
1) Call Rejection	3.00	3.00	*60	N/A	(C)
2) Call Return	4.00	4.00	*69	*89	(C)
3) Preferred Call Forwarding	3.00	3.00	*63	N/A	(C)
4) Priority Ringing	3.00	3.00	*61	N/A	(C)
5) Repeat Dialing	4.00	4.00	*66	*86	(C)
6) Special Call Acceptance	3.00	3.00	*64	N/A	(C)
7) Caller ID/Anonymous Call Rejection					
a. Basic	8.00	8.00	N/A	N/A	(I)
b. Deluxe	8.50	9.00	N/A	N/A	(I)
8) Caller ID Blocking					
a. Per Call	N/C	N/C		*67	(C)
b. Per Line	N/C	N/C		*67	(C)
9) Call Trace	1.00	1.00	*57	N/A	(C)
10) Anonymous Call Rejection	3.00	3.50	*77	*87	(I)

**2. MULTIPLE SERVICES DISCOUNT PLAN, Per Line**

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit (2)</u>	<u>Credit Per. Month</u>
a) Two Services	1.00
b) Three Services	2.00
c) Four Services	3.00
d) Five Services	4.00
e) Six Services	5.00
f) Seven Services	6.00

**3. NON-RECURRING CHARGES**

A non-recurring charge of \$5.00 applies to the connection of Advanced Calling Services. If more than one service is subscribed to at a time, only one charge is applied. The non-recurring charge may, during certain promotional periods, be waived for customers subscribing to one or more of the Advanced Calling Services.

Call Trace and Caller ID Blocking \*\* are not offered as part of the above discount package.

(I) Indicates Increase (C) Indicates Change

TDS Telecom/Sugar  
Valley Telephone Co.

Section 3  
1<sup>st</sup> Revised Sheet 9  
Cancels Original Sheet 9

**ADVANCED CALLING SERVICE (cont'd)**

**D. RATES, DISCOUNTS\*\*, NON-RECURRING CHARGES AND PROMOTIONAL PERIODS (cont'd)**

4. **PRIVACY PACK** <sup>(1)</sup> (C)  
The Privacy Pack combines five (5) Advanced Calling Services into one package. The Package includes the following Services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month  
\$9.95

Call Trace and Caller ID Blocking \*\* are not offered as part of the above discount package.

- (1) This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date. (C)  
(C)

(C) Indicates Change