

# LAUREL HIGHLAND TELEPHONE COMPANY

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## RATES AND RULES

Governing the Furnishing of Telephone Service

IN

Fayette and Westmoreland Counties, Pennsylvania

as shown on sheet 5

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**Issued: August 22, 2008**

**Effective: September 1, 2008**

By Filed in compliance with PA Public Utility Commission's State  
Tax Adjustment Surcharge  
Procedure at PA Code §69.52

James J. Kail, President & CEO  
Stahlstown, PA



# NOTICE

This tariff makes (Changes) to rates  
See Sheet 2

Laurel Highland  
Telephone Company

Sheet 2

**CHANGES MADE BY THIS SUPPLEMENT**

CHANGE:

This supplement makes a change to the State Tax Adjustment Surcharge in compliance with the Commission's STAS procedure.

See Section 1, Sheet 7

**INDEX**

911 Tariff Language .....	6
Allowance for Telephone Service Interruption .....	1
Application for Service .....	1
Attachment Charges .....	5
Broadband School Discount .....	1
.....	(C)
Business Service Classification .....	1
Cancellation of Service for Cause .....	1
Centrex Service .....	2
Concealed Inside Wiring .....	5
Construction Charges .....	5
Contracts for Service .....	1
Custom Optional Services .....	6
Deposits .....	1
Directory Assistance .....	6
Directory Listing .....	1, 6
Foreign Equipment .....	1
Foreign Exchange Service .....	4
Fractional Months, Charges for .....	1
General Regulations .....	1
Installation Charges .....	3
Integrated Service Digital Network (ISDN) .....	6
Intercompany Private Line Service .....	4
Inter-Exchange Extension of PBX Station .....	4
Lead Lines .....	4
Liability of Telephone Company .....	1
Link Up America .....	3
Map: Base Rate, Exchange Areas & Territorial Boundary .....	9
Mileage Charges .....	4
Miscellaneous Service and Equipment .....	6
National Directory Assistance .....	6
Negative Surcharge .....	1
Non-Published Numbers .....	6
Operator Services .....	6
Overtime Work .....	1
Payments, Rules Governing .....	1
Pay Telephone Line Service .....	8
Pennsylvania Telecommunications Relay Service .....	6
Pole Line Construction .....	5
Rates, Local Exchange .....	2
Rates, Toll .....	1
Restoral of Service .....	3
Seasonal Service .....	6
Service Connection Charges .....	3
Service, Special Types .....	1
State Tax Adjustment Surcharge .....	1
Suspension of Service .....	1
Suspension of Service at Subscribers Request .....	6
Underground Service Connection .....	5

(C) Indicates Change

Laurel Highland  
Telephone Company

97<sup>th</sup> Revised Sheet 4  
Cancels 96<sup>th</sup> Revised Sheet 4

CHECK SHEET

Sheet 1- Original  
Sheet 2- Original  
Sheet 3- 14<sup>th</sup> Revised  
Sheet 4 – 97<sup>th</sup> Revised  
Sheet 4a- 2<sup>nd</sup> Revised  
Sheet 5- Original

(C)

Section 1	Sheet 1- 3 <sup>rd</sup> Rev.	Section 4	Sheet 15- Original
Section 1	Sheet 2- 3 <sup>rd</sup> Rev.	Section 4	Sheet 16- Original
Section 1	Sheet 3- 3 <sup>rd</sup> Rev.	Section 4	Sheet 17- Original
Section 1	Sheet 4- 3 <sup>rd</sup> Rev.	Section 4	Sheet 18- Original
Section 1	Sheet 5- 1 <sup>st</sup> Rev.	Section 4	Sheet 19- Original
Section 1	Sheet 6- 1 <sup>st</sup> Rev.	Section 4	Sheet 20 - Original
Section 1	Sheet 7- 52 <sup>nd</sup> Rev.	(C) Section 4	Sheet 21 - Original
Section 1	Sheet 8- Original	Section 5	Sheet 1- Original
Section 1	Sheet 9- Original	Section 5	Sheet 2- Original
Section 2	Sheet 1- 7 <sup>th</sup> Rev.	Section 5	Sheet 3- 1 <sup>st</sup> Rev.
Section 2	Sheet 2- 14 <sup>th</sup> Rev.	Section 5	Sheet 4- 1 <sup>st</sup> Rev.
Section 2	Sheet 3- 1 <sup>st</sup> Rev.	Section 5	Sheet 5- Original
Section 2	Sheet 4- Original	Section 5	Sheet 6- Original
Section 3	Sheet 1- 2 <sup>nd</sup> Rev.	Section 5	Sheet 7 - Original
Section 3	Sheet 2- 2 <sup>nd</sup> Rev.	Section 6	Sheet 1 - 3 <sup>rd</sup> Rev.
Section 3	Sheet 3- 3 <sup>rd</sup> Rev.	Section 6	Sheet 2 - 4 <sup>th</sup> Rev.
Section 3	Sheet 4- 2 <sup>nd</sup> Rev.	Section 6	Sheet 3 - 4 <sup>th</sup> Rev.
Section 3	Sheet 5- 2 <sup>nd</sup> Rev.	Section 6	Sheet 4 - 2 <sup>nd</sup> Rev.
Section 3	Sheet 6- 2 <sup>nd</sup> Rev.	Section 6	Sheet 5 - 1 <sup>st</sup> Rev.
Section 3	Sheet 7- 1 <sup>st</sup> Rev.	Section 6	Sheet 6 - 2 <sup>nd</sup> Rev.
Section 3	Sheet 8- 2 <sup>nd</sup> Rev.	Section 6	Sheet 7 - 1 <sup>st</sup> Rev.
Section 4	Sheet 1- 3 <sup>rd</sup> Rev.	Section 6	Sheet 8 - 1 <sup>st</sup> Rev.
Section 4	Sheet 2- 2 <sup>nd</sup> Rev.	Section 6	Sheet 9 - 1 <sup>st</sup> Rev.
Section 4	Sheet 3- Original	Section 6	Sheet 9A - Original
Section 4	Sheet 4- Original	Section 6	Sheet 9B - 2 <sup>nd</sup> Rev.
Section 4	Sheet 5- Original	Section 6	Sheet 10 - 14 <sup>th</sup> Rev.
Section 4	Sheet 6- Original	Section 6	Sheet 11 - 3 <sup>rd</sup> Rev.
Section 4	Sheet 7- Original	Section 6	Sheet 12 - Original
Section 4	Sheet 8- Original	Section 6	Sheet 13 - Original
Section 4	Sheet 9- Original	Section 6	Sheet 14 - Original
Section 4	Sheet 10- Original	Section 6	Sheet 15 - Original
Section 4	Sheet 11- Original	Section 6	Sheet 16 - Original
Section 4	Sheet 12- Original	Section 6	Sheet 17 - Original
Section 4	Sheet 13- Original	Section 6	Sheet 18 - Original
Section 4	Sheet 14- Original	Section 6	Sheet 19 - Original

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Supplement No. 121 - Telephone - PA P.U.C. No. 3

Laurel Highland  
Telephone Company

4<sup>th</sup> Revised Sheet 4a  
Cancels 3<sup>rd</sup> Revised Sheet 4a

Section 6	Sheet 20	- Original	
Section 6	Sheet 21	- Original	
Section 6	Sheet 22	- Original	
Section 6	Sheet 23	- Original	
Section 6	Sheet 24	- Original	
Section 6	Sheet 25	- Original	
Section 6	Sheet 26	- Original	
Section 6	Sheet 27	- Original	
Section 6	Sheet 28	- Original	
Section 6	Sheet 29	- Original	
Section 6	Sheet 30	- Original	
Section 6	Sheet 31	- Original	
Section 6	Sheet 32	- Original	
Section 6	Sheet 33	- Original	
Section 6	Sheet 34	- Original	
Section 6	Sheet 35	- Original	
Section 6	Sheet 36	- Original	
Section 6	Sheet 37	- Original	
Section 6	Sheet 38	- Original	
Section 6	Sheet 39	- Original	
Section 6	Sheet 40	- Original	
Section 6	Sheet 41	- Original	
Section 6	Sheet 42	- Original	
Section 6	Sheet 43	- Original	
Section 6	Sheet 44	- Original	
Section 6	Sheet 45	- Original	
Section 6	Sheet 46	- Original	
Section 6	Sheet 47	- Original	
Section 6	Sheet 48	- Original	
Section 6	Sheet 49	- Original	
Section 6	Sheet 50	- Original	
Section 6	Sheet 51	- Original	(C)
Section 6	Sheet 52	- Original	(C)
Section 6	Sheet 53	- Original	(C)
Section 7	Sheet 1	- 3 <sup>rd</sup> Rev.	
Section 7	Sheet 2	- 3 <sup>rd</sup> Rev.	
Section 8	Sheet 1	- 1 <sup>st</sup> Rev.	
Section 8	Sheet 2	- Original	
Section 8	Sheet 3	- Original	
Section 9	Sheet 1	- 3 <sup>rd</sup> Rev.	

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James J. Kail  
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INDEX

	<u>SECTION</u>
General Regulations .....	1
Local Exchange Service With Network Access .....	2
Service Connection Charges .....	3
Mileage Charges .....	4
Construction Charges .....	5
Miscellaneous Service and Equipment .....	6
*                   *                   *	(C)
Pay Telephone Line Service .....	7
Maps .....	8

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Laurel Highland Telephone  
Company

Section 1  
Third Revised Sheet 1  
Canceling Second Revised Sheet 1

GENERAL REGULATIONS

TARIFF APPLICATION

This tariff governs the furnishing of telephone service and facilities by the Laurel Highland Telephone Company hereinafter referred to as the Telephone Company. The general regulations in this section of the tariff are supplemental to regulations contained in other sections of this tariff.

TELEPHONE SERVICE DEFINED

The Telephone Company does not transmit messages but offers, subject to the terms and conditions specified in this tariff, the use of its facilities, where available, for communication between subscribers. The term service as used throughout this tariff refers to service, equipment and facilities.

OBLIGATION TO FURNISH SERVICE

The Telephone Company's obligation to furnish service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary circuits and equipment.

SPECIAL TYPES OF SERVICE AND EQUIPMENT

In cases where a subscriber desires some special type of service or equipment for which provision is not otherwise made, and in the judgement of the Telephone Company there is no reason for refusing to render the special service desired, a rate is quoted based on the cost of furnishing such service or equipment.

EQUIPMENT, APPARATUS AND ACCESS LINES

(C)

Access line equipment furnished by the Telephone Company shall remain the property of the Telephone Company and, upon termination of service for any cause whatsoever, shall be returned to the Telephone Company in good condition, reasonable wear and tear thereof excepted.

COMPLIANCE WITH FCC RULES AND REGULATIONS GOVERNING NETWORK ACCESS

All conditions to the network by the Company or by the customer must comply with the Rules and Regulations of the Federal Communications Commission (FCC) and the Pennsylvania Public Utility Commission.

(C) Indicates Change

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**Issued:** February 26, 1987

**Effective:** January 1, 1987

Laurel Highland Telephone  
Company

Section 1  
Third Revised Sheet 2  
Canceling Second Revised Sheet 2

GENERAL REGULATIONS (cont'd)

INSTALLATION, RELOCATION, MAINTENANCE, REPAIRS & REMOVAL

All access wiring, protectors and/or network interface device must be installed, maintained, repaired, relocated and removed by the Telephone Company.

(C)

The subscriber shall be responsible for damages to the facilities of the Telephone Company resulting from negligence or willful act of the subscriber.

The Telephone Company shall not be liable for any defacement of or damage to the premises of the subscriber resulting from the attachment of the Telephone Company's equipment, apparatus or lines on such premises, or their installation or removal, when such damage is not the result of negligence of the Telephone Company.

ACCESS TO PREMISES OF SUBSCRIBER

For the purpose of installing, repairing, inspecting or removing any part of its equipment, apparatus or lines on the premises of the subscriber, or for making collections, the agents and employees of the Telephone Company shall have entrance thereto at any reasonable hour.

BUSINESS AND RESIDENCE SERVICE CLASSIFICATIONS

Business rates are applicable in connection with service furnished at a business location or any other place where the service is used primarily or dominantly for business professional or institutional purposes. If either the main station or any extension connected therewith is located in a place where business rates are applicable, business rates apply to the main station and to all extensions therefrom.

Residence rates apply in private residences where the service is used primarily or dominantly for social or domestic purposes.

USE OF SERVICE

Unless otherwise indicated in this tariff, the use of business service is restricted to the subscriber, his agents and representatives, and the use of residence service is restricted to the subscriber and members of his household.

The subscriber shall not use the service or permit others to use it in such manner as to interfere with the service of other subscribers.

Unless otherwise provided in this tariff, service shall in no case be resold.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)CONTRACTS FOR SERVICE

The Telephone Company reserves the right to require applications for service to be made in writing on forms supplied by it. Upon acceptance of an application for service, all applicable provisions of the Telephone Company's tariffs lawfully on file become the contract between the Telephone Company and the subscriber. Requests for additional service or changes in service upon acceptance by the Telephone Company, become a part of the original contract, except that each item of additional service is subject to the appropriate minimum contract term. The acceptance or use of service may be deemed an application for such service and an agreement to pay for it at the rates applicable thereto under the current tariff. Any change in rates or regulations lawfully made acts as a modification of all contracts to that extent without further notice.

Except as otherwise provided in this tariff, service is furnished for a minimum contract term of three months.

FCC DESIGNATED 811 SERVICES

As mandated by the Federal Communications Commission (FCC), in compliance with the Pipeline Safety Improvement Act of 2002, the abbreviated 811 Dialing Code is established for use by commercial and residential consumers to provide advanced notice of excavation activities to certified "One Call" notification systems entities as a toll free call. The certified "One Call" notification systems entity must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public. 811 Service is provided for the benefit of the certified "One Call" notification systems entity on a special charge treatment basis as detailed in Section 1, Sheet 1 of this tariff. The provision of 811 Dialing Code by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the certified "One Call" notification systems entity. (C)

The maximum liability of the Company for direct damages or losses of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, will in no event exceed an amount equivalent to the proportionate charge to the certified "One Call" notification systems entity for the 811 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs. The Company will have no liability for any consequential, incidental, or indirect damages or losses, whether or not the customer was aware or should have been aware of the possibility of these damages or losses. The Company is not liable for any losses or damages caused by the negligence or willful misconduct of the certified "One Call" notification systems entity. (C)

DEPOSITS

A deposit, in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41 may be required as security for future bills. Interest rates applied to customer deposits held by the Telephone Company are prescribed by the PUC.

Deposits will be returned in accordance with Commission regulations at 52 Pa. Code, §§ 64.31 - 64.41.

The fact that a deposit may have been made in no way relieves the applicant or subscriber from complying with the Telephone Company's regulations as to the prompt payment of bills or constitutes a waiver or modification of the regular practices providing for discontinuance of service for non-payment of any sums due the Telephone Company for service rendered.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

CHARGES FOR FRACTIONAL MONTHS

When service is established, the initial charge for local service, equipment and facilities for the fractional part of the current billing month is a pro rata share of the monthly charge.

PAYMENT FOR SERVICE

Installation and construction charges, where applicable, must be paid in advance of the establishment of service.

Service connection charges are payable when service is established.

Message charges at pay telephones are payable in advance.

Recurring charges for service are billed monthly in advance and are payable when the service has been rendered. Charges for toll message service are billed after the service has been rendered and are payable on request. Interest at the rate of 1 1/4% per month will be charged on bills unpaid 5 days after date due.

Charges for all local and toll messages sent from the subscriber's telephone station, and for all toll messages received at such station on which charges are reversed with the consent of the person answering the call, are the responsibility of the subscriber.

A statement of account rendered to the subscriber shall be deemed correct and binding upon the subscriber unless objection in writing is received by the Telephone Company within thirty days after rendition of the statement.

In cases where a check is returned to the bank to the Telephone Company for the following reasons: non-sufficient funds, no account, account closed, payment stopped, drawn against uncollected funds, balance held, account garnished, two signatures required, unauthorized signature, post dated or stale dated, the customer will be billed a charge of \$20.00 for the special handling of each check returned. (C)

SUSPENSION OF SERVICE

The Telephone Company reserves the right to suspend service for non-payment of bills, ten days after date due, or for violation of rules and regulations of this tariff, after due notice by the Telephone Company.

The Telephone Company also reserves the right to suspend, without notice, service to facilities that have apparently been abandoned and to demand payment for service up to and including date of suspension, provided it has not been notified by the subscriber to discontinue service prior thereto.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

LIABILITY OF TELEPHONE COMPANY

(C)

In event interruptions, omissions, defects, errors, mistakes or delays in transmission occur in the course of furnishing service, lines and other facilities, and are not caused by negligence of the subscriber, the liability of the Telephone Company for damages arising therefrom shall not, except as otherwise provided for in Section 1 Sheet 8 of this tariff, exceed an amount equivalent to the proportionate charge to the subscriber for the period during which such interruption, omission, defect, error, mistake or delay in transmission occurs. Where a local message guarantee applies, a pro rata portion of the guarantee for the period of suspension is allowed. No other liability shall in any case attach to the Telephone Company. (C)

CANCELLATION FOR CAUSE

Service is furnished subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Telephone Company receives other evidence that such service is being or will be so used.

The Telephone Company may also terminate without advance notice any service which is used in such a manner as to interfere with the service of others or that is used for any purpose other than a means of communication.

TELEPHONE NUMBERS

The Telephone Company reserves the right to change the telephone number or numbers of a subscriber's station or stations as the exigencies of the business may require.

TELEPHONE DIRECTORIES

Telephone directories issued by the telephone company to its subscribers and patrons without charge are the property of the Telephone Company and shall be surrendered to the Telephone Company upon termination of service or distribution of a subsequent issue, in as good condition as reasonable wear and tear permits. No binder, holder or auxiliary cover, except where furnished by the Telephone Company may be used in connection with any directory furnished by it.

(C) Indicates Change

Laurel Highland Telephone  
Company

Section 1  
First Revised Sheet 6  
Canceling Original Sheet 6

GENERAL REGULATIONS (cont'd)

TELEPHONE DIRECTORIES (cont'd)

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in, or omissions from, its directories, nor for the result of publication of such errors in the directory, nor will the Telephone Company be a party to controversies arising between subscribers or others as the result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors in or omissions of directory listings will be limited to an amount equivalent to the proportionate charge for that part of the customer's service which is impaired, but not to exceed one-half the local service charges for the service items affected for the period from date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

OVERTIME WORK

When, at the subscriber's request, work is performed at other than regular business hours of the Telephone Company, an extra charge for such work will be made to compensate for the current overtime wage rates.

TOLL MESSAGE RATES

Rates, rules and regulations governing Toll, or Long Distance, messages are contained in the toll tariff of The Bell Telephone Company of Pennsylvania.

\* \* \*

(C)

(C) Indicates Change

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**Issued:** December 3, 1982

**Effective:** February 1, 1983

Laurel Highland Telephone  
Company

Section 1  
52<sup>nd</sup> Revised Sheet 7  
Cancels 51<sup>st</sup> Revised Sheet 7

GENERAL REGULATIONS (cont'd)

STATE TAX ADJUSTMENT SURCHARGE

In addition to the charges provided in this tariff and other state toll and access tariffs in which this company concurs, a surcharge, as shown below, will apply to all intrastate charges for service on or after September 1, 2008, except on calls from pay telephones. (C)

For services provided to:	Surcharge Rate	
END USER	-2.295 %	(D)
ACCESS USER & LOCAL EXCHANGE CARRIER	-2.180 %	(D)

The above charges will be recomputed, using the same elements prescribed by the Commission:

Whenever any of the tax rates used in calculation of the surcharge are changed.

Whenever the utility makes effective any increased or decreased rates.

And on March 31, 1971, and each year thereafter.

The above recalculations will be submitted to the Commission within 10 days after the occurrence of the event or date which occasions such recomputations; and that if the recomputed surcharge is less than the one in effect the Utility will, and if the recomputed surcharge is more than the one then in effect the Utility may submit the such recomputation a tariff or supplement to reflect such recomputed surcharge, the effective date which shall be 10 days after filing.

(C) Indicates Change (D) Indicates Decrease

GENERAL REGULATIONS (cont'd)

ALLOWANCES FOR TELEPHONE SERVICE INTERRUPTIONS

(C)

When main telephone service is interrupted for a period of at least 24 hours, the company, after due notice by the customer, shall apply the following schedule of allowances except in situations as provided in Paragraph 2:

1. (a) 1/30 of the tariff monthly rate of all services and facilities furnished by the company rendered inoperative by the company to the extent of being useless for each of the first three (3) full 24 hour periods during which the interruption continues after notice by the customer of the company conditioned that the out-of-service extends beyond a minimum period of 24 hours.
- (b) 2/30 of each full 24 hour period beyond the first three 24 hour periods. However, in no instance shall the allowance for the out-of-service period exceed the total charges in a billing period for the service and facilities furnished by the company rendered inoperative to the extent of being useless.
2. When service is interrupted for a period of at least 24 hours due to such factors as storms, fires, floods or other conditions beyond the control of the company, an allowance of 1/30 of the tariff monthly rate for all services and facilities furnished by the company rendered inoperative to the extent of being useless shall apply for each full 24 hours during which the interruption continues after notice by the customer to the company.

Nothing contained herein and no tariff adopted thereto shall limit any responsibility or liability on the part of a telephone company to a customer which would exist pursuant to law but for this rule and said tariff.

The foregoing allowances shall not be applicable where service is interrupted by the negligence or wilful act of the customer to service or where the company pursuant to the terms of the contract for service suspends or terminates service for non-payment of charges or for unlawful or improper use of facilities or for any other reason provided for in the filed and effective tariff.

(C) Indicates Change

GENERAL REGULATIONS (cont'd)

BROADBAND SCHOOL DISCOUNT

The Company shall offer school customers in its service territory, that meet the eligibility standards described in 47 CFR §54.501 (relating to eligibility for services provided by telecommunications carriers) and that agree to enter into a minimum three-year contract, a thirty percent (30%) discount in the otherwise applicable tariffed distance sensitive per-mile rate element, and also will waive the associated nonrecurring charges, for available intrastate broadband services (as defined by Act 183 of 2004) where used for educational purposes and not for the provision of telecommunications services to the public for compensation. The discount or waiver shall not be required where application of it to a particular service would conflict with applicable law.

LOCAL EXCHANGE SERVICE WITH NETWORK ACCESS

Local exchange service with network access includes the central office equipment with rotary dial capability, outside plant distribution wire and cable, drop wire and station protector/or network interface device. The rates listed below do not include any terminal equipment, telephones, ringers, couples or inside station wiring.

(C)  
(C)

1. EXCHANGE RATE CLASSIFICATIONS

The monthly rates are classified into Rate Bands, as shown in Paragraph B following, on the basis of the total number of access lines in the local calling area of each exchange which are accessible without incurring a toll charge. The number of access lines for each exchange is the sum of the total business and residence access lines plus PBX Trunks and equivalent Centrex-type lines.

2.	<u>Rate Band</u>	<u>Number of Access Lines In Local Calling Area</u>
	1	0 - 5,000
	2	5,001 - 12,000
	3	12,001 - 20,000
	4	20,001 - 40,000
	5	40,001 - 60,000
	6	60,001 - UP

3. APPLICATION OF RATES

Within the base rate area as shown on map, Section 9, the base rates for PBX trunks, one-party, two-party, four-party and multi-party service listed in E. following apply.

(C) Indicates Change

Laurel Highland Telephone Company  
Company

Section 2  
14th Revised Sheet 2  
Cancels 13th Revised Sheet 2

C. APPLICATION OF RATES (continued)

The current base rate areas have been discontinued. The base rate area now includes all areas within the Indian Head and Stahlstown exchange boundaries. All customers in these exchange areas will receive basic Local Exchange service at the rates defined in paragraphs D and E below.

D. Current Local Service Areas

<u>Exchange Area</u>	<u>Additional Exchanges In Local Service Area</u>	<u>Rate Band</u>
Stahlstown	Indian Head and Ligonier (Bell Atlantic - PA)	2
Indian Head	Stahlstown; and Connellsville (Bell Atlantic - PA)	3

E. Table of Monthly Rate by Rate Group

<u>Rate Band</u>	Business		
	PBX & Centrex	Centrex	
	<u>Trunk</u>	<u>Line</u>	<u>B - 1</u>
1	\$24.55	\$16.95	\$15.45
2	\$27.30	\$18.70	\$17.20
3	\$32.55	\$21.85	\$20.35
4	\$38.20	\$25.20	\$23.70
5	\$42.75	\$27.95	\$26.45
6	\$47.30	\$30.70	\$29.20
Residence			
	<u>R - 1</u>		
1	\$11.35		(I)
2	\$12.45		
3	\$14.40		
4	\$16.45		
5	\$18.15		
6	\$19.85		(I)

(I) Indicates Increase

3. CHANGES IN RATE GROUP

The Rate Banded classification of an exchange is subject to change in accordance with the schedule as set forth in E. on previous page as a result of a change in the local service area or to growth or decline in network access lines within the local service area. Such changes may be effected only by filing an appropriate tariff in the manner provided by law and the acceptance thereof by the Public Utility Commission. Changes in an exchange's rate band classification due to growth or decline of network access lines not associated with a revision of local calling area will not be made until the exchange has exceeded or fallen below its rate band classification limits for twelve consecutive months. When a scheduled revision, such as EAS, adds a new exchange to the local calling area and the new total number of access lines exceeds the upper limit of the then current rate band, a revised Tariff covering the increase to the appropriate Rate Band Rates will be filed.

Laurel Highland Telephone Company  
Company

Section 2  
Original Sheet 4

G. Centrex Service

a. Centrex Service is offered in conjunction with Centrex Trunk Service. To qualify for Centrex Service, a customer must meet the following criteria

1. Have a minimum of 2 Centrex Trunk Lines into either a Centrex Console or Multi Key System
2. Have a minimum of 5 stations with Centrex features.

b. Centrex Features are provided by DMS-10 Meridian Digital Centrex Service. All subscribers to this Centrex Service will receive Base Services which include:

1. Direct In-dial access for any In-dialed call directed to the assigned Centrex number.
1. Recording capability for each Centrex station for calls made to any toll service and detailed billing information on these calls for each Centrex Station, including Time of Day, Minutes Charged, and Billed Totals for each call placed.
2. Two way calling between Centrex stations in the Centrex system. The Centrex system has the capability to transfer incoming calls from any station to all stations in the Centrex system.
3. Other Base Services are included, but are too lengthy to include within the tariff. A complete copy of the DMS-10 Meridian Centrex Service is available at Laurel Highland Telephone Company's business offices.

c. Centrex line customers will have the following multipliers applied to determine their monthly rate.

1. The first 50 access lines will be billed the rates as listed in Section 2, Sheet 2. For access lines 51 through 100 each line shall be billed at \$0.25 less than the listed Centrex rate in Section, 2 Sheet
2. For access lines 101 through 200, each access line shall be billed at \$0.50 less than the Centrex rates as listed in Section 2, Sheet 2
3. For access lines 251 or more, each access line shall be billed at \$0.75 less than the rates as listed in Section 2, Sheet 2

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**Issued:** August 2, 1999

**Effective:** October 1, 1999

SERVICE CONNECTION CHARGES

Service connection charges herein described, apply to all ordering, installing, changing or substituting of telephone services offered by the Company and are non-recurring. The definition and application of these charges are as follows:

GENERAL

- (1) Basic Service Order Processing Charges apply on each customer order for all work or service ordered to be provided or changed, disconnected or reconnected at one time at the same location for the same customer. These charges cover work associated with receiving, establishing records and processing any service ordered to be completed or changed at any one time. This charge applies to all requests for service initiated by a customer.
- (2) Network Access Charge shall apply at the time of initiation of new service or the re-initiation of a discontinued service to the same customer whenever central office service is connected to a customer's premises. This charge is associated with the connection of company facilities (drop wire, protector, ground unit) to the customer's premises and applies to each central office line so connected. This charge covers travel time and work in central office facilities related to the connection of associated facilities required to render service.
- (3) Premise Visit Charge applies for any work, equipment or service ordered, changed or substituted by the customer which requires a premises visit by Company personnel for the purpose of installation, removing, reconnecting or changing equipment and facilities associated with service.
- (4) \* \* \* (C)
- (5) \* \* \* (C)
- (6) The customer has the option of paying the non-recurring charges related to the initial installation of a main station for a single line residence or business exchange service in equal monthly installments over three billing periods.

(C) Indicates Change

SERVICE CONNECTION CHARGES (cont'd)

RATES

	<u>Business</u>	<u>Residence</u>	
Service Order .....	\$12.00	\$12.00	(I)
Access Line.....	6.00	6.00	(I)
Premise Visit.....	12.00	12.00	(I)
Restoral without visit .....	18.00	18.00	(I)
Restoral with visit .....	30.00	30.00	(I)

SERVICE MAINTENANCE

A service maintenance visit charge applies when a service difficulty or trouble report requires a visit by the Telephone Company to the customer's premises, at which customer-provided equipment or lines are connected to Telephone Company facilities, and a determination is made that the difficulty or trouble is not the result of failure of Telephone Company facilities.

The minimum charge for each service maintenance visit is \$20.00. Costs exceeding the minimum charge are the responsibility of, and will be billed to, the customer.

(I) Indicates Increase (C) Indicates Change

SERVICE CONNECTION CHARGES (cont'd)

Link-Up America

A. DESCRIPTION

Link Up America is a program designed to promote universal service by providing a discount on service connection charges for qualified low-income customers. **NOTE: Customers who qualify for Link Up America Service may also qualify for Lifeline Service.**

B. REGULATIONS

1. Link Up America is available to residence customers who meet the following eligibility criteria:
  - (a) The applicant must not be a dependent for federal income tax purposes, unless he or she is 60 years of age or older.

The applicant must self-certify the requirement set out in (a).

- (b) An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of a representative sample of Lifeline Service participants will be conducted annually by Laurel Highland Telephone Company. (C)

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- \* Medicaid
- \* Food Stamps
- \* Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- \* Federal Public Housing (C)
- \* National School Free Lunch Program (C)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Link Up America Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Laurel Highland Telephone Company.

(C) Indicates Change

SERVICE CONNECTION CHARGES (cont'd)

Link-Up America (cont'd)

B. REGULATIONS (cont.)

2. The Link Up America discount is applicable to one access line (dial tone line) when applied to the installation or relocation of main service at a customer's principal residence. (C)
3. Link Up America applicants are not exempt from Telephone Company Deposit requirements.
4. Service will not be established at discounted rates prior to receipt of certification. Service will be established at full service connection charges. If certification is received within 60 days of original application, credit will be applied to provide the Link UP America discount.
5. The Link Up America discount does not apply to applicants who are full-time students living in university or college controlled housing.

C. RATES

The Link Up America Program provides for a 50% discount on the Service Connection Charge associated with the connection of a new residence exchange access line (dial tone line) as specified in the Telephone Company's tariffs. The total amount of the discount may not exceed \$30.00 and the remaining charges will be billed to the Link Up America customer in monthly installments as specified in the Telephone Company's tariffs.

(C) Indicates Change

LIFELINE SERVICE

## A. DESCRIPTION

Lifeline Service is a Residence offering for low-income customers who qualify for this service in accordance with the following Regulations. **NOTE: Customers who qualify for Lifeline Service may also qualify for Link Up America Service.**

## B. REGULATIONS

1. Lifeline Service is available to qualified residence customers and is provided via a residence individual Dial Tone Line. Lifeline Service is limited to only one Service per qualified customer or household. A potential Lifeline customer who has an outstanding final bill for telephone service which is less than (4) years old must pay the entire balance of any Basic Service final bill before being eligible for Lifeline Service.
2. Residence Lifeline Service consists of the following tariffed standard features and optional customer elected services at the applicable rates, charges and regulations for each feature and service provided:
  - a. One-Party Residence Unlimited Service and Local Measured Service, if available.
  - b. Directory Listing (standard only).
  - c. Non-Published or Non-Listed Telephone Number Service.
  - d. Access to Directory Assistance Service.
  - e. Touch Tone Calling Service.
  - f. Access to Message Toll Telephone Service and Optional Dial Station-To-Station Calling Plan Services. However, the Residence Lifeline Dial Tone Line will be blocked from dial station access to 976/556/900 and any other type of Audiotex Service.
  - g. Access to Operator Services.
  - h. Voluntary Toll Restriction Option.
  - i. Link Up America (if eligible).
  - j. Access to 800/888 Services.
  - k. Access to Call Trace.
  - l. Access to Alerting and Reporting Systems (9-1-1 dialing).
  - m. Access to the Pennsylvania Telecommunications Relay Service.
  - n. Caller ID Per-call and Per-line Blocking
  - o. Other eligible telecommunications services at tariffed rates. (C)
  - \* \* \* (C)

(C) Indicates Change

LIFELINE SERVICE

## B. REGULATIONS (cont.)

3. An applicant for Lifeline Service must be a current participant in one of the following Pennsylvania programs, or be able to provide proof of household income which is at or below 135% of the annual Federal Poverty Guidelines for all States (except Alaska and Hawaii) and the District of Columbia. Recertification of a representative sample of Lifeline Service participants will be conducted annually by Laurel Highland Telephone Company. (C)

Pennsylvania Department of Public Welfare Link Up America Service Programs:

- \* Temporary Assistance for Needy Families (TANF)
- \* General Assistance (GA)
- \* Supplemental Security Income (SSI)
- \* Medicaid
- \* Food Stamps
- \* Low Income Home Energy Assistance Program (LIHEAP)

Additional Eligible Programs (Federal)

- \* Federal Public Housing (C)
- \* National School Free Lunch Program (C)

The DPW Programs listed above must be certified by DPW. Such certification by DPW will be provided only when a DPW client requests Lifeline Service based on the client's status as a participant in any of the above eligibility programs. Certification by DPW will be limited to confirmation of the client's program status (i.e., participation or non-participation). Participation by DPW is subject to execution of an agreement with DPW and Laurel Highland Telephone Company.

4. Lifeline Service will be provided to a customer only so long as such customer continues to meet the participation and certification guidelines in 2 (c) above. At the time of initial establishment of Lifeline Service, the customer agrees to have his or her eligibility recertified as determined by Laurel Highland Telephone Company. When the Company is notified by the customer or determines through recertification that the Lifeline Service customer is no longer a participant in the DPW programs in 2 (c) above or otherwise low-income eligible, the customer will be notified (by telephone or letter) that the Lifeline Service rate is no longer applicable. Within the stated customer notification period (10 working days from the date of the notification), the customer can contact the Company to negotiate new Dial Tone Service arrangements at applicable tariff rates (no connection charges will apply for existing services or options retained). If the customer does not contact the Company by the end of the notification period, the Lifeline Service will be changed to applicable Exchange Area Dial Tone Line service at existing tariff rates (no connection charges will apply to existing services or options retained). Upon contacting the Company, the customer will have ten (10) working days to complete the low-income certification or recertification process in order to retain Lifeline Service.

(C) Indicates Change

B. REGULATIONS (cont'd)

5. A Lifeline Service customer may not subscribe to any other type of residence Local Exchange Service at the same or other premises. Lifeline Service will not be provided via Foreign Exchange or Foreign Central Office Service arrangements.
6. Only services listed in B(2) above will be provided to Lifeline customers.
7. Lifeline Service customers are required to apply for the Link Up America benefit when applicable.
8. Customer requested temporary suspension of Lifeline Service is not permitted.
9. Lifeline Service does not apply to applicants who are full time students living in university or college controlled housing.
10. The applicant must not be a dependent for Federal Income Tax purposes, unless he or she is 60 years of age or older.
11. Lifeline customers are subject to all Residence service regulations in this and other tariffs of Laurel Highland Telephone Company.
12. Residence Lifeline Service cannot be resold by the Lifeline customer or the Lifeline customer's agent(s).
13. Resale of Lifeline Services are subject to wholesale rate obligations under Section 251(c)(4) of the Telecommunications Act of 1996.
14. All outstanding charges, account balances and service restrictions apply to existing customers who qualify for Lifeline Service. Service restrictions will remain until the arrearage(s) have been paid in full.
15. Any Lifeline customer who has a past due balance of Toll Charges will be treated with the appropriate Chapter 64 regulations. The Residence Toll Restoral Charge applies to Lifeline Customers who are suspended for non-payment and who subsequently pay their outstanding toll charges and request toll restoral. If a Lifeline customer is toll restricted for a second occurrence the Company may, at its discretion, place the Lifeline customer on permanent toll restriction.
16. Toll-Blocking and Toll-Control services will be provided at no charge to Lifeline Service subscribers, to the extent that they are offered.

(C) Indicates Change

LIFELINE SERVICE

C. DIAL TONE LINE MONTHLY RATE

1. Applicable Residence Dial Tone monthly rate minus \$1.75 (1).
2. Lifeline Service customers will be billed the applicable Subscriber Line Charge monthly rate and will be given credit for the same amount of the Subscriber Line Charge as prescribed by the Federal Communications Commission at Docket Nos. 00-256, 96-45, 98-77, 98-166, and 00-193. (C)  
(C)
3. Lifeline Service is subject to all applicable state, local and federal taxes, and Surcharges, and to all applicable tariff rates, charges, surcharges and regulations.

NOTE:

- (1) The Dial Tone Line and Subscriber Line Charge monthly rate discounts will be reduced to the extent that application of the full discount would not result in rates that are less than zero.

\* \* \* (C)

(C) Indicates Change

MILEAGE CHARGES

EXCHANGE LINE

When one-party and two-party service is desired at a point (C)  
outside the base rate area, but within the exchange area, an additional recurring charge will apply to that portion of line  
extending beyond the base rate area. Known as a mileage charge, it is computed on air line measurement between location of  
the main station telephone and the nearest point in the base rate area as follows:

<u>Each 1/4 mile or fraction thereof:</u>	<u>Charge</u>	<u>Monthly</u>
One-Party Line. ....	\$ .50	
Two-Party Line. ....	.30	
		----- (D)

When two-party service is rendered to a single subscriber over a line subject to mileage charges, such subscribers may be  
required to pay the one-party mileage rate.

----- (D)

EXTENSION STATION

When an extension station, bell, gong, or PBX station is located in a building separate and apart from that housing the main  
station, an additional charge applies to that portion of the line  
extending beyond the building in which the initial station is installed. This charge is computed on air line measurement from  
the point of exit from the main building to the location of the extension instrument per each wire as follows:

	<u>Monthly</u> <u>Charge</u>
When the two buildings are on the same premises and are not separated by inter- vening buildings or by a public thorough- fare, for each 1/10 mile or fraction thereof	\$ .50
When the buildings are on separate premises or are separated by a public thoroughfare, for each 1/4 mile or fraction thereof	1.25

(C) Indicates Change  
(D) Indicates Decrease

MILEAGE CHARGES (cont'd)

FOREIGN EXCHANGE SERVICE

Foreign exchange service is not offered as a normal or customary form of telephone service. However, when facilities are available, and service conditions will permit, the Company may furnish this service subject to the following regulations and rates.

Foreign exchange service is limited to one-party or PBX trunk lines. When foreign exchange service is furnished by means of a branch exchange trunk line, connections to the trunk at the branch exchange switchboard are restricted to the stations connected with and in the immediate vicinity of the branch exchange switchboard.

Inter-Company Foreign Exchange Service

This service will be provided only where the subscriber agrees to remain a subscriber of this company and to limit the use of the foreign exchange service to calls within the local service area of that foreign exchange. This company will rent a terminal in the foreign exchange and provide it to the subscriber at the one-party or trunk rate at the foreign exchange. In addition the following monthly charges apply:

2. Within the territory of this company, a mileage charge of \$.50 per 1/10 mile, for each circuit measured airline from the rate center of normal exchange to the boundary line of the adjoining company.
3. Outside the territory of this company, such mileage charges as are provided by tariffs of other participating companies.
4. A supplemental charge of \$2.00 for each \$.01 multiple of the day dialed station-to-station initial period message toll rate which was in effect on February 28, 1975, between the normal exchange and the foreign exchange. Such charge does not apply if the local and foreign exchange are in the same local service area.
5. When the subscriber is located outside the local base rate area, one-party exchange line mileage charges as listed in this tariff apply for the foreign exchange local channel.
6. Special repeaters where required for satisfactory transmission will be provided at \$15.00 per month each.
7. Intralata Foreign Exchange Loop Charge - For (I-C)  
IntraLata Intercompany Foreign Exchange Service in a specific exchange, there will be a charge for the local loop that is equal to 85% of the business one-party rate of that exchange for business customers, and 85% of the residence one-party rate of that exchange for residence customers.

When foreign exchange service is requested by a subscriber of another company to an exchange of this company, the charges listed in 'A' above will apply and the charges in 'C' above apply unless a similar charge is made by the company in whose territory the subscriber is located.

(I) Indicates Increase (C) Indicates Change

**Issued:** December 17, 1984

**Effective:** January 1, 1985

MILEAGE CHARGES (Cont'd)

FOREIGN EXCHANGE SERVICE (Cont'd)

Intra-Company Foreign Exchange Service

(C)

When foreign exchange service is provided between exchanges of this company, the rates in Paragraphs "A,C,D and E" above apply, except that the measurement under "A" is the total air line distance between the rate centers of the normal and foreign exchanges.

LEASED LINES

When available or when they can be conveniently provided at reasonable cost, within the same exchange area, the Telephone Company's wire facilities will be leased for private and special use to either the general public or other carriers under the following terms and conditions, and at the following monthly charge:

For each 1/4 mile or fraction thereof . . . . \$1.25

The minimum monthly charge for any leased line or circuit is equivalent to the applied rate for 1/2 mile.

Charge for leased lines are computed on air line measurement between the respective terminals; terminals meaning the first and last points of contact with the Telephone Company's facilities.

(C) Indicates Change

MILEAGE CHARGES (cont'd)

INTER-EXCHANGE EXTENSION or PBX STATION

(C)

When a subscriber of this company desires an extension or PBX station extended to a location in another exchange, the rate for the service is comprised of the following monthly charges:

1. Off-premises extension station
  1. An inter-exchange channel charge of \$5.00 per mile, airline measurement from the serving central office to the exchange boundary point of channel connection with the participating company.
  2. The charge of the participating company for the station, local channel, and its portion of the inter-exchange channel.
  3. A charge of \$2.00 for each \$.01 multiple of the day station-to-station rate which was in effect on February 28, 1975, between the main station exchange rate center and the extension station exchange rate center.
2. Off-premises PBX station
  1. A local channel charge of \$2.50 for the first 1/2 mile or fraction plus \$1.25 for each additional 1/4 mile or fraction, measured airline, from the center of the PBX building location to the serving central office.
  2. In addition, the charges under A (1,2 and 3) above apply.

When a subscriber of another company desires an extension station or PBX station to be located in the territory of this company, the charges made by this company to the contracting company will consist of the charge for the station, local channel, and that portion of the inter-exchange channel as provided in A(1) above, and the supplemental charge as provided in A(3) above applies unless the contracting company makes a similar supplemental charge, in which case it is reduced by 50%.

If repeaters are required to provide satisfactory transmission, an additional charge will be made to cover the carrying charges on this equipment.

(C) Indicates Change

INTERCOMPANY  
PRIVATE LINE SERVICE (C)

I. General

1. Channels are furnished for intraexchange or interexchange service on a two-point or multi-point basis for a minimum period of one month.
2. With reference to the channel descriptions given below:
  1. "Effective two-wire facilities" may be composed of two-wire metallic and/or four-wire metallic and/or carrier segments; "four-wire facilities" are composed entirely of four-wire metallic and/or carrier segments.
  2. The 1000 Hz loss objective range specified refers to the total channel offering (end-to-end) and indicates that the engineered objective loss will fall within that range at the discretion of the Telephone Company depending upon available facilities and the applicability of appropriate engineering designs. These specifications do not include gains or losses present in customer-provide equipment.
  3. The Telephone Company reserves the right to revise these objectives and other technical parameters as described herein.
3. The Telephone Company will bill the subscriber for the portion of the Private Line Service that is provided by the Telephone Company. The applicable non-recurring service charges can be found in Section 3 of this tariff.
4. Third-Party Lease facilities, required to provide the Private Line Service, will be charged to the subscriber on a cost basis.

II. Series 1000 Channels

1. Type 1005 - used for low speed data transmission not to exceed 75 baud. Such services being furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.
2. Type 1006 - used for low speed data transmissions not to exceed 150 baud. Such services furnished to existing customers at the same premises. Maintenance of these services is limited to the availability of replacement components furnished from existing stock.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- 3. Type 1011 (30 baud) - available on an intraexchange basis only for two- or three-point DC transmission and only where existing facilities and operating conditions permit. In offering to provide this service, the Telephone Company assumes no obligation to specially select, alter, rearrange or construct facilities and does not represent that a facility provided under this subsection is suitable for the intended customer application. Further, in providing this service where existing facilities permit, the Telephone Company assumes no obligation to continue such provision where rearrangements or changing service requirements necessitate the elimination of such facilities or render such facilities unsuitable for the customer application.
- D. Type 1012 (30 baud) - provided both for intraexchange and interexchange applications. On an intraexchange basis, Type 1012 is provided with a minimum of 3 points (master station and 2 remote premises) and up to a maximum of 26 points (master station and 25 remote premises). On an interexchange basis, Type 1012 is provided with a minimum of 2 points (master station and a remote premises) and a maximum of 26 points (master station and 25 remote premises). Type 1012 service is restricted to a maximum of 3 central office serving areas located in the same or different exchanges (one for the master station and two others to provide service to other remote premises).

Type 1012 service may be provided either by metallic channels or by other equivalent means at the Telephone Company's option. If provided by a low speed signaling system, the transmission specifications as accepted industry standards for low speed signaling channels apply. The Telephone Company will notify the customer if other than metallic facilities are utilized to provide Type 1012 channels prior to installation.

- 5. Rate Schedules
  - 1. Channels on the same or connected premises  
Type 1005 and Type 1006
 

Each Two-Wire Channel	\$2.00
Each Four-Wire Channel	4.00
  - 2. Channels between adjacent premises  
Type 1005 and Type 1006
 

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Intraexchange and Interexchange Channels

1. Local channel - one required for each premise at which a channel terminates

Each Two-Wire Channel           \$21.00  
Each Four-Wire Channel           \$42.00

2. Mileage

Intraexchange and Interexchange Channels per mile between wire centers for Series 1000 channels.

	<u>Monthly Rate</u>		
	<u>Fixed Rate</u>		<u>Rate Per Mile</u>
0 to 1 Mile	\$12.50	-----	
Over 1 to 3 Miles	11.00	\$4.00	
Over 3 to 5 Miles	14.00	4.00	
Over 5 to 15 Miles	16.00	4.00	
Over 15 to 25 Miles	32.00	3.00	
Over 25 Miles	44.00	2.50	

4. Transmission Function

Intraexchange and Interexchange

	<u>Monthly Rate</u>		
	<u>Intraexchange</u>	<u>Interexchange</u>	
Type 1005 and Type 1006			
Data & Teletype	\$5.00	\$16.00	
Miscellaneous Purpose	----	6.00	
Type 1011	----	6.00	
Type 1012	1.00	6.00	

5. Other Features and Arrangements

	<u>Monthly Rate</u>
a. Multi-Point One-Way Type 1005 Channels (furnished to existing customers only) -	\$3.00

Multi-Point Type 1005 Miscellaneous Purposes Channels, not specially connected, used for one-way non-selective, simultaneous ringing of bells or buzzers are furnished for points within an exchange or contiguous exchange of this Company at the monthly rate listed above, excluding the signaling control point.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

b. Station Arrangement Charges for Type 1006 Channels

In addition to the charges for Type 1006 channels, the following station arrangement charges apply at each termination of a two-point channel.

	<u>Monthly Rate</u>
Two-Point Type 1006 channel between terminals in	
Same building	\$ 15.50
Same premises	15.50
Same Wire Center	15.50
Same Exchange-Different Wire Center	28.00
Different Exchanges	28.00

III. Series 2000 Channels

1. Type 2001 - A two wire interface with effective two wire facilities engineered for a 1000 Hz loss objective of 0 to 10 db; or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 0 to 16 db; for two-point or multi-point service, normally suitable for use for private line telephone service.
  1. Regulations applicable to type 2001 channels
    1. Type 2001 channels are furnished for voice transmission of approximate band - width of 300-3000 Hz.
    2. For private line duplex intraexchange or interexchange service the monthly rates for two local channels and two transmission functions for each premises served, apply.
    3. When these channels are furnished for multi-point service, bridging charges apply at each premises at which the channel terminates
    4. These channels are not suitable for switching and/or tandem operations to the public switched network or other private line services
  2. Automatic Signaling
    1. Automatic signaling is only provided on a two-point basis between locations on different premises for use with Type 2001 channels.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

2. Automatic signaling is provided by means of central office automatic ringing equipment which operates when the receiver at one station is lifted and causes the bells of stations at the other end of the line to ring collectively without code signals.
2. Type 2002 - A two wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities designed for remote operation of mobile radio telephone systems; for a two-point or multi-point service.
  1. Regulations applicable to Type 2002 channels
    - a. When these channels are furnished for multipoint service, a bridging charge applies at each premises bridged on the same circuit.
    2. The following channels are furnished between specified locations for remote operation and control of private land radiotelephone stations established for communications with mobile units.
      - 1) Voice Channels
        - (1.1) Channels are similar as to transmission characteristics, to those furnished for Type 2001 channels.
        - (1.2) Channels specially designed to provide transmissions in a frequency range broader than that furnished for Type 2001 channels
      - 2) Control Channels

These channels are similar as to transmission characteristics, to those furnished for Type 1005 channels and are provided at the same rates as Type 1005 channels.
      - 3) For Combined Voice Transmission and Control Purposes
        - (3.1) Channels furnished for combined voice transmission and control purposes may be used by the customer, in accordance with the normal transmission characteristics of such channels, for voice transmission purposes and to transmit more than one tone or signal in sequence or simultaneously or to create additional channels for remote control and indication purposes only.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- (3.2) On two-point services, voice channels may be used alternately for control at no additional charge, where the control function is derived through the use of standard one-way, two-state Direct Current signaling over the voice channel.
- (3.3) On multipoint services, two-state, Direct Current signaling for control purposes is provided by means of a separate Type 1005 channel. Appropriate monthly and non-recurring charges apply separately for the Type 1005 and the Type 2002 channel.
- (3.4) On two-point and multipoint services, voice channels may be used for the remote operation and control of private land radiotelephone stations, at no additional charge when the control functions are provided via tone signals.
- 4) Additional Equipment and Facilities
- Repeaters, amplifiers, special loading, equalization or special types of plant, required in connection with channels provided under either 1) or 2) above, are furnished at charges based upon the costs incurred.
2. Conditioning applicable to Type 2002 Channels
1. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:  
 - between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds  
 - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
 between 1000 and 2400 Hertz, -1db to +3db  
 between 300 and 2700 Hertz, -2db to +6db  
 between 2700 and 3000 Hertz, -3db to +12db  
 (+ means more loss)
2. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:  
 between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds  
 between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds  
 between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
between 500 and 2800 Hertz, -1db to +3db  
between 300 and 3000 Hertz, -2db to +6db  
(+ means more loss)

NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.

3. TIE Line Channels

1. Type 2021 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between PBX's.
2. Type 2025 - A two-wire or four-wire interface with four-wire facilities furnished for tie-line use between a PBX and a C.O. Centrex.
3. Type 2026 - Furnished for tie-line use between C.O. Centrexes.
4. Regulations applicable to Types 2021, 2025, and 2026 Channels
  1. Type 2025 tie line channels between C.O. Centrex switching systems and non-C.O. Centrex switching systems are subject to one transmission function charge and one local channel charge at the non-C.O. Centrex end.
  2. For Type 2026 channels connecting switching systems located in different central office serving areas, one interoffice channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interoffice channel to make the channel operative.
  3. For Type 2026 channels connecting switching systems located in different exchange areas, one interexchange channel is required to connect the wire centers. In addition, a transmission function is required at each end of the interexchange channel to make the channel operative.
  4. A Signaling Arrangement is provided for tie lines connected to grandfathered PBXs in accordance with Part 68 of the F.C.C. Rules and Regulations under the following conditions:

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- 1) An E & M Signaling Arrangement is required for each tie line termination, operating in a Dial Repeating mode, at a customer premises with a Registered PBX.
  - 2) An E & M Signaling Arrangement is required for each tie line termination of a customer premises with customer-provided PBXs when the tie-line is arranged with an E & M signaling interface.
  - 3) An E & M Signaling Arrangement is not required with Type 2021 or Type 2025 channels for additions to or for new installations of customer provided PBX equipment when not arranged with an E & M signaling interface.
4. Telephone Answering Service Channels
1. Type 2040 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 8 db; normally suitable for Telephone Answering Service use for secretarial line connected directly to Telephone Answering Service Equipment.
    1. Regulations applicable to Type 2040 Channels
    - 1) When the secretarial line is connected directly to Telephone Answering Service Equipment in the same exchange, one local channel measured in one-quarter (1/4) airline mile increments from the patron's serving wire center to the location of the Telephone Answering Service Equipment is provided. When the secretarial line is connected directly to Telephone Answering Service Equipment not on the same premises, one transmission function is also required.
    - 2) When the secretarial service is furnished from an exchange other than the one in which the Telephone Answering Service is located, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises of the Telephone Answering Service.
  2. Type 2041 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 db; normally suitable for Telephone Answering Service use for secretarial lines terminated in concentrator equipment. (C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

1. Regulations applicable to Type 2041 Channels
  - 1) When a secretarial line is connected to a concentrator located in the same central office serving area as the patron's normal central office serving area, the connection is provided at a flat rate and requires no measurement.
  - 2) When a secretarial line is connected to a concentrator located in a different central office serving area from the patron's normal central office serving area, one interoffice channel is required to connect the wire centers. A transmission function is required at each end of the interoffice channel to make the channel operative.
  - 3) When a secretarial line is connected to a concentrator located in a different exchange from the patron's normal exchange, one interexchange channel is required to connect the wire centers. A transmission function is required at each end of the interexchange channel to make the channel operative.
3. Type 2043 - A two-wire interface with effective two-wire facilities engineered for a 1000 Hz loss objective of 0 to 4 concentrator - identifier use between a concentrator unit located at either the Telephone Company or the Telephone Answering Service premises and an identifier unit located at the Telephone Answering Service premises.
  1. Regulations applicable to Type 2043 Channels
    - 1) When the concentrator is located in a Telephone Company central office, one local channel and one transmission function, Type 2043, are required for each talking path connected to the identifier at the Telephone Answering Service premises. If the central office serving area where the concentrator is located is different from the Telephone Answering Service central office serving area, one interoffice channel for each talking path is also required to connect the wire centers.
    - 2) When the concentrator is located in a different exchange area from the identifier, an interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the Telephone Answering Service premises.  
(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

- 3) When the concentrator is located at a Telephone Answering Service premises, for each talking path one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the concentrator is located and one local channel and one transmission function, Type 2043, are required to connect the serving central office to the premises where the identifier is located. If the central office serving areas for the two premises are different, one interoffice channel for each talking path is required to connect the wire centers.
- 4) When a customer-provided concentrator is located on a premises in a different exchange from the customer-provided identifier, one interexchange channel is required to connect the wire centers. One local channel and one transmission function are required to connect the interexchange channel to the premises where the concentrator is located and one local channel and one transmission function are required to connect the interexchange channel to the premises where the identifier is located.

5. Rate Schedules

- 1. Channels on the same or connected premises  
Type 2021
 

Each Two-Wire Channel	\$2.00
Each Four-Wire Channel	4.00
- 2. Channels between adjacent premises  
Type 2021
 

Each Two-Wire Channel	\$ 8.50
Each Four-Wire Channel	17.00
- 3. Intraexchange and Interexchange Channels
  - 1. Local channel - one required for each premise at which a channel terminates
 

Each Two-Wire Channel	\$21.00
Each Four-Wire Channel	42.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

2. Intraexchange and Interexchange channels per mile between wire centers for Series 2000 channels

	Monthly Rate		
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>	
0 to 1 Mile	\$12.50		-----
Over 1 to 3 Miles	11.00	\$4.00	
Over 3 to 5 Miles	14.00	4.00	
Over 5 to 15 Miles	16.00	4.00	
Over 15 to 25 Miles	32.00	3.00	
Over 25 Miles	44.00	2.50	

4. Transmission Function - one required per local channel

	Monthly Rate	
	<u>Intraexchange</u>	<u>Interexchange</u>
Type 2001	\$ 4.00	\$11.50
Type 2002	4.00	10.50
Type 2021	11.00	21.00
Type 2025	30.00	34.00
Type 2026	-----	16.00
Type 2040	-----	35.50
Type 2041	-----	6.75
Type 2043	12.50	19.00

5. Automatic Signaling

Private Line Signaling  
Automatic Ringing, each \$ 3.96

6. E & M Signaling

E & M Signaling arrangement, for 17.00  
Type 2021 and Type 2025 Channel,  
each

7. Multi-Point Channels

For bridging multi-point Type 2001  
and Type 2002 Channels  
  
At each premise at which a channel 19.50  
terminates

8. Conditioning

1. Type C1

- 1) On a two-point channel not arranged  
for switching \$6.00  
- each station

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

2)	On a multi-point channel not arranged for switching	
	- for the first station in an exchange	\$11.50
	- for each additional station in the same exchange as the first station	8.00
2.	Type C2	
1)	On a two-point channel not arranged for switching	
	- each station	22.00
2)	On a multi-point channel not arranged for switching	
	- for the first station in an exchange	32.00
	- for each additional station in the same exchange as the first station	11.50

## IV. Series 3000 Channels

1. Type 3001 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half-duplex or full-duplex operation for remote metering, supervisory control and miscellaneous signaling
  1. Regulations applicable to Type 3001 channels
    1. When these channels are furnished for multipoint service, a bridging charge applies for each premises bridged on the same circuit, in addition to all other applicable charges for the channels.
    2. For duplex service on the same or connected premises or to adjacent premises, the monthly rates for two channels apply.
    3. For duplex intraexchange and interexchange service the monthly rates for two local channels for each premises served, apply.
    4. The equipment and associated station wiring shall be provided by the customer.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

5. The use of customer-owned equipment is subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment. However, the customer, by the use of his own equipment, may create additional channels or may transmit more than one tone or signal in sequency or simultaneously to the extent permitted by the normal transmission characteristics of the grade of channel furnished.
  6. Customers, by use of their own equipment and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by sub-dividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels provided by it for such sub-division into additional channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are compatible.
2. Type 3002 - A two-wire interface with effective two-wire facilities or a four-wire interface with four-wire facilities engineered for a 1000 Hz loss objective of 16dB; for two-point or multi-point service; normally suitable for half or full duplex data transmission.
1. Regulations applicable to Type 3002 channels
    1. Data processing equipment, teletypewriter station equipment and terminal equipment required to condition signals generated by or delivered to customer apparatus, and station wiring for data transmission purposes shall be provided by the customer, subject to the regulations set forth in this Tariff regarding connections with customer-owned equipment.
    2. Customers, by use of their own equipment, and to the extent permitted by the normal transmission characteristics of the grade of channel ordered may create additional channels for any type of communication by subdividing a channel furnished under this Tariff. The Telephone Company makes no representation as to the suitability of the channels by the customer. These channels may be connected with other channels which are furnished by the Telephone Company to the same customer, and to channels created therefrom, if the forms of electrical communication for which they are being used are the same.

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. When these channels are furnished for multi-point service, a bridging charge applies for each station bridged on the same circuit.
2. Conditioning applicable to Type 3002 Channel
  1. Type C1 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
    - between 1000 and 2400 Hertz, a maximum difference of 1000 micro-seconds
    - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
      - between 1000 and 2400 Hertz, -1db to +3db
      - between 300 and 2700 Hertz, -2db to +6db
      - between 2700 and 3000 Hertz, -3db to +12db
      - (+ means more loss)
  - b. Type C2 - For a two-point or multipoint channel the envelope delay distortion shall not exceed:
    - between 1000 and 2600 Hertz, a maximum difference of 500 micro-seconds
    - between 600 and 2600 Hertz, a maximum difference of 1500 micro-seconds
    - between 500 and 2800 Hertz, a maximum difference of 3000 micro-seconds
    - the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:
      - between 500 and 2800 Hertz, -1db to +3db
      - between 300 and 3000 Hertz, -2 db to +6db
      - (+ means more loss)
- NOTE: On a multipoint channel arranged for switching, conditioning in accordance with the above specifications is applicable only when in the unswitched mode.
- c. Type C4 - For a two-point, three-point or four-point channel the envelope delay distortion shall not exceed:
  - between 100 and 2600 Hertz, a maximum difference of 300 micro-seconds
  - between 800 and 2800 Hertz, a maximum difference of 500 micro-seconds
  - between 600 and 3000 Hertz, a maximum difference of 1500 micro-seconds
  - between 500 and 3000 Hertz, a maximum difference of 3000 micro-seconds

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

-the loss deviation with frequency (from 1000 Hertz reference) shall not exceed:  
between 500 and 3000 Hertz, -2db to +3db  
between 300 and 3200 Hertz, -2db to +6db  
(+ means more loss)

NOTE: On a three-point or four-point channel, conditioning in accordance with the above specifications is applicable only between one exchange (that designated by the customer as the control point) and each of the other two or three exchanges.

4. Type D1 - For a two-point channel not arranged for switching  
-Certain data transmission characteristics necessary for high performance data transmission cannot be assured on all channels generally available for data transmission. However, Type 3002 voice grade two-point channels may be specially arranged to provide for the following technical parameters at the request of the customer:

-Signal to C-Notched Noise Ratio 28db  
-Nonlinear distortion:  
(1) signal to second order distortion 35db  
(2) signal to third order distortion 40db

When the channel equipped with this conditioning is utilized for voice communications, the Telephone Company does not undertake to represent that channel will be suitable for such voice transmission.

3. Rate Schedule

1. Channels on the same or connected premise  
Type 3002  
Each Two-wire Channel \$2.00  
Each Four-wire Channel 4.00
2. Channels between adjacent premises  
Type 3002  
Each Two-wire Channel \$ 8.50  
Each Four-wire Channel 17.00

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

3. Intraexchange and Interexchange Channels

1. Local Channel - one required for each premises at which a channel terminates (Type 3002)

Each two-wire Channel	\$21.00
Each four-wire Channel	42.00

2. Intraexchange and Interexchange channels per mile between wire centers for Series 3000 Channels

	Monthly Rate	
	<u>Fixed Rate</u>	<u>Rate Per Mile</u>
0 to 1 mile	\$12.50	\$ ----
Over 1 to 3 miles	11.00	4.00
Over 3 to 5 miles	14.00	4.00
Over 5 to 15 miles	16.00	4.00
Over 15 to 25 miles	32.00	3.00
Over 25 miles	44.00	2.50

4. Transmission Function - one required per local channel

	<u>Intraexchange</u>	Monthly Rate <u>Interexchange</u>
Type 3001	\$ 4.00	\$10.50
Type 3002	14.00	19.00

5. Multi-point Channels - in addition to the preceding, the following charge applies for bridging multi-point channels.

	<u>Intraexchange</u>	Monthly Rate <u>Interexchange</u>
a. At each premises at which a Type 3001 channel terminates	\$19.50	\$19.50
2. At each station at which a Type 3002 channel terminates	19.50	19.50

6. Conditioning

	<u>Monthly Rate</u>
1. Type C1	
-on a two-point channel not arranged for switching	
-each station	\$6.00
-on a multi-point channel not arranged for switching	
-for the first station in an exchange	11.50

(C) Indicates Change

INTERCOMPANY PRIVATE LINE SERVICE (C)

	<u>Monthly Rate</u>
-each additional station in the same exchange as the first station	\$ 8.00
2. Type C2	
-on a two-point channel not arranged for switching -each station	22.00
-on a multi-point channel not arranged for switching -for the first station in an exchange	32.00
-each additional station in the same exchange as the first station	11.50
3. Type C4	
-on a two-point channel not arranged for switching -each station	35.00
4. Type D1	
-on a two-point channel not arranged for switching -per channel	10.00

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

GENERAL

The rates otherwise provided for in this tariff are based on furnishing service immediately adjacent to existing lines and facilities of the Telephone Company and on the use of lines and facilities engineered and constructed according to common and accepted practice. When service is desired at points somewhat removed from existing lines and facilities, or when abnormal and unusual arrangements and installations are desired, such service and installations are subject to additional charges as prescribed hereunder.

CONSTRUCTION ON PUBLIC RIGHT-OF-WAY

(D)

In all cases of plant construction on public highway, ownership of the plant must be vested in either the Telephone Company or some company with which the Telephone Company has a joint use agreement.

When local exchange service is desired at a point outside the base rate area but within the exchange area more than 1,320 feet distant from then existing facilities, the applicant therefore may be required to pay for this construction or the use of another company's plant in lieu of such construction as follows:

For each 100 feet, or fraction thereof, required to make the necessary extension beyond the first 1,320 feet, route measurement, from the existing lines, a charge of \$10.00.

Measurement to be restricted to the shortest and most direct route over which the desired point can be reached by following public right-of-way or other vested right-of-way privileges which the Telephone Company may hold by reason of its franchise or charter, including public thoroughfares such as highways, streets and public alleys.

CONSTRUCTION ON PRIVATE PROPERTY

(D)

In all cases of plant construction on private property, where the type of construction is selected by the telephone company, the Telephone Company will construct, own, and maintain its facilities, either wholly or jointly with an electric utility, subject to a construction charge based on route measurement as follows:

First 500 feet of construction - No Charge.  
Each additional 100 feet or fraction thereof - \$10.00

(D) Indicates Decrease

CONSTRUCTION AND ATTACHMENT CHARGES (Cont'd)

CONSTRUCTION ON PRIVATE PROPERTY (Cont'd)

Where the customer requests a type of construction different from that selected by the Telephone Company, a charge will be made to cover the excess cost of construction above that selected by the telephone company.

The Telephone Company shall have access to all facilities at all times for maintenance purposes.

Where applicant is so located that it is necessary to use a private right-of-way to furnish service, the subscriber is required to pay the entire cost involved in securing such right-of-way.

OTHER SPECIAL CONSTRUCTION

When some special or abnormal installation or arrangement of facilities is desired, such as underground construction or concealed wiring, the applicant may be required to furnish at his own expense all necessary conduits, outlets and other fixtures. The Telephone Company will install and maintain its facilities in such conduits and fixtures, provided they are constructed in such a manner as to meet the Telephone Company's needs and approval.

MINIMUM CONTRACT

New construction will be provided only where service is contracted for a minimum period of one year.

REFUNDS

If at any time within three years from date of completed construction, pole lines for which a subscriber has paid a non-recurring charge are used for other purposes, such subscribers may be entitled to refunds as follows, provided they are still served by such construction:

If such lines are used to carry toll lines of the Telephone Company, the refund will be prorated to cover the unexpired portion of the original three year period for that part of the pole line so used.

When such lines are used to supply local exchange service to other subscribers, the refund will be the difference between the original charge and that subscriber's pro rata share of the total construction, allowing 1,320 feet for each main station for that pole line.

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (63.41)

(C)

- (a) For the purpose of this section only, the following words and terms shall have the following meanings, unless the context clearly indicates otherwise:
- (1) **Applicant for telephone service** - The developer of a recorded plot plan consisting of five or more lots, or one or more five unit apartment houses.
  - (2) **Developer** - The party responsible for constructing and providing improvements in a development, that is, streets, sidewalks, and utility-ready lots.
  - (3) **Development** - A planned project which is developed by a developer/applicant for telephone service set out in a recorded plot plan of five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, mobile homes, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.
  - (4) **Distribution line** - A main line facility directly or indirectly connecting the customers in a development to the telephone central office.
  - (5) **Service line** - A line from the distribution line to the residence of the subscriber.
  - (6) **Subdivider** - The party responsible for dividing a tract of land into building lots which are not to be sold as utility-ready lots.
  - (7) **Subdivision** - A tract of land divided by a subdivider into five or more adjoining unoccupied lots for the construction of single-family residences, detached or otherwise, or apartment houses, all of which are intended for year-round occupancy, if telephone service to the lots necessitates extending the utility's existing distribution lines.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd) (C)

- (b) Distribution and service lines, except pedestals, installed as the result of an application for telephone service within a development shall be installed underground; shall conform to the utility's construction standards; and shall be owned and maintained by the utility. Excavating and backfilling shall be performed by the applicant for telephone service or by another agent the applicant may authorize. All other installation shall be performed by the utility or by another agent the utility may authorize. The utility shall not be liable for injury or damage occasioned by the willful or negligent excavation, breakage or other interference with its underground lines occasioned by anyone other than its own employees or agent. Nothing in this section shall prohibit a utility from performing its own excavating and backfilling for greater system design flexibility. No charges other than those specified in subsection (c) and (d) shall be permitted.
- (c) The applicant for telephone service to a development shall do the following:
- (1) At its own cost, provide the utility with a copy of the recorded development plot plan identifying property boundaries, and with easements satisfactory to the utility for occupancy and maintenance of distribution and service lines and related facilities.
  - (2) At its own cost, clear the ground in which the service lines and related facilities are to be laid of trees, stumps and other obstructions, provide the excavating and backfilling according to utility specifications and subject to the inspection and approval of the utility, and backfill within 6 inches of final grade. Utility specifications for excavating and backfilling shall be set forth by the utility in written form and presented to the applicant at the time of application for the service and presentation of the plot plan to the utility. If the utility's specifications have not been met by the applicant's excavating and backfilling, the excavating and backfilling shall be corrected or redone by the application or its authorized agent. Failure to comply with the utility's construction standards and specifications permits the utility to refuse utility service until the standards and specifications are met.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd) (C)

- (c) (cont'd)
- (3) Request the installation of distribution and service lines at such time that the lines may be installed before curbs, pavements and sidewalks are laid; carefully coordinate scheduling of the utility's line and facility installation with the general project construction schedule including coordination with any other utility sharing the same trench; keep the route of lines clear of machinery and other obstructions when the line installation crew is scheduled to appear; and otherwise cooperate with the utility to avoid unnecessary costs and delay.
- (4) Place with the telephone company, in advance or upon such other terms as the company may require, the following charges:
- (i) A prepayment in aid of construction in an amount not in excess of 60% of the company's costs of the distribution line for the development.
- (ii) The prepayment in aid of construction will be refunded on a proportionate basis for each contract for telephone service rendered. The basis for total refund shall be 100% refund upon receipt of telephone contracts for telephone service from 50% of the total development within a 10 year period.
- (d) If the applicant changes the plot plan after installation of the telephone utility's lines has begun, or requests deviation from the utility's established underground construction practices, the additional costs shall be borne by the applicant. No charges other than those described in this subsection and in subsection (c) shall be borne by the applicant for telephone service or by another utility sharing the same trench, even if the utility elects to perform its own excavating and backfilling.
- (e) The Commission believes that there should be joint use of trenches whenever economically and technologically feasible. However, the Commission realizes that the economic advantages which can result from the joint use of trenches may at time be obviated by the technological disadvantages of joint occupancy. Therefore, the Commission will not make the joint use of trenches mandatory but will require the joint use of trenches whenever the circumstances indicate that the use would be feasible and all parties agree thereto.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENTS CHARGES

UNDERGROUND SERVICE IN RESIDENTIAL DEVELOPMENTS (cont'd)

- (f) This section shall apply to all requests for distribution facilities for telephone service to developments which are filed after June 9, 1984.
- (g) Amounts the public utility receives under subsection (c)(4)(i) shall be credited to Accounts 174-Other deferred credits.
- (h) Whenever the public utility or an affected person believes that the application of the tariff rule works an undue hardship, involves a physical impossibility, or is otherwise inappropriate, the utility or person may request an exception from the undergrounding requirements of this section by following the procedure set forth in 57.86 (relating to exceptions).
- (i) Exceptions, as granted by the Commission for electric distribution lines under 57.86 (relating to exceptions) shall also apply to telephone facilities. If an exception request, initiated by an applicant for telephone service is granted and the applicant thereafter desires underground service, then this section shall apply as if no exception had been granted.
- (j) Telephone utilities shall file a tariff supplement adding this section to its tariff. The tariff supplement shall become effective on the date filed.
- (k) Telephone utilities shall file undergrounding construction and specification standards and revisions thereto with the Commission's Bureau of Safety and Compliance.
- (l) Underground facilities in new residential developments are only required by this section when a bona fide developer exists, that is only when utility-ready lots are provided by the developer. A mere subdivision is not required to have underground service. However, should the lot owner in a subdivision desire underground service, the service shall be provided by the utility if the lot owner, at his option either complies with subsection (c) or pays to the utility the charges that are contained in the utility's tariff for underground telephone service not required by this title.

(C) Indicates Change

CONSTRUCTION AND ATTACHMENT CHARGES (cont'd)

TAXES ON CONTRIBUTION IN AID OF CONSTRUCTION AND CUSTOMER ADVANCES (C)

Any contribution in aid of construction (CIAC), customer advance or other like amounts received from the customer which shall constitute taxable income as defined by the internal Revenue Service will have the income taxes segregated in a deferred account for inclusion in rate base in a future rate case proceeding. Such income taxes associated with a CIAC or customer advance will not be charged to the specific contributor of the capital.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY LISTINGS

All subscribers, excluding pay telephone line service, are entitled to one or more listings in the official alphabetical directory published by the Telephone Company. (C)

Listings furnished without charge:

	<u>No. of Listings</u>
Business Service Listings.....	1
Pay Telephone Listings.....	1 (C)
Residence Service Listings.....	2

Additional listings are provided at \$.50 per month. This charge will continue while the directory containing such listing is in effect. The charge will be terminated: if the main station telephone service is terminated; upon death of listed party; listed party subscribes for service in his own name; or moves to a location where he is not accessible to the subscriber's station.

Acceptable listings are limited to the real names of individuals, partnerships, or corporations and/or names under which such individuals, partnerships or corporations actually conduct their business.

NON-PUBLISHED NUMBERS

A telephone number is "non-published" when it is omitted from the directory and also from the information lists of the Telephone Company. Upon request and at a rate of \$.50 per month, a subscriber may have a "non-published" number, but such requests are discouraged as far as possible, and the subscriber is required to sign a written statement releasing the Telephone Company from all responsibility for losses arising from such arrangement. Unless the specific call number is given by the person calling, connection will not be established with a telephone having a "non-published" number.

This charge does not apply if the subscriber has another telephone line at the same location which is listed in the directory and information lists.

When existing service for the same customer requires a number change in order to establish or continue "non-published" service, a service charge applies as shown in Section 3.

Pay Telephone Line Service customers will not be charged for a non-published telephone number. (C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

Material on this page is deleted in its entirety with the deregulation of Customer Premise Equipment.

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(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

SEASONAL SERVICE

The minimum charge for exchange service and equipment, excluding semi-public telephone service, furnished during any portion of the seasonal period (May 1<sup>st</sup> to September 30<sup>th</sup>, inclusive) is the schedule rate for six months. Payment of such minimum charge entitles the subscriber to retain service for a maximum period of six months. Where service is retained for a longer period, schedule rates apply. Where mileage charges apply or where semi-public telephone service is furnished during any portion of the seasonal period, the minimum charge is the schedule rate for twelve months.

Where seasonal service is retained for less than six months by any subscriber and service is subsequently established at the same location for another subscriber before the expiration of the original minimum charge period, a refund or credit will be made to the original subscriber equal to the local service charge for the unexpired portion of the original minimum charge period covered by the subsequent service contract. Where the new subscriber's service is seasonal service, he is obligated for the unexpired portion of the original six months period unless service is likewise established for another, in which event a pro rate refund or credit for the remainder of the period is made.

\* \* \*

(C)

SUSPENSION OF SERVICE AT SUBSCRIBER'S REQUEST

Upon request from a residence subscriber, service will be suspended for a period of not less than one month, for a charge equivalent to one-half the rate for local service, equipment, mileage and listings.

The Telephone Company assumes no responsibility to intercept calls and provide information on inward calls.

(C) Indicates Change

Supplement No. 78 - Telephone - PA P.U.C. No. 3

Laurel Highland Telephone  
Company

Section 6  
2<sup>nd</sup> Revised Sheet 4  
Cancels 1<sup>st</sup> Revised Sheet 4

(C)

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(C)

(C) Indicates Change

Issued: March 18, 1997

Effective: April 15, 1997

(C)

THIS SHEET WAS LEFT BLANK INTENTIONALLY

(C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

DIRECTORY ASSISTANCE SERVICE

7. GENERAL

Directory Assistance Service is furnished upon customer request for assistance in determining telephone numbers. The regulations and rates set forth below apply when customers of this company request assistance in determining telephone numbers with the same Numbering Plan Area designation, which are requested from the Pennsylvania Directory Assistance attendant in the originating Numbering Plan Area.

8. REGULATIONS

4. Monthly Call Allowance

An allowance of two direct dialed Directory Assistance calls per month without charge is permitted for each: residence exchange service line, residence dormitory line and residence trunk line. Call allowances or calls are not transferable between separate accounts

of the same customer. See Section 8, Sheet 2, B.5

for Directory Assistance charges for Directory

Assistance Calls from Pay Telephones.

(C)

(C)

(C)

5. Exemptions

Charges for Directory Assistance Service are not applicable to the following types of calls of Directory Assistance:

1. Calls from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominate undertaking the surgical, medical and nursing care of the sick and disabled.

2. Calls placed from residence telephones where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical handicap, or for the business telephone of a certified handicapped customer where assistance is otherwise not available.

6. Multiple Number Request

A maximum of two requested telephone numbers per call are permitted.

3. Rates

1. Where the customer direct dials

Directory Assistance..... \$ .35

2. Where the customer places a call to the

Directory Assistance attendant via an Operator..... \$ .35\* (C)

3. Where the customer direct dials Directory

Assistance from a Pay Telephone..... \$.25 (C)

4. Where the customer originates a Directory

Assistance call from a Pay Telephone via an Operator..... \$.25\* (C)

\*Plus the applicable operator handled rate.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

OPERATOR SERVICES

1. Line Status Verification

Upon customer request the operator will verify and provide the line status condition subject to a charge of \$.70 for each request.

No charge will apply for a line status verification when a trouble condition is indicated on the line.

2. Call Interruption

Upon customer request the operator will verify the line status condition and interrupt a call in progress to notify the party on the call that another caller is attempting to contact the line. The charge for call interruption is \$1.10 for each request. This charge includes the line status verification and call interruption.

\* \* \* (C)

3. Operator Calls

Calls placed through the operator to a station in the same Local Calling Area, are charged at the following rates:

<u>Calling Card Customer Dialed</u>	<u>Operator Station-to-Station #</u>	<u>All Types Person-to-Person</u>
\$ .35	\$ .90	\$2.50

# - Includes collect, special billing number, bill-to-a-third number, operator dialed calling card and all Time and Charge request calls.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT

CUSTOM OPTIONAL SERVICES

General

Custom Optional Services include Call Forwarding, Call Waiting, Three-Way Calling, Speed Dialing, Call Trace, Call Answering, Selective Call Forwarding, Custom Intercept, Selective Ringing, Repeat Dialing and Caller ID. (C)

Description

Call Forwarding - permits a customer to have any calls to his/her telephone automatically directed to another telephone. The customer activates this service by dialing a special code followed by the telephone number of the distant location. The customer deactivates this service by dialing another code. A customer may still make outgoing calls even though a transferred call is in progress. (C)

Call Waiting - permits a customer to engage in a call to receive a tone indicating a second call is waiting, and by operation of the switch-hook to place the first call on hold and answer the waiting call. The customer may alternate between the two calls by operating the switch-hook.

Three-Way Calling - permits the customer to add a third party to a call already in progress.

Speed Calling - permits the customer to place calls to a selected group of numbers by dialing abbreviated codes instead of the complete telephone numbers. Two arrangements of Speed Calling are available:

- 8 - number capacity
- 30 - number capacity

Touch Tone Dialing (Push Button Dialing) - permits the customer to utilize modern push button type telephones. The customer whose phone is equipped with push buttons (customer provided) pulses the desired number after receiving dial tone. (C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOM OPTIONAL SERVICES (cont'd)

Descriptions (cont'd)

Call Trace - After a harassing call has been received, (C)  
the customer may initiate a Call Trace. This is accomplished by re-establishing dial tone and pulsing \*57  
or dialing 1157 A recording will come on advising the customer a charge of \$1.00 will be assessed if the  
cust-  
omer wishes to continue. The customer will be advised to  
notify the local law enforcement agency of the Call Trace, as the Call Trace information will only be  
released to law enforcement officials.

Call Answering (Voice Mail) - Call Answering is an  
optional service which allows incoming calls to a specific telephone number to be automatically answered,  
stored and retrieved. This service includes the Call Forwarding option. Call Answering activates when the  
line is busy or when the customer doesn't answer. Specific operating instructions will be provided to  
customers who order Call Answering service. Several options are available. They are:

1. Single 30 Minute (Single user - 30 minute storage)
2. Multiple 30 Minute (up to 8 users - 30 minute storage)
3. Single 45 Minute (Single user - 45 minute storage)
4. Multiple 45 Minute (up to 8 users - 45 minute storage)

Selective Call Forwarding - Selective Call Forwarding is  
an optional service which allows the customer to select  
six different incoming callers' phone numbers to be forwarded to a preselected number.

Disconnect Announcement Service - Disconnect Announcement Service is a service offered without charge  
to all  
customers who have their telephone service disconnected for any of the following reasons:  
1. Suspended Service for Non-payment; 2. Disconnected at Customer's request; 3. Disconnected at  
Customer's request, referral requested; 4. Changed telephone number. Recorded Announcements for each  
type are as follows:

Type 1 & 2: "The telephone number you have dialed is no longer working in the 412 area. If you have  
reached this recording in error, please consult your directory." No maximum time.

Type 3 & 4: "The telephone number you have dialed has been changed to (tel. Number repeat once)." This  
announcement will be provided at no charge for maximum of 60 days. (C)

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOM OPTIONAL SERVICES (cont'd)

Descriptions (cont'd)

Custom Intercept - Custom Intercept is an optional service, available when the customer's phone is disconnected, temporarily suspended, or the customer's telephone number is changed. This optional service allows calls made to the customer's disconnected number to be automatically transferred to a number selected by the customer and/or a recorded announcement. This service is available for 60 days after the service is disconnected. Toll charges incurred in the call transfer are the responsibility of the customer. Several options are available.

Direct Cut Through - calls made to the customer's disconnected number are automatically transferred to referral number provided by the customer.

Cut Through with Referral - calls made to the customer's disconnected number are automatically transferred to a recorded announcement which provides the calling party with the number status and offers to transfer the call.

Personalized Message - calls made to the customer's disconnected number are automatically transferred to a recorded announcement which provides the number status, the customer's name, new locality and referral number.

Cut Through with Personalized Message - Calls made to the customer's disconnected number are automatically transferred to a recorded announcement which provides the number status, the customer's name, and offers to transfer the call.

Selective Ringing - Selective Ringing is an optional service which allows the customer to choose up to six phone numbers to ring in a special way on incoming calls. Any calls made to the customer's number for these six numbers will have the special ring. If a customer also has Call Waiting, Selective Ringing will provide a special Call Waiting tone for those numbers.

Repeat Dialing (\*66) (1166) - Repeat Dialing is an optional service which allows the customer to re-dial the last call placed if the line was busy. Repeat Dialing will re-dial the called number for up to 30 minutes and signal the customer with a special ring if the called number becomes available. Repeat dialing is activated by hanging up after the busy tone, re-establishing dial tone, then pulse \*66 or dial 1166.

Laurel Highland Telephone  
Company

Section 6  
Second Revised Sheet 9B  
Cancels Original Sheet 9B

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CUSTOM OPTIONAL SERVICES (cont'd)

Rates

The rates for service are as follows and are in addition to all other charges for service and equipment, plus service connection charges as applicable in Section 3.

<u>Service</u>	<u>Charge</u>	<u>Monthly Per Activation</u>	
Call Waiting	\$3.00		
Call Forwarding	3.00		
Three-Way Calling		3.00	
Package of all three of the above services	7.50		
Speed Calling 8 numbers	3.00		
Speed Calling 30 numbers	4.50		
* * *			(C)
Call Trace			\$1.00
Call Answering (Voice Mail)			
30 Minute Single User	5.00		
30 Minute Multiple User	8.00		
45 Minute Single User	6.00		
45 Minute Multiple User	9.00		
Selective Call Forwarding	4.00		
Custom Intercept			
Direct Cut Through	9.00		
Cut Through With Referral	9.50		
Personalized Message	20.00		
Cut Through With Personalized Message	21.00		
Selective Ringing	3.00		
Repeat Dialing	3.00		

Service Connection Charge

Installation charges for the above listed services will be at prevailing Service Connection Charge rates found in Section 3, Sheet 1 and Sheet 2. An exception will be Touch Tone Dialing service. A Service Connection Charge will not be levied for Touch Tone Dialing when included with a primary order for new service. A Service Connection Charge will be levied to add Touch Tone Dialing to an existing service. To stimulate the sale of Custom Optional Services the Company may waive Service Connection Charges during promotional periods.

(C) Indicates Change

Laurel Highland  
Telephone Company

SECTION 6  
14<sup>th</sup> Revised Sheet 10  
Cancels 13<sup>th</sup> Revised Sheet 10

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE**

1. General  
The Pennsylvania Telecommunications Relay Service is a Relay telecommunication service for the deaf, hearing and/or speech disabled population of the Commonwealth. The service permits telephone communications between deaf, hearing, and/or speech disabled individuals who must use a Text Telephone and individuals with normal hearing and speech as provided in the tariff filed by AT&T Communications of Pennsylvania, Inc.

2. Surcharge  
In addition to the charges provided in this tariff and other intrastate toll tariffs in which this Company concurs, a surcharge will apply to all residence and business access lines served by this Company. This surcharge applies regardless of whether or not the access line uses the Pennsylvania Telecommunications Relay Service.

This surcharge serves as the funding vehicle for the operation of the Pennsylvania Telecommunications Relay Service, and shall be calculated by the Pennsylvania Public Utility Commission (the Commission). The Commission shall compute the Pennsylvania Telecommunications Relay Service Surcharge each year and notify local exchange carriers of the surcharge amount to be applied for the twelve month period commencing with July 1 of each year.

The Commission may revise the surcharge more frequently than annually at its discretion.

Tariff revisions will be filed whenever the Commission calculates a new surcharge amount and notifies the Company.

The following surcharge rates apply to all bills issued on or after July 1, 2008: (C)

Per residence access line, per month	<u>\$0.08</u>	
Per business access line, per month	<u>\$0.08</u>	(D)

Centrex lines will be charged on an equivalency basis as determined by the Commission.

(C) Indicates Change (D) Indicates Decrease

Laurel Highland  
Telephone Company

Section 6  
Third Revised Sheet 11  
Cancels Second Revised Sheet 11

MISCELLANEOUS SERVICE AND EQUIPMENT

PENNSYLVANIA TELECOMMUNICATIONS RELAY SERVICE

3. Rates

Local calls will be charged at the applicable local flat rate or local measured service rate. Local calls originating from pay telephones shall be completed free of charge. (C) All intraLATA toll calls, placed through the Pennsylvania Telecommunications Relay Service, will be rated according to the Rates Applicable on Messages Placed By Certified Speech and/or Hearing Disabled in the Pennsylvania Telephone Association Toll Tariff Pa. P.U.C. No. 10. This Company concurs in this tariff.

The company will make available to the Telecommunications Relay Service (TRS) user a calling card. The rates for the calling card shall not exceed those that would apply to identical calls for non-TRS users of coin sent-paid service.

Please refer to the appropriate Interexchange Carrier tariff for interstate charges.

(C) Indicates Change

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**Effective:** April 15, 1997

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR CALLER ID

Caller ID is an optional feature which allows a subscriber to see the telephone number of an incoming call displayed on the customer provided display unit. The telephone number of an incoming call will display between the first and second rings. Caller ID Service works only on calls which originate from and terminate in central offices which are equipped and have SS7 connectivity. Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Caller ID Service will be provided to the following customers: Residence and Business One-Party Service and PBX Trunks. For calls originating from a line within a PBX Multi-Line hunting group, only the main telephone number will be delivered.

The telephone numbers that will be displayed on a Caller ID subscriber display unit include listed, non-listed and non-published telephone numbers. Telephone numbers that will not be displayed to the Caller ID subscriber are (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Caller ID subscriber, their display unit will notify them that the calling telephone number is unavailable.

In addition to the ability to see the telephone number of incoming calls, Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of the telephone number on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated by dialing \*77 (tone) or 1177 (rotary) and deactivated by dialing \*87 (tone) or 1187 (rotary). This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing the special code. The Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per-Line Blocking, calls a Caller ID subscriber that has activated the ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

PROVISIONS FOR DELUXE CALLER ID

Deluxe Caller ID is an enhancement of the optional feature Caller ID Service. Deluxe Caller ID allows a subscriber to see the telephone number and name of an incoming call displayed on the customer provided display unit. The telephone number and name of an incoming call will display between the first and second rings. Deluxe Caller ID works only on calls which originate from and terminate in central offices that are equipped for this service or between central offices that are equipped and have SS7 connectivity. Deluxe Caller ID is available to customers by monthly subscription only, which provides unlimited use of this service.

As facilities permit, Deluxe Caller ID Service will be provided to the following customers: Residence and Business One-Party Service and PBX Trunks.

The telephone numbers that will be displayed on a Deluxe Caller ID subscriber display unit include listed, non-listed and non-published telephone numbers. The telephone numbers that will not be displayed to the Deluxe Caller ID subscriber are (1) calls from customers who use Per-Call Blocking or subscribe to Per-Line Blocking; (2) calls from customers located in central offices not a part of the SS7 Signaling System; and (3) calls placed through an operator. When these types of calls are received by a Deluxe Caller ID subscriber, their display unit will notify them that the calling telephone number and name is unavailable.

In addition to the ability to see the telephone number of incoming calls, Deluxe Caller ID Service provides a subscriber with the ability to reject calls from customers who have blocked the display of their telephone number and name on outgoing calls. This feature is called Anonymous Call Rejection (ACR) and can be activated by dialing \*77 (tone) or 1177 (rotary) and deactivated by dialing \*87 (tone) or 1187 (rotary). This feature is initially provided to the subscriber in the deactivated mode. The ACR will remain either on or off until the subscriber makes a change by dialing a special code. The Deluxe Caller ID subscriber will hear a confirmation tone when the feature is activated or deactivated. When a caller who has activated the Per-Call Blocking or Per Line-Blocking calls a Deluxe Caller ID subscriber that has activated the ACR, the caller will hear an announcement that calls from blocked telephone numbers are not being accepted. The Deluxe Caller ID subscriber's telephone does not ring. There is no additional charge for this feature. Blocked local or long distance calls routed to the Anonymous Call Rejection announcement will not be rated as completed calls.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CALLER ID PER-CALL BLOCKING

Per-Call Blocking is automatically available to all customers served by the Company. This blocking option allows the calling party to block the passage of their telephone number and name on outgoing calls. To activate Per-Call Blocking a special code is dialed prior to placing each call. When this blocking feature is activated by the calling party, and they place a call to a Caller ID or deluxe Caller ID subscriber, the subscriber's display unit will indicate that an incoming call has been blocked. There is no charge to activate Per-Call Blocking and the service is provided on an unlimited basis. Caller ID Per-Call Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers. The pay telephones in the Company's serving area will only be equipped with Caller ID Per-Call Blocking option. Instructions on how to use blocking will be provided at each pay telephone location. (C)

CALLER ID PER-LINE BLOCKING

The calling party may prevent the display of their telephone number and name on a permanent basis by subscribing to Per-Line Blocking. This blocking option automatically prevents the display of the calling number and name of all calls placed from that line to a Caller ID subscriber, unless the feature is deactivated. If a subscriber of Per-Line Blocking chooses to deactivate blocking, the calling telephone number and name would be sent for that call only. After the call is completed, the line automatically reverts back to the Per-Line Blocking feature. The deactivation of Per-Line Blocking is completed by dialing a special code prior to placing each call.

The code to deactivate Per-Line Blocking is the same as the one used to activate Per-Call Blocking. Caller ID Per-Line Blocking will be available to all customers in the Company's serving area.

The Per-Line Blocking can only be added or removed from a customer's line by placing a service order with the Company. When this service is removed the line is automatically converted to the Per-Call Blocking capability. Caller ID Per-Line Blocking does not prevent the delivery of telephone numbers to 911 emergency service providers.

(C) Indicates Change

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

CALLER ID PER-LINE BLOCKING (cont'd)

Customers who use either Per-Call Blocking or Per-Line Blocking will be unable to complete calls to Caller ID and Deluxe Caller ID subscribers that have activated the Anonymous Call Rejection (ACR) feature. When a caller who has blocked the display of his/her number and name calls a Caller ID or Deluxe Caller ID subscriber that has activated ACR, the caller will hear an announcement that the called party does not take anonymous calls. To complete a call to a Caller ID or Deluxe Caller ID subscriber that has activated ACR: (1) place the call by unblocking the telephone number, or (2) place the call through an operator which may involve charges in addition to the cost of the call. The live operator surcharge will be waived for customers of Laurel Highland Telephone Company who are victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs). If the operator surcharge can't be waived when the call is being placed, the Company will, upon notification, credit the live operator surcharge amount to the aforementioned party's telephone bill. Furthermore, should alternative methods become available in the future which permit the aforementioned to access the ACR party without revealing the caller's telephone number, the Company will waive any additional charges associated with such alternate methods.

MISCELLANEOUS SERVICE AND EQUIPMENT (cont'd)

Caller ID Rates	Non-recurring Charges (per order, per line)	Monthly Charges (per line)	
Caller ID Service (1)			
Residence	(2)	(2)	\$6.00
Business/PBX	(2)		\$8.00
Deluxe Caller ID Service (1)			
Residence	(2)	(2)	\$7.00
Business	(2)		\$9.00
Caller ID Blocking			
Per-Call	\$0.00		No Charge
Per-Line			
Residence		*&(2)	Applies only for re-connection
Business	*&(2)		at same address

\*Initial Per-Line Blocking is provided at no charge upon customer request. This non-recurring charge would only apply for subsequent requests for Caller ID Per-Line Blocking for the same customer at the same address. This non-recurring charge will be waived for customers of Laurel Highland Telephone Company who are the victims of domestic violence, the staffs of domestic violence program agencies (when involved in domestic violence counseling) and emergency services personnel (while in the performance of their jobs).

- (1) Caller ID Service and Deluxe Caller ID Service will be offered on a monthly basis only.
- (2) Non-recurring Charge, per order, will be at the prevailing Company Non-recurring Service Order Rates. (See Section 3 Sheet 2 for Non-recurring Rates) To stimulate the sale of Caller ID service the Company may waive Non-recurring Charges (Service Connection Charges) during promotional periods.

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(C) Indicates Change

Laurel Highland Telephone Company

Original Sheet 18

INTEGRATED SERVICES DIGITAL NETWORK (ISDN)PRI SERVICE

## A. GENERAL

PRI is an optional service arrangement for local exchange access based on the Primary Rate Interface (PRI) arrangement of the Integrated Services Digital Network (ISDN). PRI is a high capacity access path for communications providing voice or data transmission over the Telephone Company exchange network.

B. REGULATIONS

## 1. Explanation of Terms

Circuit Switching

A switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

## Primary Rate Interface (PRI)

PRI is an alternative for individual local exchange access loop services such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS), Toll Free Service and business dial tone lines. PRI is provisioned on the 1.544 megabit per second (mbps) bandwidth and uses the Integrated Services Digital Network (ISDN) architecture of 23 B channels and one D channel or 24 B channels to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, PRI provides the customer with the service capabilities and features described in Sections B.3. and B.5 following.

## Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-digital telecommunications network architecture, which provides for the simultaneous access, transmission and switching of voice, data and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user - network interfaces. The ISDN architecture consists of digital switching systems, which connect Primary Rate Interface lines to their serving central office.

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Laurel Highland Telephone Company

Original Sheet 19

Section 6

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)PRI SERVICE (Cont'd)

## B. REGULATIONS (Cont'd)

## 1. Explanation of Terms (Cont'd)

### Network Interfaces

ISDN Primary Rate Interface is comprised of a limited set of standard user-network interfaces. The PRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This network interface is defined as follows:

Physically, the network interface is a metallic four-wire telephone loop interface between a switch equipped with ISDN and the network termination 2 (NT2). The NT2 is customer premises equipment required for providing physical compatibility in terminating telephone facilities at the customer premises.

### Optional Service Features Package

The Optional Service Feature Package incorporates the optional features Calling Line Identification and Call-by-Call Service Selection.

### PRI Line Group

A PRI Line Group is a group of channels, which are designated as one of the following:

- Incoming Business Dial Tone Line Group
- Outgoing Business Dial Tone Line Group
- Two-way Business Dial Tone Line Group
- WATS Line Group
- Line Group
- Call-by-Call Service Selection Line Group

Laurel Highland Telephone Company

Original Sheet 20

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)PRI SERVICE (Cont'd)B. REGULATIONS (Cont'd)1. Explanation of Terms (Cont'd)PRI Line Group (Cont'd)

Only one Call-by-Call line group may be provisioned on a PRI Arrangement. Where available, up to two of the other line group types may be provisioned on a PRI Arrangement. The total number of line groups per PRI Arrangement is limited to four. The capability to assign other than Call-by-Call line groups varies by central office switch type.

Primary Rate Access Facility

The Primary Rate Access Facility provides a high capacity access path at a transmission speed of 1.544 megabits per second (mbps) for communications between the customer's premises and his/her serving central office. Each Primary Rate Access Facility supports one PRI Arrangement.

Primary Rate Interface Arrangement

PRI Arrangement is a service providing ISDN capabilities between the customer premises and the serving central office. The PRI Arrangement consists of 23 "B" channels and one "D" channel or 24 "B" channels which are defined as follows:

B Channel

The B channel is a 64 kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 64 kilobit per second (kbps) channel that carries signaling and control for the B channels.

Laurel Highland Telephone Company

Original Sheet 21

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Software Defined Lines

Software Defined Lines are lines, which are provisioned on the Primary Rate Access Facility by establishing their identity in central office translations. These lines physically ride on the 4-wire ISDN Primary Rate Access Facility.

Simulated Facility Group

1. A Simulated Facility Group is a software-defined register used to limit the number of simultaneous calls with specific attributes.
2. The CPE used by customers subscribing to PRI must comply with ISDN Primary Rate Interface specifications as designated by the Telephone Company.
3. Service Capabilities

PRI provides the capability to:

- a. Transport customer information in the form of circuit-switched voice or data up to 64 kbps over any B channel.
- b. Allow, where available, one D channel to control up to 20 PRI Arrangements. In such cases, a single D channel in one PRI Arrangement handles all the signaling and control requirements of multiple PRI Arrangements in a specific grouping, allowing supplemental PRI Arrangements to consist of 24 B channels.
- c. Allow B channels to be allocated for specific services, such as Direct Inward Dialing (DID), Direct Outward Dialing (DOD), Wide Area Telecommunications Service (WATS) and Toll Free Service, or optionally configured channels to access multiple services on a per-call basis.

Laurel Highland Telephone Company

Original Sheet 22

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

3. Service Capabilities (Cont'd)

d. Allow the user to have access to the directory number of the calling party. Provision of per-call and line blocking capabilities is a function of the customer premises equipment and is the responsibility of the customer.

4. Conditions

This service is offered subject to the following conditions:

- a. PRI is only available from serving central offices equipped with the necessary facilities to provide PRI service. Feature availability and service capabilities are dependent on the facilities and digital technology providing the service.
- b. ISDN-compatible terminal equipment is required for operation. It is the customer's responsibility to power and obtain such equipment.
- c. PRI service does not preclude customers from originating or receiving circuit-switched voice calls from inside or outside either their serving central office or their Local Exchange Area. Where facilities are available, customers will be able to originate and receive circuit-switched data calls outside of their serving central office.
- d. This tariff does not provide for the transmission of packet data on the B or D channels. Rates and charges for packet data on the B channels may be provided on an Individual Case Basis and will be sufficient to cover the appropriate incremental costs as determined by the Telephone Company. Packet data is not offered on the D channel.
- e. Existing local usage or MTS rates apply to circuit-switched voice calls. Usage rates are applicable for each software-defined DOD, DID or business dial tone line provisioned on PRI.

Laurel Highland Telephone Company

Original Sheet 23

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

f. Circuit-switched data calls will be billed on a local usage-sensitive basis as specified in this tariff. Toll charges will apply when circuit-switched data calls are made outside of the customer's Local Calling Area.

g. All PRI Arrangement configurations must have at least one 23B+D PRI Arrangement for signaling and control functions. A 23B + Backup D PRI Arrangement is required whenever more than 47 B Channels are controlled by a single D channel.

h. When more than one service is accessed over the same PRI Arrangement, Call-by-Call Service Selection may be required.

i. When, at the customer's request, this service is furnished from other than the normal serving central office, charges for foreign central office and/or foreign exchange service will apply as specified in this tariff.

5. Features

The following optional features are available with PRI:

- a. Back-up D Channel—Automatically takes over for a failed D channel in case of trouble. This is purchased as part of 23B + Back-up D PRI Arrangement.
- b. Call-by-Call Service Selection—Provides an option to the Dedicated B Channel Configuration allowing B channels to be configured to access multiple services on a per-call basis. With this optional feature, separate facilities are not needed for individual services such as DID, DOD, WATs, Toll Free service and business dial tone lines. The customer premises equipment signals the local serving central office as to what type of service to access for each call.

Laurel Highland Telephone Company

Original Sheet 24

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

PRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

5. Features (Cont'd)

c. Calling Line Identification—Allows the user to have access to the directory number of the calling party. Provision of per-call and line blocking capabilities is a function of the customer premises equipment and is the responsibility of the customer.

C. RATE REGULATIONS

1. Application of Rates

a. Business dial tone line functionality is included in the PRI Service rates and charges.

b. Existing tariff rates, charges and regulations for DID service apply, where required. This includes DID numbers and line connection charges. Tariffed DID line connection charges apply for each DID line provisioned on the PRI Arrangement.

c. Customers accessing WATS or Toll Free Service via PRI are also subject to the rates and charges shown in those tariffs.

d. Circuit-Switched Data Usage Allowances

Circuit-Switched Data service is offered on an optional monthly allowance basis. For minutes of use or fractions thereof over the monthly allowance specified for Circuit-Switched Data Usage Allowances, charges apply as specified following.

Laurel Highland Telephone Company

Original Sheet 25

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

PRI SERVICE (Cont'd)

C. RATE REGULATIONS (Cont'd)

2. Additions to Service

During the contract period, the customer may add PRI services at the same monthly rate as specified in the initial contract. The contract period for these additional services will end coterminous with the initial contract.

3. Changes in Future Contract Rates

If the monthly rates on a contract are lowered, the subscriber may be allowed to cancel their existing contract without penalty, providing they sign-up for a new contract of equal or greater monetary value. The subscriber will be subject to all terms, conditions and prices of the new contract.

4. Renewal Options

Prior to the expiration of the existing contract period, a customer may extend the contract for another contract period without incurring termination liability charges. The new contract will indicate the designated rates then in effect. The new contract period must be for a period of time which is equal to or greater than the length of the original contract. The number of PRI Arrangements must be equal to or greater than the number of arrangements contained in the original contract. The contract period effective date will be the date the customer signs the new contract.

5. Relocation

When a customer elects to relocate his PRI service to a different premises not served by the same central office, prior to the expiration of a contract period, the service is considered to be disconnected, and the termination liability applies. However, if the customer relocates to a location served by the Telephone Company and establishes a PRI contractual payment plan of equal or greater monetary value, the customer may relocate without incurring any termination liability. Installation charges for establishing the new service would apply.

Laurel Highland Telephone Company

Original Sheet 26

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)PRI SERVICE (Cont'd)D. RATES AND CHARGES

	Product Service	Monthly Charge	Rate
1. Primary Rate Access Facility, each			
month to month	\$700.00	\$150.00	
3 Yr. Contract	\$700.00	\$137.50	(1)
5 Yr. Contract	\$700.00	\$125.00	(2)
2. PRI Arrangement, each			
23B+D			
month to month	\$700.00	\$350.00	
3 Yr. Contract	\$700.00	\$320.85	(1)
5 Yr. Contract	\$700.00	\$291.65	(2)
24B			
month to month	\$700.00	\$350.00	
3 Yr. Contract	\$700.00	\$320.85	(1)
5 Yr. Contract	\$700.00	\$291.65	(2)
23B+ Backup D			
month to month	\$700.00	\$400.00	
3 Yr. Contract	\$700.00	\$366.65	(1)
5 Yr. Contract	\$700.00	\$333.35	(2)

(1) 3 Yr. contract includes 1 free month/year in the monthly rate.

(2) 5 Yr. contract includes 2 free months/year in the monthly rate.

Laurel Highland Telephone Company

Original Sheet 27

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)PRI SERVICE (Cont'd)D. RATES AND CHARGES (Cont'd)

			Product/ Service	Monthly Charge	Monthly Rate
Circuit-Switched Data Usage Allowances,					
Per Account					
Monthly Rate and Usage Allowances					
Package	Monthly Allowance				
Option 1	None	--	--	--	(3)
Option 2	250 hours	--	\$600.00	(3)	
Option 3	500 hours	--	\$900.00	(3)	
Option 4	1,000 hours	--	\$1,200.00	(4)	
4. Optional Service Feature Package (Calling Line Identification and Call-by-Call Service Selection), Per PRI Arrangement					
month to month			\$100.00	\$150.00	
3 Yr. Contract			\$100.00	\$137.50 ¶	
5 Yr. Contract			\$100.00	\$125.00 §	
5. Calling Line Identification, Per PRI Arrangement					
month to month			\$100.00	\$100.00	
3 Yr. Contract		\$100.00	\$91.65 ¶		
5 Yr. Contract		\$100.00	\$83.65 §		

(3) Each minute or fraction thereof which exceeds the Usage Allowance specified in Options 1, 2 and 3 will be billed at \$0.05 per minute.

(4) Each minute or fraction thereof which exceeds Usage Allowance Option 4 will be billed at \$0.02 per minute.

¶ 3 Yr. contract includes 1 free month/year in the monthly rate.

§ 5 Yr. contract includes 2 free months/year in the monthly rate.

Laurel Highland Telephone Company

Original Sheet 28

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

PRI SERVICE (Cont'd)

D. RATES AND CHARGES (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
6. Call-by-Call Service Selection, Per PRI Arrangement		
month to month	\$100.00	\$75.00
3 Yr. Contract	\$100.00	\$68.75 (1)
5 Yr. Contract	\$100.00	\$62.50 (2)

7. PRI Reconfiguration Charges

Change Charge add/change to existing line group, or addition of new line group, per occasion	\$ 50.00	---
Change in D-channel configuration 23B+D, 24D, 23B+BU-D), Per PRI Arrangement	\$300.00	---

8. Individual Additional Telephone Numbers, each	\$ 25.00	\$ 3.00
--	----------	---------

9. Termination Liability

Customer's termination liability for cancellation of service shall be equal to:

a. All unpaid Non-Recurring charges reasonably expended by Company to establish service to Customer, plus;

c. any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus;

(1) 3 Yr. contract includes 1 free month/year in the monthly rate.

(2) 5 Yr. contract includes 2 free months/year in the monthly rate.

c. All Recurring Charges specified in the applicable Service Order for the balance of the then current term discounted at the prime rate announced in the Wall Street Journal on the third business day following the date of cancellation.

d. (OR) a 3-year contract termination may be upgraded to a 5-year contract at the new Monthly Rate.

Laurel Highland Telephone Company

Original Sheet 29

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

INDIVIDUAL LINE BUSINESS BRI SERVICE

A.GENERAL

Individual Line Business BRI is an optional service arrangement for use with Individual Line Business Exchange Service. BRI uses the Basic Rate Interface (BRI) arrangement of the Integrated Services Digital Network (ISDN). The regulations, rates and charges contained herein are in addition to the applicable Individual Line Business Exchange Service arrangements specified in the Telephone Company's Intrastate Local General Tariff.

B. REGULATIONS

1.Explanation of Terms

Basic Rate Interface (BRI) Arrangement

BRI Arrangement provides ISDN capabilities from an ISDN-equipped switch in the central office. The BRI Arrangement consists of up to two "B" channels and one "D" channel (2B+D) which are defined as:

B Channel

The B channel is a 64-kilobit per second (kbps) channel used for information transfer between users. The B channel may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 16-kilobit per second packet-switched channel that carries signaling and control for the B channels.

Circuit Switching Circuit

Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

Electronic Key Feature Package

The Electronic Key Feature Package offers for one installation charge and one monthly rate all of the Electronic Key Features described in 5. following.

Laurel Highland Telephone Company

Original Sheet 30

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Featured Voice BRI Access

Featured Voice BRI Access uses only one B channel of the ISDN architecture for providing voice access and includes the Electronic Key Features in 5. following.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture, which provides for the simultaneous access, transmission and switching of voice, data and imaging services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems which connect Basic Rate Interface lines to their serving central office.

Basic Rate Interface (BRI)

BRI is an optional service arrangement, which can be used in conjunction with a customer's Individual Line Business Exchange Service. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, BRI provides the customer with the availability of the service capabilities and features described in 3., 5. and 6. following.

Multiple Access BRI

Multiple Access BRI utilizes both B channels of the ISDN architecture for either voice or circuit-switched data. Multiple Access BRI is also required when only one B channel is utilized for circuit-switched data or alternate voice/data. Voice service purchased on Multiple Access BRI does not include the Electronic Key Features. These features must be purchased separately.

Laurel Highland Telephone Company

Original Sheet 31

INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Network Interface

ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the Telephone Company-designated network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a switch equipped with ISDN and the network termination (NT1). The NT1 is customer premises equipment, which is necessary for terminating a telephone facility at the customer premises.

Secondary Directory Number

An ISDN Secondary Directory Number (SDN) is a software-defined number that is assigned to a station with an actual telephone number and provides the user with the capability to originate and receive calls over the SDN. SDN calls utilize the same facilities as the primary directory number. Originating calls assume the characteristics of the station that the SDN is assigned to. Customers subscribing to Individual Line Business BRI must comply with ISDN Basic Rate Interface specifications established by the Telephone Company.

3. Service Capabilities

Customers may configure Individual Line Business BRI using the following service capabilities:

- a. Featured voice on the B channel(s).
- b. Circuit-switched data on the B channel(s) at speeds up to 64 kbps.
- c. Alternating circuit-switched voice and circuit-switched data on the same B channel.

Laurel Highland Telephone Company

Original Sheet 32

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

4. Conditions

This service is offered subject to the following conditions:

- a. Circuit-switched voice usage charges generated by an Individual Business Exchange Service Line equipped with BRI will be charged in accordance with the Local Usage Package the customer subscribes to as specified in the appropriate Telephone Company Exchange Service Tariff.
- b. Circuit-switched data calls will be billed on a local usage-sensitive basis as specified in this tariff. Toll charges will apply when circuit-switched data calls are made outside of the customer's Local Calling Area.
- c. ISDN-compatible terminal equipment is a requirement for operation. It is the customer's responsibility to power and obtain such equipment.
- d. ISDN charges are in addition to applicable rates and charges associated with Individual Line Business Exchange Service.
- e. This service is available from central offices which have the necessary facilities to provide ISDN service on the standard ISDN network platform.  
  
However, the customer's service location must be within the distance limitations determined during installation of the service in the sole judgment and discretion of the Telephone Company. When a customer requests ISDN service and requires the installation of additional facilities due to exceeding the distance limitations as determined by the Telephone Company and where, in the judgment of the Telephone Company, it is practical to provide such facilities, the customer will be charged rates and charges based on the cost of providing the necessary additional facilities, in addition to the rates and charges specified in C. following. These charges for any additional facilities required will be computed on an Individual Case Basis.
- f. Electronic Key Feature availability is dependent on the facilities providing the service. No credit is given on the package rate for features where facilities and appropriate digital technology are not available.

Laurel Highland Telephone Company

Original Sheet 33

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

g. Electronic Key Features may be selected individually or as feature packages on a per-service basis. With the exception of Multiple Call Appearances and Shared Call Appearances for a Directory Number, rates and charges for Individual Line Business BRI service provide for single appearances of Electronic Key Features on the same channel. If the customer desires multiple appearances of the same electronic key feature, other than Multiple Call Appearance or Shared

Call Appearances for a Directory Number, on the same channel, rates and charges as specified elsewhere in this tariff will apply for all appearances other than the first appearance.

h. Individual Line Business BRI service does not preclude the Individual Line Business Exchange Service customer from originating or receiving circuit-switched voice calls from inside or outside either his/her serving central office or his/her Local Calling Area. Where facilities are available, the customer will be able to originate and receive circuit-switched data and packet-switched data calls outside of his/her serving central office.

i. Calls identified as circuit-switched data will be billed at Circuit-Switched Data Usage rates even if the customer's equipment establishes the call as circuit-switched voice service and then transmits 56 kbps or 64 kbps circuit-switched data.

j. This tariff does not provide for the transmission of packet data on the B or D channels.

Laurel Highland Telephone Company

Original Sheet 34

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd)

5. Electronic Key Features

Electronic Key Features provide the customer with the ability to access the following features where available:

a. Automatic Exclusion

Automatically inhibits other stations from picking up a call on hold or bridging onto a call that is active at that station. This feature must be used in conjunction with Shared Call Appearances for a Directory Number.

b. Call Pickup—Originating and Terminating

Allows a station user to answer any call within an associated predetermined pickup group. If more than one line within the pickup group has an unanswered incoming call, the call to be answered is selected by the switching system.

d. Drop

Allows the user to drop the last party added to a conference call. For a two-party call, this will terminate the call. This feature must be used in conjunction with three-way calling. Three-way calling charges will apply as specified in the Telephone Company's appropriate tariff.

Laurel Highland Telephone Company

Original Sheet 35

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

Electronic Key Features (Cont'd)

d. Feature Function Button

Allows the user to assign certain features to a particular button on his/her ISDN set. When depressed, the button will activate the assigned feature.

e. Hold

Allows the user to place a call on hold.

f. Individual Calling Line Identification

Allows the user to have access to the directory number of the calling party. Per-call and line blocking capabilities will be available as described in this tariff.

g. Key System Coverage for Analog Lines

Allows an ISDN set to provide call coverage for an analog set.

h. Multiple Call Appearances of a Directory Number

Allows the user to have more than one appearance or his/her directory number assigned to his/her set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number can be terminated to the telephone if idle call appearances are available to accept the calls.

i. Outgoing Called Line Identification for ISDN Sets

Provides a user originating a call with Information about the called party and the facility or destination

Laurel Highland Telephone Company

Original Sheet 36

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

Electronic Key Features (Cont'd)

j. Shared Call Appearances for a Directory Number

Allows a directory number from one terminal to appear as a call appearance on the terminals of other users.

k. Short Hunt

Permits incoming calls to hunt over a set of directory number appearances in search of an idle directory number on which to terminate.

Laurel Highland Telephone Company

Original Sheet 37

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)RATES1. Rate RegulationsBRI Access

## (1) Service Capability Charges

## (a) Monthly Rate

Monthly rates for Service Capabilities apply per Service Capability provided.

## (b) Product/Service Charge

The Product/Service Charge applies per termination for the installation or the move of each BRI access arrangement.

## (2) Change Charge

The Change Charge applies per Individual Line Business BRI Service configuration for customer requested changes to or addition of call appearances, adding or changing features in an existing configuration group, and adding or changing BRI features.

## (3) Configuration Group Charge

The Configuration Group Charge applies per configuration group established in excess of one group on the initial establishment of BRI and any configuration group requested after the initial establishment of service.

## 2. Rates and Charges

	<u>Product Service Charge</u>	<u>Monthly Rate</u>
a. Change Charge	\$18.50	--
b. Configuration Group Charge, per group established in excess of one group on the initial BRI installation	\$46.25	--

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Laurel Highland Telephone Company

Original Sheet 38

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)C. RATES (Cont'd)2. Rates and Charges

	<u>Product Service Charge</u>	<u>Monthly Rate</u>
e. Secondary Directory number, per number established	\$17.00\$	\$ 3.50
f. Featured Voice BRI Access, per individual line 1	\$71.25	\$12.00
e. Multiple Access BRI 2	\$57.75	\$10.50
(1) Each Voice service, per service provided.	\$18.50	\$ 4.50
(2) Circuit-Switched Data service, per service provided	\$18.50	\$ 4.50
(3) Alternate Circuit-Switched Voice Data service , per service provided	\$18.50	\$ 4.50
(4) Circuit-Switched Data Usage, per minute or fraction thereof per B channel		\$ 0.02
f. Electronic Key Feature Package, per service provided	\$29.25	\$ 4.25

## NOTES:

1 BRI rates and charges are in addition to other applicable Individual Line Business Service arrangement rates and charges as specified in the Telephone Company's appropriate Intrastate Tariffs.

2 BRI rates and charges are in addition to other applicable Individual Line Business Service arrangement rates and charges as specified in the Telephone Company's appropriate Intrastate Tariffs

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Laurel Highland Telephone Company

Original Sheet 39

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)INDIVIDUAL LINE BUSINESS BRI SERVICE (Cont'd)C. RATES (Cont'd)2.Rates and Charges (Cont'd)

	<u>Product/ Service Charge</u>	<u>Monthly Rate</u>
Electronic Key Features, each:		
(1) Automatic Exclusion	\$18.50	\$ 0.25
(2) Call Pickup	\$18.50	\$ 0.25
(3) Drop	\$18.50	\$ 0.25
(4) Feature Function Button	\$18.50	\$ 0.25
(5) Hold	\$18.50	\$ 0.25
(6) Individual Calling Line Identification	\$18.50	\$ 8.50
(7) Key System Coverage for Analog Lines	\$18.50	\$ 0.50
(8) Multiple Call Appearances of a Directory Number	\$18.75	\$ 0.25
(9) Outgoing Called Line		
(10) Shared Call Appearances for a Directory Number	\$19.25	\$ 0.50
(11) Short Hunt	\$18.50	\$ 0.25

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Laurel Highland Telephone Company

Original Sheet 40

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

RESIDENTIAL BRI SERVICE

A.GENERAL

Residential BRI Service is an optional service arrangement.

Residential BRI Service uses the Basic Rate Interface (BRI) Arrangement of the Integrated Services Digital Network (ISDN).

B. REGULATIONS

1. Explanation of Terms

Residential Basic Rate Interface (BRI) Arrangement

Residential BRI Arrangement provides ISDN capabilities from an ISDN equipped switch in the central office. The BRI Arrangement consists of two "B" (Bearer) channels and one "D" channel (2B+D) which are defined as B Channels

B Channel

The B channels are 64 kbps channels used for information transfer between users. The B channels may be used in conjunction with circuit-switched service.

D Channel

The D channel is a 16 kbps packet-switched channel that carries signaling and control for the B channels Circuit Switching. Circuit Switching is a switching technique in which an entire circuit or, in a digital switch equipped for ISDN, a specific selection of time slots is dedicated to a given call.

Laurel Highland Telephone Company

Original Sheet 41

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

RESIDENTIAL BRI SERVICE (Cont'd)

B.REGULATIONS (Cont'd)

1.Explanation of Terms (Cont'd)

Residential Features Package

The Residential Features Package includes all of the Residential Feature listed in 5. following for one monthly rate.

Integrated Services Digital Network

Integrated Services Digital Network (ISDN) describes the end-to-end digital telecommunications network architecture, which provides for the simultaneous access, transmission and switching of voice, data and image services. These functions are provided via channelized transport facilities over a limited number of standard user-network interfaces. The ISDN architecture consists of digital switching systems, which connect Basic Rate Interface lines to their serving central office.

Residential Basic Rate Interface (BRI)

Residential BRI is an optional service arrangement. It uses the ISDN architecture to provide the customer with the capabilities of simultaneous access, transmission and switching of voice, data and imaging services via channelized transport. In addition, Residential BRI service provides the customer with the service capabilities and features described in 3.and 5. following.

Multiple Access Residential BRI

Multiple Access BRI utilizes the B channels of the ISDN architecture for either circuit-switched voice, circuit-switched data or alternate circuit-switched voice and data.

Network Interfaces

ISDN Basic Rate Interface is comprised of a limited set of standard user-network interfaces. The BRI customer premises equipment (CPE) located at the customer premises must be compatible with the network interface. This interface is defined as follows:

A two-wire interface is the physical interface between a switch equipped with ISDN and the network termination (NT1). The NT1 is customer premises equipment, which is necessary for terminating a telephone circuit or facility at the customer premises.

Laurel Highland Telephone Company

Original Sheet 42

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

RESIDENTIAL BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

1. Explanation of Terms (Cont'd)

Additional Directory Number

An ISDN Additional Directory Number (ADN) is a software defined number that is assigned to a station with an actual telephone number and provides the user the capability to originate and receive calls over the ADN. ADN calls utilize the same facilities as the primary directory number and originating calls assume the characteristics of the station to which the ADN is assigned.

2. Compliance with National ISDN Basic rate Interface Specifications

Customers subscribing to Residential BRI Service must comply with National ISDN Basic Rate Interface specifications as specified by the Telephone Company.

3. Service Capabilities

Customers can configure Residential BRI Service using the following service capabilities:

- a. Circuit-switched voice on the B channel(s)
- b. Circuit-switched data on the B channel(s) at speeds up to 64 kbps per B channel
- c. Alternating circuit-switched voice and circuit-switched data on the same B channel(s).

Laurel Highland Telephone Company

Original Sheet 43

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

RESIDENTIAL BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

4. Conditions

This service is offered subject to the following conditions:

- a. Circuit-switched data and voice calls in a customer's local calling area will be billed on a local usage-sensitive basis as specified in this tariff in C.2. Local circuit-switched voice calls will be billed on a per message basis as specified in this tariff in C.2. Toll charges, as specified in the appropriate Telephone Company Message Toll Service Tariff, will apply when circuit-switched data and voice calls are made to points outside of the Local Service Area.
- b. ISDN compatible terminal equipment is a requirement for operation. It is the customer's responsibility to obtain and power such equipment. If a power failure occurs at the service location and the terminal equipment used by the customer does not have a battery backup, the equipment will not operate and contact with emergency services such as 9-1-1 will not be possible.
- c. Residential BRI Service is available only from central offices, which have the facilities necessary to provide Residential BRI Service on the standard ISDN network platform. However, the customer's service location must be within distance limitations determined in the sole judgment and discretion of the Company. When a customer requests ISDN service and requires the installation of additional facilities due to exceeding the distance limitations determined by the Telephone Company, and, where, in the judgment of the Telephone Company, it is practical to provide such facilities, the customer will be charged rates and charges based on the cost of providing the necessary additional facilities, in addition to the rates and charges specified in C.2. following. These charges for any additional facilities required will be computed on an Individual Case Basis.
- d. Residential BRI Service does not preclude the customer from originating circuit-switched voice calls to, or receiving circuit-switched voice calls from, inside or outside of the customer's serving central office or Local Service Area. Where facilities are available, the customer will be able to originate circuit-switched data calls to, and receive circuit-switched data calls from, outside of the customer's serving central office.
- g. Residential Features availability is dependent on the facilities providing the service. No credit is given on the package rate for features which are not available because facilities and appropriate digital technology are not in the serving central office

Laurel Highland Telephone Company

Original Sheet 44

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

RESIDENTIAL BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

4. Conditions (Cont'd).

f. Residential Features may not be selected individually. With the exception of Multiple Call Appearance and Shared Call Appearances for a Directory Number, rates and charges for Residential BRI Service provide for single appearances of Residential Features on the same channel.

g. Residential BRI Service provides access to two circuit-switched "B" channels. D channel packet data service is not included in this tariff offering.

h. Residential BRI Service will be installed only at a residence location. Residential BRI Service will be provided on no more than three lines at a given residence location. Residential BRI Service will not be provided at a location if other service provided by the Company at that location is solely Business Service. Use of Residential BRI Service is not restricted to use of only a residence nature. Customers subscribing to Residential BRI Service will be provided Residence Service directory listings in accordance with Company tariffs and will not be eligible for Yellow Pages listings.

5. Residential Features

Package Residential Features

Package provides the customer with the ability to access the following features where available. Use of these features requires customer-provided ISDN compatible CPE and/or software.

a. Automatic Exclusion

Automatically inhibits other stations from picking up a call on hold or bridging onto a call that is active at that station. This feature must be used in conjunction with Shared Call Appearances for a Directory Number.

b. Drop

Allows the user to drop the last party added to a conference call. This feature must be used in conjunction with three-way calling.

Laurel Highland Telephone Company

Original Sheet 45

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

RESIDENTIAL BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

5. Residential Features Package (Cont'd)

c. Feature Function Button

Allows the user to assign certain features to a particular button on the user's ISDN set. When depressed the button will activate the assigned feature.

d. Hold

Allows the user to place a call on hold.

e. Individual Calling Line Identification

Allows the user to have access to the directory number of the calling party.

f. Key System Coverage for Analog Lines

Allows an ISDN set to provide call coverage for an analog set.

g. Multiple Call Appearances of a Directory Number

Allows the user to have more than one appearance of the user's directory number assigned to the user's set, providing the capability of multiple incoming or outgoing calls associated with that directory number. Multiple incoming calls to this directory number can be terminated to the telephone if idle call appearances are available to accept the calls. Analog sets may have only one call appearance.

h. Outgoing Called Line Identification for ISDN Sets

Provides the user originating a call with the number of the called party.

Laurel Highland Telephone Company

Original Sheet 46

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

RESIDENTIAL BRI SERVICE (Cont'd)

B. REGULATIONS (Cont'd)

5. Residential Features Package (Cont'd)

i. Shared Call Appearances for a Directory Number

Allows a directory number from one terminal to appear as a call appearance on the terminals of other users.

j. Short Hunt

Permits incoming calls to hunt over a set of directory number appearances in search of an idle directory number on which to terminate.

C. RATES

1. Application of Rates

a. Residential BRI Access

(1) Service Capability Charges

(a) Monthly Rate

Monthly rates for Service Capabilities apply per Service Capability provided.

(b) Installation Charge

The Installation Charge applies per termination, for installation or the move of the BRI Access.

Laurel Highland Telephone Company

Original Sheet 47

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)

RESIDENTIAL BRI SERVICE (Cont'd)

C. RATES (Cont'd)

1. Application of Rates (Cont'd)

b. Multiple Access

(1) Circuit-Switched data and voice usage rates in excess of "Multiple Access" package usage allowance are based on day-of-week and time-of-day use. Charges for usage in excess of package usage allowance are as follows for each B channel used for data or voice. 7 AM - 7 PM Monday through Friday = 2 cents per minute or fraction of a minute. All other times = 1 cent per minute or fraction of a minute.

(2) Multiple Access Residential BRI packages are as follows:

110/20 Package includes 20 hours per month of total B channel voice or data usage.

130/60 Package includes 60 hours per month of total B channel voice or data usage.

170/140 Package includes 140 hours per month of total B channel voice or data usage.

1150/300 Package includes 300 hours per month of total B channel voice or data usage.

1250/500 Package includes 500 hours per month of total B channel voice or data usage.

Unlimited Package includes unlimited hours per month of total B Channel voice at data usage. Usage for each B Channel will be recorded separately and usage for both channels will then be added together to arrive at total B channel usage.

c. Point to Multipoint Access

A physical connection in which a single network termination supports multiple terminal equipment devices. Charges are per Service Profile Identifier (SPID) device over and above the two SPIDS provided

Laurel Highland Telephone Company

Original Sheet 48

INTEGRATED SERVICES DIGITAL NETWORK (ISDN) (Cont'd)RESIDENTIAL BRI SERVICE (Cont'd)C. RATES (Cont'd)2. Rates and Charges

	<u>Product Service Charge</u>	<u>Monthly Rate</u>	<u>Usage Rate</u>
a. Additional directory number, per number established	--	\$ 3.50	--
b. Multiple Access			
110/20 Package	\$125.00	\$ 24.00	--
130/60 Package	\$125.00	\$ 41.25	--
170/140 Package	\$125.00	\$ 55.50	--
1150/300 Package	\$125.00	\$ 84.00	--
1250/500 Package	\$125.00	\$108.50	--
Unlimited Package	\$125.00	\$249.00	--
c. Residential Features Package per B Channel	--	\$ 4.25	--
d. Point to Multipoint Access	--	\$ 1.00	--
e. Circuit Switched Voice and Data Usage, per minute or fraction thereof, per B channel Monday thru Friday 7 AM - 7 PM	--	\$ 0.020	--
All other times	--	\$ 0.010	--
f. Circuit Switched Voice Usage, per local message, Monday thru Friday 7 AM - 7 PM	--	\$ 0.070	--
All other times	--	\$ 0.028	--

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**MISCELLANEOUS SERVICE AND EQUIPMENT****911 TARIFF LANGUAGE**

## 1. GLOSSARY OF TERMS

Host Telephone Company: The service provider, which is also the telecommunications public utility that provides 9-1-1 service to the county/municipality, and that houses the Automatic Location Identification (ALI)/MSAG data used for providing 9-1-1 service.

Telephone Company: A telecommunications public utility regulated by the Pennsylvania Public Utility Commission and which has or requests access to the county/municipality 9-1-1 system or connection to the serving selective router, including, but not limited to, local exchange carriers and competitive local exchange carriers. This term is synonymous with ‘service provider’.

Content: The data elements of the MSAG including (but not necessarily limited to) the data elements that are entered into the following fields A-I of a standard MSAG record:

- A. Tax area record
- B. Locality
- C. Street
- D. Thoroughfare
- E. Directional [where required]
- F. Even (E), odd (O), or all (A) [applied to house numbers]
- G. Low-high range of house numbers
- H. PSAP (Public Safety Answering Point)
- I. LAT/LONG (Latitude/Longitude) [where required]

Formatting, Format: Shall include changes to the identity of fields, order of fields, and number and arrangement of data elements in each field, and a telephone company’s rearrangement or regrouping of such data, without changing the MSAG content, for purposes of validating against MSAG records.

## 2. REGULATIONS

- A. The Telephone Company will comply with the Protocols as set forth in, and in the form of, Service Provider E-9-1-1 Protocols, Service Provider E-9-1-1 Questionnaire and Testing Procedures in accordance with the Petition of Bell Atlantic-Pennsylvania, Inc. for a Declaratory Order (MSAG); Docket No. P-00971203; Settlement Agreement of all Parties and Joint Petition entered August 7, 1998.
- B. The Telephone Company is indemnified under the Public Safety Emergency Telephone Act, Act 78 of 1990.
- C. The Telephone Company’s liability and insurance provisions are fully stated in Pa. P.U.C. No. 3, Section 1, General Regulations.
- D. Cases of Service interruptions affecting public health and safety shall receive priority attention under any and all conditions, particularly in time of disaster. Every appropriate resource will be utilized. The service provider will make reasonable best efforts to have its system fully functional as soon as possible, unless conditions beyond the service provider’s control prevent service restoration.

**MISCELLANEOUS SERVICE AND EQUIPMENT**

**911 TARIFF LANGUAGE**

2. REGULATIONS (cont'd)

- E. The service provider will not use the county's/municipality's MSAG for any purpose that is not directly related to and required for the provision of 9-1-1 service.
- F. The Host Telephone Company will install the county's/municipality's MSAG in 'read/write' format and will not modify the content of the MSAG unless requested or permitted to do so by the county/municipality. A request to modify content by the Host Telephone Company shall be responded to by the county/municipality within (10) business days or the request is deemed to be approved. The request shall be in writing and shall set forth in reasonable detail the proposed modification and all reasons in support. The request shall be granted provided the modification is necessary for the Host Telephone Company's provision, maintenance, or upgrading of the 9-1-1 service.
- G. The Telephone Company shall not otherwise modify the content of the MSAG, but may make formatting changes approved by the county/municipality necessary to enable the MSAG to conform to the telephone company's information system(s). The request shall be in writing and shall set forth in reasonable detail the formatting changes and all reasons in support. The county/municipality shall respond to the request in ten (10) business days or the request is deemed to be approved. The request shall be granted provided the formatting change does not impair the integrity and accuracy of the MSAG database. For the purposes of this regulation, a content or formatting change does not include the use of the MSAG content in telephone companies' operational support systems to validate customer information for input to the ALI database.
- H. The service provider will not sell, lease, rent, loan or provide, or transfer the county's/municipality's MSAG to any other person(s) or entity(ies) without the express written authorization of the county's/municipality's 9-1-1 coordinator, or his or her designee.
- I. The Telephone Company will not, without the written consent of the county/municipality, modify or create any derivative of the county's/municipality's MSAG, except as follows: one (1) mirror image copy of the MSAG may be made in electronic form for archival purposes (the copy may be made in read/write format by the host telephone company, but shall be made solely in read-only format by all other telephone companies), and the telephone company may make a mirror image copy, solely in read-only format and only for database reconciliation, address verification for new connections of service, and other functions that are necessary to ensure that the name and address information provided by the service provider to the county/municipality is accurate and conforms to the county's/municipality's MSAG format.

MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

DIRECTORY ASSISTANCE SERVICE (Cont'd)

N. NATIONAL DIRECTORY ASSISTANCE

A. GENERAL

National Directory Assistance provides customers with the listings of individuals or businesses located outside the Regional Calling Area but within the United States.

B. REGULATIONS

1. A maximum of two requested telephone numbers per call is permitted. Charges are applied per call.
2. No call allowances or discounts apply.
3. The National Directory Assistance rate will not apply to the following types of calls:
  - a. calls placed from residence dial tone lines where a member of the customer's household has been certified by a registered physician or a designated agency as unable to use a directory because of a visual or physical disability, or from the business dial tone line of a customer certified with a disability where assistance is otherwise not available.

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MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

DIRECTORY ASSISTANCE SERVICE (Cont'd)

N. NATIONAL DIRECTORY ASSISTANCE (Cont'd)

B. REGULATIONS (Cont'd)

- b. calls placed from patients in hospitals, skilled nursing homes and convalescent homes which have been properly licensed by the Commonwealth of Pennsylvania and which have as their predominant undertaking the surgical, medical and nursing care of the sick and disabled.
4. National Directory Assistance will not be offered from the following services:  

Hotel/Motel Guest Lines
5. If a customer requests both a Local Directory Assistance listing and a National Directory Assistance listing on the same call, the National Directory Assistance rate will apply for both listings. The Local Directory Assistance request will not be subtracted from a residential customer's call allowance and an additional Local Directory Assistance rate will not apply.
6. The Telephone Company's liability for any errors or omissions in the National Directory Assistance information provided to the customer shall be subject to the same liability limitation for the Telephone Company's provision of local directory assistance information set forth in Section 1, Sheet 6 of this Tariff.

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MISCELLANEOUS SERVICE AND EQUIPMENT (Cont'd)

DIRECTORY ASSISTANCE SERVICE (Cont'd)

N. NATIONAL DIRECTORY ASSISTANCE (Cont'd)

C. RATES

National Directory Assistance, per call	\$ .95*
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\*Plus the applicable operator-handled rate if the customer dials "0" and reaches a Telephone Company operator.

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Supplement No. 42 - Telephone - PA P.U.C. No. 3

Laurel Highland Telephone  
Company

Section 7

Third Revised Sheet 1  
Canceling Second Revised Sheet 1

Material in this Section is deleted in its entirety with the deregulation of Customer Premise Equipment.

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(C) Indicates Change

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Section 7  
Third Revised Sheet 2  
Canceling Second Revised Sheet 2

Material on this page is deleted in its entirety with the deregulation of Customer Premise Equipment.

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PAY TELEPHONE LINE SERVICE4. GENERAL

4. Pay Telephone Line exchange service is one-party exchange service for use by pay telephone providers, location owners and interexchange carriers and is furnished solely for connection with coin, coinless, or combination coin/coinless pay telephone equipment to the Telephone Company's network.
5. Pay Telephone Line Service:
  5. Is available in all exchanges of the Company; foreign exchange service is not available to these lines.
  6. Provides for one listing in the white pages and one listing in the yellow pages of the Telephone Company directory for each Pay Telephone Line furnished. However, Non-published Number Service or Non-Listed Number Service at no charge are also available to Pay Telephone Line customers.
  7. Only one coin-operated or coinless public access telephone unit may be connected to each Pay Telephone Line.
  8. Will be provided on a dial-tone-first basis to enable end users to dial certain calls without requiring coin deposits, i.e., all emergency calls, telecommunications relay service calls, and non-sent paid calls.
  9. Service will be provided on a two-way basis, except lines for which a specific exemption has been granted by the Pennsylvania Public Utility Commission.
  10. The pay telephone provider is responsible for meeting all federal, state and local statutes with respect to provision of pay telephones in accordance with all hearing impaired and handicapped person requirements.
  11. Temporary suspension of service (vacation service) is not available for Pay Telephone Line Service.
  12. Pay telephones connected to a Pay Telephone Line must be registered in compliance with Part 68 of the FCC's rules and Regulations.
  13. Each pay telephone connected to a Pay Telephone Line must be capable of providing user call completion to 911 Universal Emergency Service, if available. If 911 service is not available, the pay telephone must permit access to the operator.
  14. Failure of the subscriber to comply with the provisions of this Tariff may result in the suspension or disconnection of the subscriber's service.

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)

5. REGULATIONS AND RATES

1. Pay Telephone Line Service is provided at the corresponding exchange's one-party business line rate as contained in the Telephone Company's, Tariff - Telephone PA P.U.C. No. 3, Section 2.
2. Where measured service is available in a given exchange, the business measured service rates apply to Pay Telephone Line Service.
3. Line Connection charges listed in Section 3 of this Tariff apply to Pay Telephone Line Service.
4. Touch tone rates as listed in Section 6, Sheet 9B of this Tariff applies to Pay Telephone Line Service, if requested by the customer.
5. Directory assistance charges of \$0.25 per call apply to Pay Telephone Access Lines.
6. Pay Telephone Line Service customers will not be charged for non-published or non-listed telephone numbers. However, a non-recurring charge applies for each change of telephone number required to establish a non-published or non-listed number.
7. All subscribers to Pay Telephone Service shall have the right to select their presubscribed intraLATA toll provider at such time that intraLATA presubscription is available in the Company's service territory.

6. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE

8. Optional call screening/blocking/coin supervision functions, as listed below are provided at the monthly rates stated. The non-recurring charges shown below do not apply to initial installations, but do apply to subsequent requests made by the customer.
  1. Incoming/Outgoing Screening - prevents completion of collect or third number calls to the Pay Telephone Line. Originated operator - handled calls from the Pay Telephone Line are restricted to collect, third number or calling card only.
  2. Incoming Blocking - blocks all incoming calls.
  3. Outgoing blocking - restrict outgoing calls to non-sent paid call only (coinless).

(C) Indicates Change

PAY TELEPHONE LINE SERVICE (cont'd)

3. AVAILABLE FEATURES FOR PAY TELEPHONE SERVICE (cont'd)

9. Rates:

			<u>Monthly</u>	<u>Non-recurring</u>
1.	Incoming/Outgoing Screening	\$5.00	\$10.00	
b.	Incoming Blocking		\$3.00	\$10.00
3.	Outgoing Blocking		\$3.00	\$10.00

(C) Indicates Change

Laurel Highland Telephone  
Company

Section 9  
Third Revised Sheet 1  
Canceling Second Revised Sheet 1

Base Rate and Exchange Area and Territorial Boundary

(C) Indicates Change